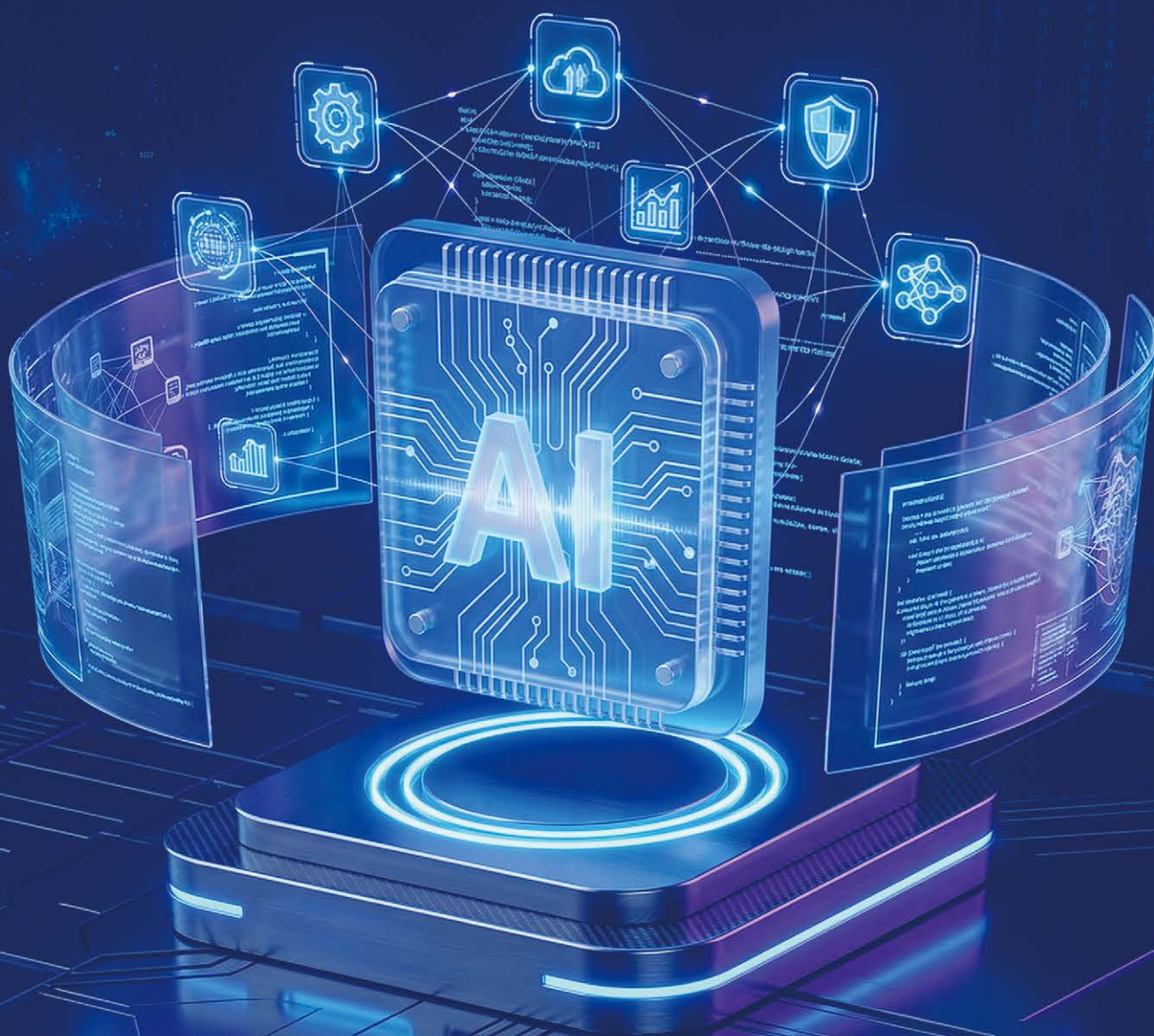


2025 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT



CONTENTS

Introduction

About This Report	01
Message from the Chairman	03
Sustainable Development Highlights	05
About Hoperun Software	06
Sustainable Development Governance	13

Appendix

Key Performance Indicators	121
Index Tables	122

— 01 —

Inspiring Evolution

Building Innovation Momentum	19
Thriving Innovation Ecosystem	25

— 02 —

Gathering Talents

Protection of Employees’ Rights and Interests	45
Talent Training and Development	53
Employee Health and Care	60

— 03 —

Sustainable Development

Climate Response	67
Green Products and Services	71
Green Operation Practices	73

— 04 —

Harmonious Management

Improvement of Corporate Governance	81
Steady and Compliant Operations	87

— 05 —

Forging Quality

Excellent Quality Services	95
Safeguarding Information Security	106

— 06 —

Harmonious Society

Deepening Industry-Education Integration	113
Promoting Rural Revitalization	115
Participating in Public Welfare Volunteering	117

About This Report

This is the second Environmental, Social and Governance Report (the “ESG Report”) issued by Jiangsu Hoperun Software Co., Ltd. (hereinafter referred to as “Hoperun Software”, “the Company”, or “we/us”), aiming to disclose our environmental, social, and governance strategy, management practices, and performance for the year 2025, and to fully respond to the expectations and needs of stakeholders.

Reporting Scope

This report covers Hoperun Software and its subsidiaries and operations. Unless otherwise specified, the scope of this report is consistent with that of the Company’s Annual Report.

Reporting Period

This report covers the period from January 1, 2025 to December 31, 2025 (the “Reporting Period”). To improve comparability and completeness, some sections of this report may be appropriately referred to previous years or contain forward-looking statements. This report is released on an annual basis, aligning with the Company's fiscal year.

Reference Standard and Preparation Basis

- Shenzhen Stock Exchange *Self-Regulatory Guidelines No. 17 for Companies Listed on Shenzhen Stock Exchange—Sustainability Report (For Trial Implementation)*
- Shenzhen Stock Exchange *Self-Regulatory Guidance No. 3 for Companies Listed on Shenzhen Stock Exchange—Preparation of Sustainability Report*
- China Enterprise Reform and Development Society “*Guide to Corporate Sustainability Reporting in China*” (CASS-ESG 6.0)
- Global Reporting Initiative (GRI) *Sustainability Reporting Standards* (GRI Standards)
- Task Force on Climate-related Financial Disclosures (TCFD) Framework*
- Sustainable Development Goals (SDGs) of the United Nations*
- International Sustainability Standards Board (ISSB) *IFRS Sustainability Disclosure Standard 1 - General Requirements for Disclosure of Sustainability-Related Financial Information* (IFRS S1)
- European Commission, European Financial Reporting Advisory Group *European Sustainability Reporting Standards* (ESRS)

Data Sources

Data sources used in this report include public data from government agencies, the actual operational data, annual financial data, internal statistical reports of the Company, third-party evaluations or interviews, etc. Unless otherwise specified, all amounts in this report are expressed in RMB. For any discrepancy between this report and the financial statements, the financial statements shall prevail.

Definition

Term	Interpretation
Hoperun Software, the Company or we/us	Jiangsu Hoperun Software Co., Ltd.
Runkaihong	Jiangsu Runkaihong Digital Technology Co., Ltd.
Jettech	Beijing Jettech Technology Co., Ltd.
UISF TECH	Beijing UISF TECH Information Technology Co., Ltd.
Xi'an Hoperun	Xi'an Hoperun Software Information Technology Co., Ltd.
Guangzhou Hoperun	Guangzhou Hoperun Yineng Software Technology Co., Ltd.
Shenzhen Hoperun	Shenzhen Hoperun Huizhi Information Technology Co., Ltd.

Access to This Report

This report is published as an electronic PDF file and can be viewed and downloaded on the Shenzhen Stock Exchange website (<https://www.szse.cn>) and the Cninfo website (<http://www.cninfo.com.cn>).

Message from the Chairman

In 2025, global digital transformation has entered a critical phase, and the explosive growth of artificial intelligence and the comprehensive maturity of the open-source ecosystem are reshaping all industries at an unprecedented pace. As a leading software and information technology service provider, Hoperun Software always remains committed to the core philosophy of "empowering business through technological innovation and giving back to society through tech for good". We have maintained strategic resolve in a macro environment full of uncertainties, deeply integrated environmental, social, and governance (ESG) into the fabric of our corporate development, and achieved the synergistic growth of commercial value and social benefits.

Consolidating the Digital Foundation, Driving Innovation with Intelligent Engines

Technological innovation is the core engine driving sustainable development. In 2025, the Company established the overall innovative business development strategy of "Technology Foundation + Use-Case Focus", namely, relying on the full-stack capabilities of the technology foundation, focusing on key industry scenarios, and creating high-performance solutions, to establish an advantageous position in the ecosystem and drive the large-scale development of high-value business. The Company clearly focuses technological innovation on two major directions: operating system (OS) and artificial intelligence (AI). By combining industry distributions of operating systems based on OpenHarmony and openEuler with a series of self-developed AI products such as industry-specific large models, the AIRUNS Training and Deployment Integrated Platform, and the AgentRUNS Platform, we have completed a full-stack layout from underlying basic software to industry models, and then to end-user applications. We have steadily transformed technological advantages into systematic innovation capabilities, thereby efficiently addressing key demands in target scenarios—including domestic substitution, digital transformation, and intelligent innovation—through standardized "one-stop solutions". This supports the development of new-quality productive forces in key industries including finance, electric power, healthcare, education, and manufacturing, and achieves co-creation

of value.

Responding to Green and Dual Carbon Goals, Practicing the Concept of Low-Carbon Operations

Facing the challenges of global climate change and the growing challenge of the rising energy consumption of AI computing power, Hoperun Software actively explores "green computing" in the digital era. Through the optimization of underlying computing power scheduling and lightweight model compression, we effectively improve the energy efficiency ratio of our core products, helping real industries reduce the carbon emissions of digital infrastructure. We introduce green products and solutions, providing industry customers with highly efficient and intelligent solutions, helping customers achieve zero-carbon goals. Meanwhile, we strictly implement energy conservation and emission reduction measures in our daily operations, promote paperless offices and resource recycling, and fulfill our green and low-carbon environmental commitment with practical actions.

Upholding Tech for Good, Building a Diverse and Inclusive Society

Corporate development is inseparable from the support of the broader community, and we are committed to ensuring that technological dividends benefit a broader group. In 2025, Hoperun Software continues to deepen industry-education integration, collaborating with more industry partners to break down barriers between schools and enterprises and bridge the digital divide through resource sharing, joint standard development, collaborative talent cultivation, and joint achievement creation, providing solid support for the digital transformation of vocational education and the high-quality development of the industry. We deeply advance rural revitalization, empower rural industries and cultural education with digital technology, continuously carry out external donations, and encourage employees to engage in public welfare volunteer services, conveying a humanistic warmth that transcends business. In terms of employee care, we highly value the comprehensive development of talent and are committed to creating a diverse and inclusive workplace environment. The Company has established a diverse benefit system to ensure that every dedicated employee can receive stable support and broad room for growth on

the Hoperun platform.

Upholding the Compliance Bottom Line, Building a Solid Foundation for Robust Governance

Sound corporate governance is the guarantee for a company's long-term success. While ensuring steady business development, we continuously strengthen business ethics, anti-corruption, and the construction of internal control systems. In the current context of the accelerated flow of AI and data assets, we place data security and user privacy protection at our strategic core, building an end-to-end, full-stack trusted security system to fortify the foundation of trust in the digital era. In 2025, the results of the Company's sustainable development practices continued to manifest, and we received an AA rating from Wind ESG, which fully demonstrates the capital market's and authoritative institutions' recognition of our commitment to long-term development.

Looking ahead, the pace of technological innovation will not cease, and the path to sustainable development remains long and arduous. Hoperun Software will continue to uphold the philosophy of "technology empowerment, openness, and win-win cooperation", collaborate with global stakeholders, and steadfastly pursue the two major strategic development directions of localization and intelligentization, continuing to write a new chapter of high-quality development while creating commercial value.

Chairman and President of
Jiangsu Hoperun Software Co., Ltd.

Zhou Hongwei

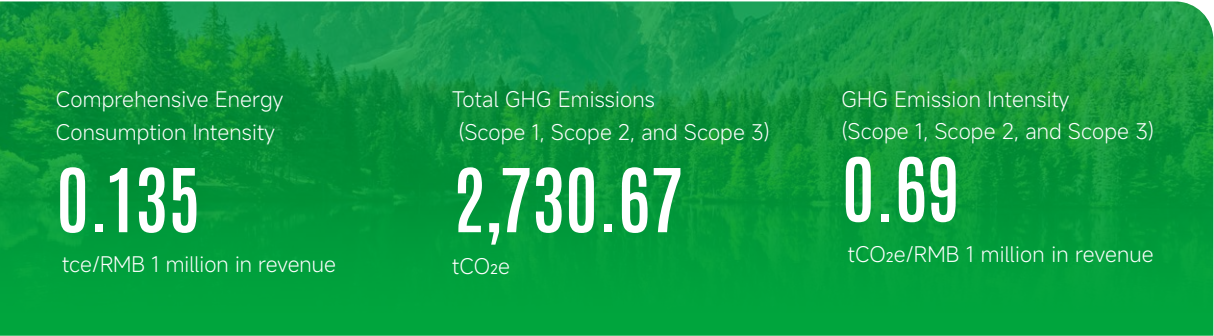


Sustainable Development Highlights

Economic Performance



Environmental Performance



Social Performance



Governance Performance



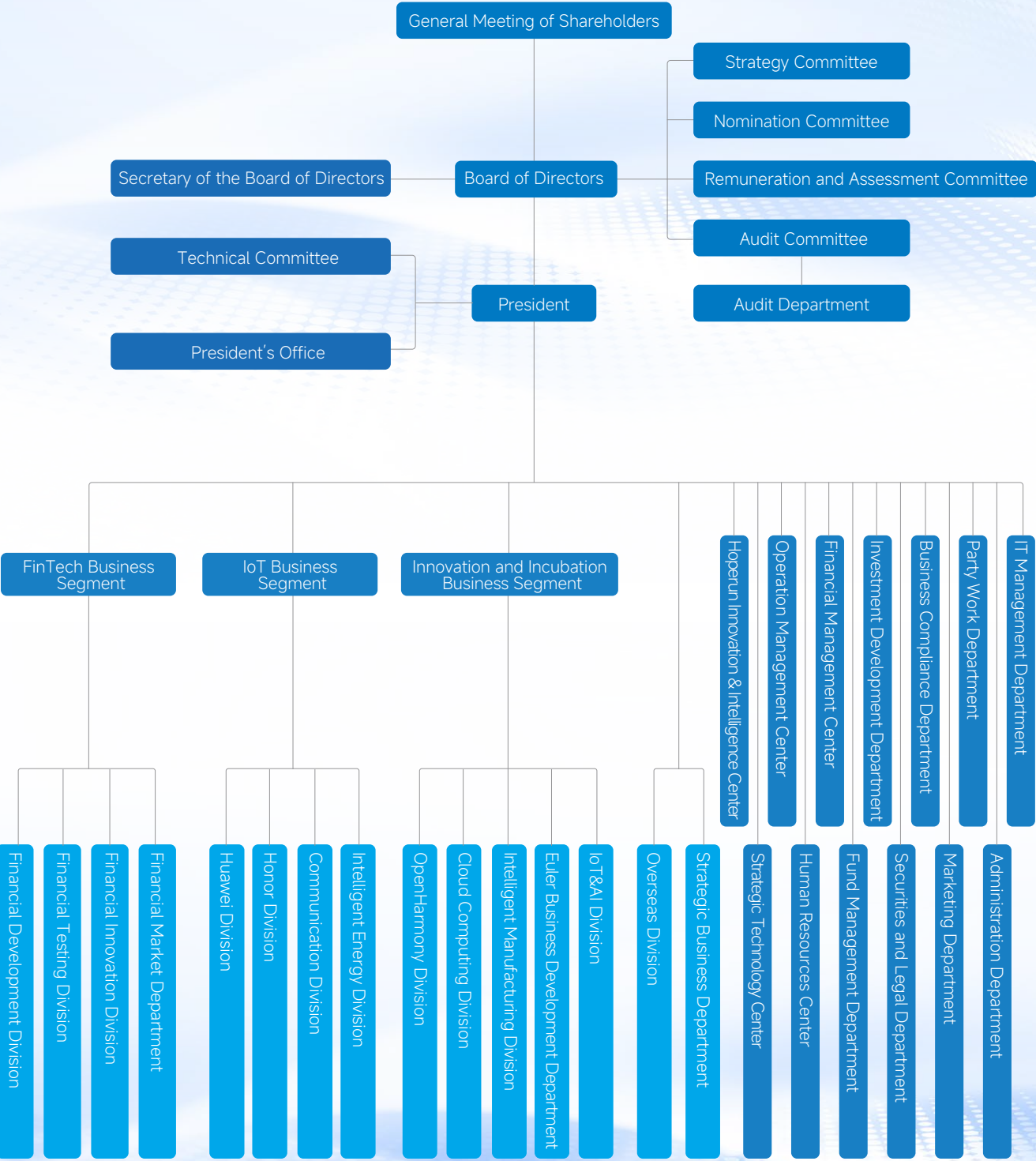
About Hoperun Software

Company Profile

Jiangsu Hoperun Software Co., Ltd. was established in 2006 and listed on the Growth Enterprises Market (GEM) of the Shenzhen Stock Exchange in 2012 (Stock Code: 300339), and is one of the first batch of Key Software Enterprises under the National Plan and a National Role Model in Ethical and Cultural Progress. Headquartered in Nanjing, Hoperun Software owns R&D centers or subsidiaries in 22 major cities across China, including Beijing, Shanghai, Guangzhou, Shenzhen, and Hong Kong. We also have set up overseas branches in countries such as Japan, Singapore, and the United States, with approximately 17,000 employees globally, enabling global technology integration, rapid customer response and efficient service delivery.

Upholding the mission of "becoming the backbone of China's software industry and shouldering the responsibility for the world's progress", Hoperun Software is committed to "becoming a leader in China's digital intelligence technology and service innovation". Through localized, digital and intelligent innovative technologies, integrated hardware and software solutions, and a full lifecycle software service system, we activate new momentum in the industry, develop new quality productive forces, and assist customers in their digital transformation and intelligent upgrades.

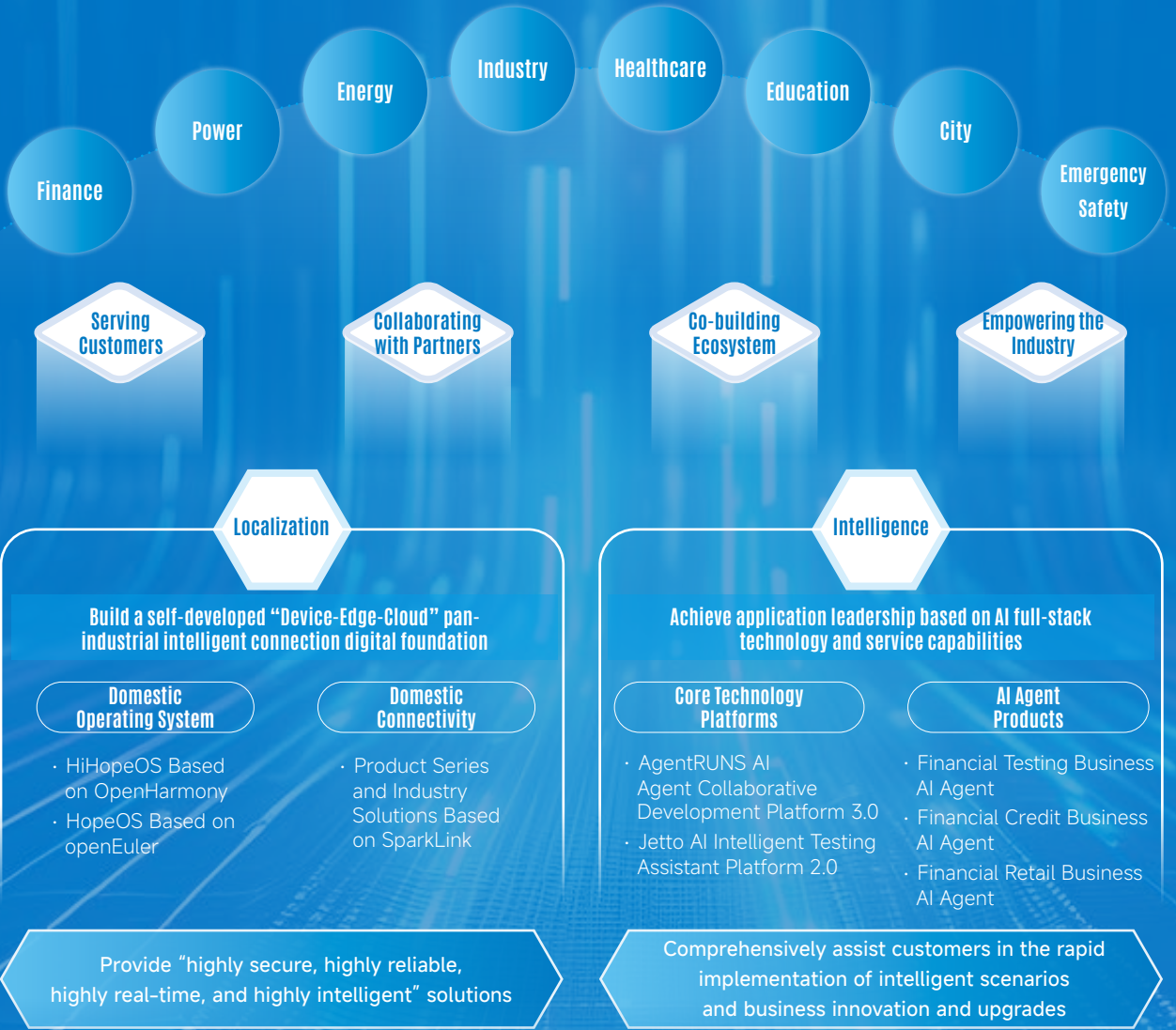
Organizational Structure



Corporate Culture



Strategic Layout



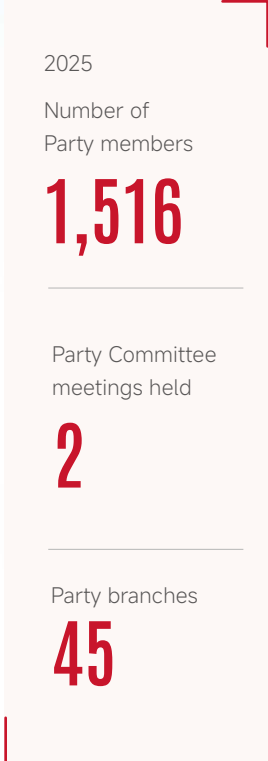
Party Leadership

In 2025, the Party Committee of Hoperun Software consistently took Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era as its guide, thoroughly implemented the general requirements for Party building in the new era, anchored the goal of leading high-quality development with high-quality Party leadership, and promoted the deep integration and resonance of Party building efforts with corporate production and operations.

Building a Solid “Red Cornerstone”

The Party Committee of Hoperun Software primarily focuses on core contents such as the guiding principles of the Fourth Plenary Session of the 20th CPC Central Committee, the Party’s eight-point frugality code and the detailed rules for its implementation, and the deployments of the 2025 Central Economic Work Conference. It has advanced the deep integration of political discipline requirements with enterprise development plans, guided Party members and officials to learn, think, practice and understand, and effectively translated learning outcomes into concrete actions in their daily work. The Company actively participates in the district-wide special campaign of “One Thousand Secretaries Entering Party Schools and Ten Thousand Party Members Entering Classrooms”, building an educational system that advances theoretical study and Party member education simultaneously. Meanwhile, we ensure the implementation of the Party branch’s “three meetings and one class”, and in light of actual conditions, we enrich the Party’s organizational life through various online and offline forms such as micro Party classes, watching movies and TV shows, educational visits, fixed study days, and themed Party days. The Party Committee regularly conducts inspections and supervision to ensure the three meetings and one class are fully implemented, and to ensure the implementation and completion of the Party Committee’s goals. A total of 92 sessions of various Party building activities were conducted throughout the year.

In 2025, the Party Committee of Hoperun Software established 22 new temporary branches in project teams nationwide, achieving the goal of full organizational coverage and “zero blank spots” of Party members in project teams, with online and offline Party building activities reaching project teams across the country. Focusing on the enhancement of Party building operations and empowerment through technological innovation, Hoperun Party School meticulously organized 17 specialized training sessions, covering over 10,000 person-times of Party members and employees, effectively enhancing the overall competence of the Party member team. To strengthen the professionalization of the Party affairs team, one full-time Party affairs worker successfully obtained the Nanjing Municipality Qualification Certificate for Party Member Development Duties, providing professional support for the standardized implementation of Party building. We strictly standardize the management of Party members’ organizational relations. In 2025, we admitted five new Party members, granted full membership to three probationary Party members, and newly identified four Party activists, continuously optimizing the structure of the Party member team. We take targeted steps to advance the construction of the Company’s third batch of temporary Party branches, overcome the difficulties in conducting organizational life at off-site projects, achieve full coverage in the education and management of mobile Party members, and build a tightly-knit, company-wide Party building organizational network.



Building Core Strengths

Hoperun Software actively explores new paths for the deep integration of Party building and business operations, innovatively promotes the open organizational life models of “Party building + technical breakthroughs” and “Party building + business cooperation”, and has jointly carried out 13 special joint activities with customers to forge synergy for development. We fully leverage the vanguard and exemplary role of Party members, with Party member teams taking the lead in overcoming technical difficulties, while relying on the advantages of Party building joint development to support main business development. In 2025, the cumulative number of invention patents was 38, and the cumulative number of software copyrights was 789, providing strong support for breakthroughs in artificial intelligence and the construction of the OpenHarmony system.

The Company builds a digital Party building front, innovatively launches the “Hoperun Hongfan AI” official account, and integrates high-quality resources from over 20 co-building units to establish a collaborative Party building platform for resource sharing, joint talent cultivation, and information exchange. We upgrade the teaching front of Hoperun Party School, improve the configuration of teaching facilities, and provide a solid guarantee for Party member education. We strengthen synergy and collaboration among mass organizations, with the trade union and the Youth League committee precisely addressing the needs of the youth and organizing special activities such as youth networking events and cultural and sports competitions, effectively uniting the strength of the youth and forming a sound development pattern characterized by Party leadership, mass organization collaboration, and full participation.

Polishing the “Hoperun” Brand

The Party Committee of Hoperun Software deeply cultivates the development of the “Runhongxin” Party building brand, promoting the deep integration of Party building with civilizational advancement, production, and operations. Focusing on the core requirement of embedding Party organizations into all aspects of corporate governance, the Company fully integrates Party building brand initiatives into the entire process of corporate decision-making, execution, and supervision. At the decision-making level, the Party Committee participates in the deliberation of major matters to ensure that the Company’s development direction aligns with national strategies. At the execution level, relying on the “Runhongxin” Party member vanguard team, we translate the Party’s guidelines and policies into specific work objectives, such as establishing the “Party Members Overcoming Localization Challenges” assessment mechanism in R&D and advancing the “Dual Cultivation of Young Party Members” plan in talent development, transforming the Party’s leadership from “principle requirements” into “institutional standards”, fully demonstrating the guiding value of our Party building brand. By virtue of our outstanding performance in multiple areas, including corporate development, social responsibility, and cultural development, the Company was awarded the honorary title of “National Role Model in Ethical and Cultural Progress” at the National Conference on Cultural and Ethical Progress Commendation held on May 23, 2025.



Case Deepening Party Leadership and Consolidating the Vanguard Foundation of Scientific and Technological Talents

Hoperun Software remains committed to deeply integrating Party building into the corporate development strategy. In July 2025, the Company held the Celebration of the 104th Anniversary of the Founding of the Communist Party of China and “July 1” Commendation Conference, commending six advanced Party branches and 22 outstanding Party members to give full play to their inspiring exemplary and vanguard roles. During the conference, the Company officially launched the “Young Party Member Talent Pool”, aiming to respond to the national strategy of building a Scientific and Technological Powerhouse, and to build a career growth ladder for young Party members through customized training programs. This talent pool deeply integrates political literacy assessment with professional competence evaluation, effectively aligning the personal development of Party members with the Company’s technological innovation. Through the dual-drive model of “Party building + talent”, the Company has further enhanced governance effectiveness, accumulating Party-driven technological momentum to achieve long-term sustainable development.



▲ Speech by Zhou Hongwei, Secretary of the Party Committee, Chairman and President of Hoperun Software

Honors

- National Role Model in Ethical and Cultural Progress**
Central Leading Group for Publicity, Ideological and Cultural Work
- National Advanced Private Enterprise in Employment and Social Security**
All-China Federation of Industry and Commerce, Ministry of Human Resources and Social Security of the People's Republic of China, All-China Federation of Trade Unions
- 2025 Top 100 Software and Information Technology Service Competitiveness Enterprises**
China Electronic Information Industry Federation
- 2025 China Management Prize in Memory of Peter Drucker**
Selection Committee for China Management Prize in Memory of Peter Drucker
- 2025 Outstanding Listed Company for Brand Influence**
2025 Organizing Committee of the 14th China Finance Summit
- Top 100 Jiangsu Private Enterprises by R&D Investment in 2025**
Jiangsu Federation of Industry and Commerce

- Top 100 Jiangsu Service Industry Enterprises of 2025**
Jiangsu Provincial Enterprise Confederation
- 2025 Gold Donor of the OpenAtom Foundation**
OpenAtom Foundation
- Top 10 Contributors for OpenHarmony Code in 2025 [Runkaihong]**
OpenHarmony Project Group Working Committee
- Top Contributor in OpenHarmony Co-building [Runkaihong]**
OpenHarmony Project Group Working Committee
- 2025 Outstanding Contribution Unit [Runkaihong]**
Global Intelligent Internet of Things Consortium (GIIC) OpenHarmony Ecosystem Promotion Committee Member Conference
- OpenHarmony Annual Valuable Commercial Case [Guangzhou Hoperun] & SparkLink Power Distribution Perception Solution Based on OpenHarmony**
2025 OpenAtom Developer Conference
- Excellent Partner Award for “OpenAtom Campus Tour” [Runkaihong]**
OpenAtom Foundation

- 2025 Outstanding Contributor to openEuler Community**
OpenAtom openEuler Community
- Three-Year Commemoration of Continuous Donations to the openEuler Community**
OpenAtom openEuler Community
- 2025 IDC Global Top 100 FinTech Companies**
IDC
- IDC China FinTech Power Force List**
IDC
- No. 1 in the 2024 Digital Business Solution Market**
IDC & China Banking IT Solutions Market Share, 2024: Navigating the Trough, Mastering the Trends with Intelligence
- No. 1 in the 2024 Internet-based Finance Services Solutions Market**
CCID Consulting & 2024 China Banking IT Solutions Market Analysis Report
- Kunpeng Outstanding Enterprise Developer (Individual Award)**
Kunpeng Ascend Developer Conference 2025 (KADC2025)
- Ecosystem Spark Award**
Jiangsu Ascend Kunpeng Ecosystem Innovation Center

- 2024 Advanced Contributor for SparkLink Industry**
International SparkLink Alliance
- 2025 Global Digital Trade Expo Pioneer Award · 2025 Rising Star Award**
Global Digital Trade Expo
- ESG Pioneer Enterprise**
CLS
- New Quality Productive Forces Award**
Securities Market Weekly
- Responsibility Pioneer of the Year**
NetEase Finance
- 2025 Value 100 List**
Yidong

Sustainable Development Governance

ESG Management

Hoperun Software always prioritizes sustainable development and, with the vision of “becoming a leader in China’s digital intelligence technology and service innovation”, integrates the philosophy of sustainability into the Company’s development strategy and daily operations. The Company adheres to the Ten Principles of the United Nations Global Compact (UNGC) and responds to the United Nations Sustainable Development Goals (SDGs), deeply practices responsible business conduct, and is committed to creating a positive impact and delivering value to all stakeholders.

The Company has set up a scientific and professional three-tier ESG governance framework with clear responsibilities, to promote efficient social responsibility management and ensure effective implementation in practice. To continuously deepen ESG governance, the Company will gradually explore incorporating ESG elements such as environmental management, product quality, and technological innovation into the performance evaluation system of senior management. This motivates the management to actively advance ESG initiatives, ensures ESG governance is integrated into every aspect of the Company’s production and operations, and guarantees the green, low-carbon, and high-quality development of the Company.

Board of Directors and Its Subordinate Committees

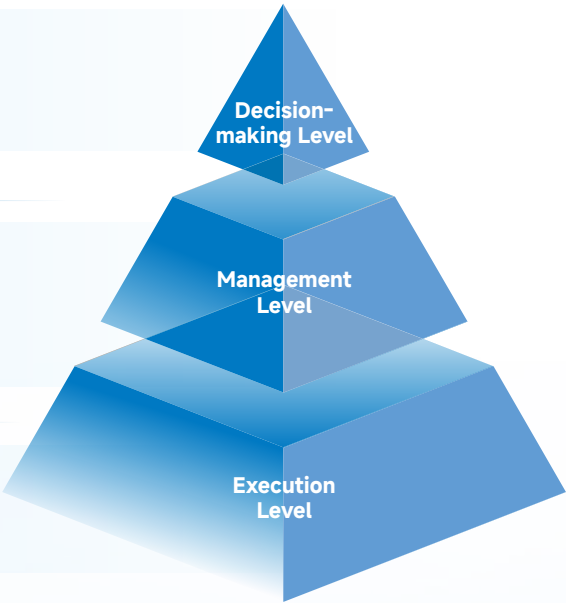
- Formulate ESG-related Strategies and Policies
- Review ESG Management Performance
- Review and Improve the Company’s Annual ESG Reports

ESG Leading Department

- Organize and Coordinate Departments and Subsidiaries to Carry out ESG Work
- Oversee the Achievement of the Company’s ESG Efforts and Report Regularly to the Decision Makers

Departments and Subsidiaries

- ESG Governance Framework



▲ ESG Governance Framework

The Company values the Board of Directors’ participation and professional decision-making in sustainable development affairs. In 2025, the Board of Directors listened to the special ESG work report and reviewed and approved key topics such as the annual ESG report, ensuring that the ESG strategy is highly aligned with the Company’s long-term business vision.

To continuously enhance the management’s ability to assess sustainable development trends, the Company actively conducts diversified ESG capacity-building activities. During the Reporting Period, the Company’s ESG-related personnel actively participated in thematic workshops organized by professional consulting firms to learn about mainstream domestic and international disclosure standards and industry ESG trends. Meanwhile, the Company organized ESG thematic training for management staff, including core members of the execution level, covering information disclosure and the enhancement of management practices. During the Reporting Period, the relevant training recorded a total of 17 person-times and a total duration of 26.5 hours, providing solid professional support for building a robust and efficient ESG governance system.

Communications with Stakeholders

The Company values communication with various stakeholders. Based on our daily operations and management, the scope of topics, and the influencing factors of all parties, we identify and select internal and external stakeholders with significant influence. Through various communication methods, we understand the expectations and demands of stakeholders and actively respond to them to achieve harmony and win-win outcomes with all parties.

Stakeholder	Demands and Expectations	Communication and Response
 Shareholders and Investors	• Protection of Shareholders’ Rights and Interests • Corporate Governance Compliance • Anti-Commercial Bribery and Anti-Corruption • Fair Competition • Tax Compliance • Risk Management • Due Diligence	• Shareholders’ Meetings • Investor Hotline and Email • Results Briefings • Investor Engagement Activities • Regular Information Disclosure
 Government and Regulatory Agencies	• Corporate Governance Compliance • Anti-Commercial Bribery and Anti-Corruption • Fair Competition • Tax Compliance • Risk Management • Due Diligence • Environmental Compliance Management • Ecosystem and Biodiversity Protection • Waste Disposal	• Guidance and Inspection • Special Meetings or Reports • Regular Information Disclosure • Policy Consultation and Feedback
 Customers	• Green Products and Services • Product Safety and Quality • Protection of Customers’ Rights and Interests • Information Security and Privacy Protection	• Daily Communication • Customer Visits • Customer Audits • Customer Satisfaction Surveys • Customer Complaints and Feedback
 Partners/Suppliers	• Responsible Supply Chain Management • Anti-Commercial Bribery and Anti-Corruption • Equal Treatment of Small and Medium-Sized Enterprises	• Daily Communication • Site Visits • Supplier Meetings and Training
 Employees	• Protection of Employees’ Rights and Interests • Employee Training and Development • Occupational Health and Safety	• Trade Unions • Internal Email • Employee Activities • Employee Training • Employee Satisfaction Surveys
 Communities and the Public	• Environmental Compliance Management • Climate Response • Ecosystem and Biodiversity Protection • Waste Disposal • Social Contributions • Rural Revitalization	• Charitable Donations • Volunteer Activities • Community Communication activities • Regular Information Disclosure

Materiality Assessment

The Company conducts a materiality assessment based on the principle of double materiality, by reference to the *Self-Regulatory Guidelines No. 17 for Companies Listed on Shenzhen Stock Exchange—Sustainability Report (For Trial Implementation)* and the *Global Reporting Initiative (GRI) Sustainability Reporting Standards*. Through questionnaires and based on the realities of the Company, topics are ranked and analyzed from two dimensions: “Materiality of Impact on Finance of the Company” and “Materiality of Economic, Social and Environmental Impacts”. A total of 25 material topics were systematically identified, including 4 topics with financial materiality. These topics with financial materiality are specifically addressed in this report.

Double Materiality Assessment Process



Based on an analysis of internal and external development trends, and with reference to macroeconomic policies in the Company’s areas of operation as well as industry-specific policies and standards, the Company developed a list of ESG topics and identified material topics, including both general and industry-specific ones.

Following the principle of double materiality, the Company conducted research on material topics from the two dimensions of “impact materiality” and “financial materiality”.
Impact Materiality Assessment: Surveys of external stakeholders, and assessment by external ESG experts
Financial Materiality Assessment: Surveys of internal stakeholders, as well as review and validation

- Based on the assessment data, a materiality matrix was developed to determine the material topics and their priorities; guided by the double materiality assessment results, the Company systematically identified and how ESG topics present risks and opportunities for our financial and business operations.
- Consequently, the Company integrated ESG risks into the existing enterprise risk management framework with reference to international standards such as COSO-ERM and ISO 31000. We systematically analyzed industry trends, regulatory guidance, and market changes to identify the potential impact and growth opportunities of ESG factors on the Company’s financial performance and business continuity, and use this as a guide to carry out targeted ESG disclosure optimization and management practice enhancement.



Topics with Financial Materiality and Impact Materiality

- 11 Innovation-driven Development
- 8 Protection of Employees’ Rights and Interests
- 14 Information Security and Privacy Protection
- 3 Climate Response

Topics with Impact Materiality

- 19 Protection of Shareholders’ Rights and Interests
- 20 Corporate Governance Compliance
- 1 Environmental Compliance Management
- 2 Energy Utilization
- 5 Water Resources Utilization
- 4 Green Products and Services
- 9 Employee Training and Development
- 10 Occupational Health and Safety
- 12 Product Safety and Quality
- 13 Protection of Customers’ Rights and Interests
- 21 Anti-Commercial Bribery and Anti-Corruption
- 22 Fair Competition
- 23 Tax Compliance
- 24 Risk Management
- 15 Social Contributions
- 16 Responsible Supply Chain Management
- 25 Due Diligence

Other Topics

- 7 Waste Disposal
- 6 Ecosystem and Biodiversity Protection
- 17 Equal Treatment of Small and Medium-Sized Enterprises
- 18 Rural Revitalization

01

Inspiring Evolution

Our Philosophy

Hoperun Software is deeply specialized in the field of next-generation information technology. The Company is committed to embedding cutting-edge technologies into the industrial fabric, and leveraging digital intelligence technology and professional services to strengthen our core competitive advantages. Based on localized operating systems and AI foundations, the Company independently develops integrated software and hardware products and solutions, and establishes a full lifecycle software service system to assist in the digital transformation and intelligent upgrade of all industries.

Our Actions

- Building Innovation Momentum
- Thriving Innovation Ecosystem

Contributing to the UN 2030 Sustainable Development Goals (SDGs)

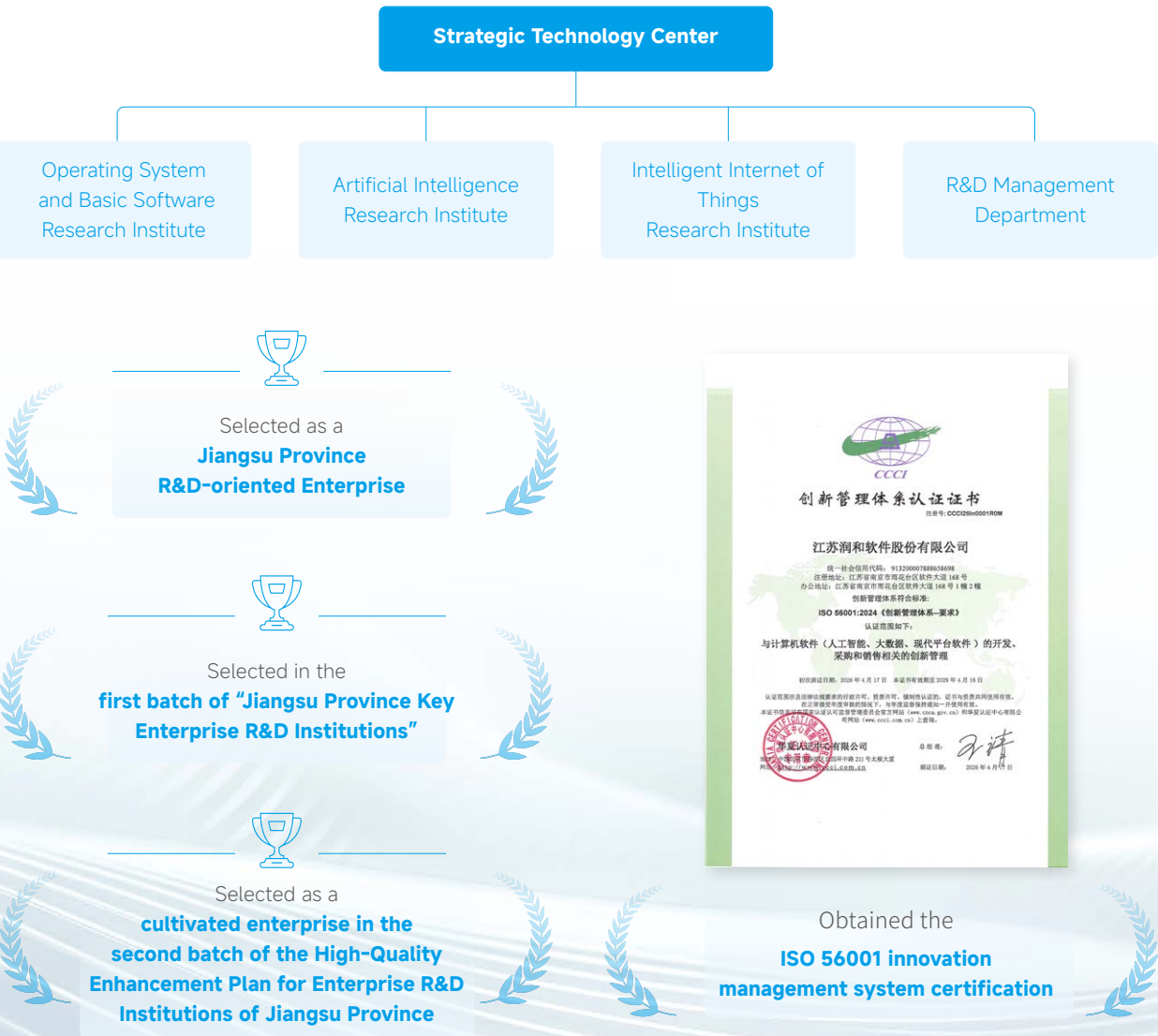


Building Innovation Momentum

Innovation is the primary driving force for development. The Company remains rooted in underlying core technologies, focuses on the two main directions of localization and intelligence, and steadily enhances our level of independent innovation through continuous R&D investment and the building of a talent pipeline. In the process of driving technological iteration, the Company focuses on integrating R&D outcomes with actual industry needs, and by building an open and collaborative R&D system, continuously strengthens our adaptability and competitiveness in the wave of digital transformation.

Governance

The Company has established a clear R&D and innovation governance framework, and formulated internal management documents such as the *Management Measures for R&D Projects* and *Introduction to the R&D Project Management Process*. The Strategy Committee of the Board of Directors of the Company coordinates our long-term development strategic planning, with the Chairman of the Board serving as the chairman of the committee; the Strategic Technology Center is authorized to be responsible for our technological research, development, and innovation, with the Vice Chairman of the Board serving as the principal person in charge, carrying out relevant management work in accordance with the *Working Regulations of the Strategic Technology Center*. The Strategic Technology Center is the Company's specialized decision-making and coordinating body in the field of R&D and innovation, coordinating our R&D and innovation strategic planning and the management of major matters, ensuring that R&D and innovation efforts are highly aligned with our strategy. The Company has formulated specific and clear R&D and innovation goals, and established a routine tracking mechanism to regularly review the progress of goal execution, ensuring the steady implementation of the innovation strategy.



Technology Innovation Strategy

Technology Innovation Strategy

Based on our digital foundation capabilities, the Company is firmly committed to the two major directions of localization and intelligence, empowering various industries represented by eight major sectors.

The Company anchors its innovation strategy on "Tech Foundation + Scenario Focus."

By leveraging our full-stack technical capabilities and focusing on critical industry scenarios, we develop high-efficiency solutions to secure a leading position in the ecosystem and drive the scaled growth of high-value businesses. Our technological innovation is strategically centered on Operating Systems (OS) and Artificial Intelligence (AI). By integrating industry-specific OS editions based on OpenHarmony and openEuler with our proprietary AI product suite—including industry-specific Large Language Models (LLMs), the AIRUNS training-inference integration platform, and the AgentRUNS platform—the Company has completed a full-stack layout ranging from underlying software to industry models and terminal applications. This transition from technical superiority to systematic innovation capability enables us to provide standardized "one-stop solutions" that effectively address key demands such as localization (domestic substitution), digital transformation, and intelligent innovation. These efforts empower the development of New Quality Productive Forces in key sectors including finance, power, healthcare, education, and manufacturing, ultimately achieving shared value creation.



Intellectual Property Management

Hoperun Software attaches great importance to intellectual property protection, incorporates it as an important component of our corporate governance and sustainable development strategy, and has established a systematic, professional, and full-process intellectual property management mechanism to safeguard innovative achievements, strengthen the technological moat, and support the Company’s long-term steady development.

Governance Framework

To standardize the management of our intellectual property and ensure synergy between the intellectual property strategy and our overall strategy, the Company has established an intellectual property management system led by the Strategy Committee of the Board of Directors, under the responsibility of the top management (President), advanced by the intellectual property management representative, coordinated by the Intellectual Property Management Department, and collaboratively implemented by various functional departments, achieving multi-level and cross-departmental systematic deployment and closed-loop management.



Process Management

The Company accurately matches patents, trademarks, and copyrights to each R&D output, ensuring that innovation achievements receive comprehensive legal protection. For core technologies and trade secrets, the Company implements targeted protection measures such as encryption and access control, and establishes regular inspection and dynamic update mechanisms to prevent leakage risks from the source, ensuring the regularized security protection of core technologies.

Risk Prevention and Control

In key stages such as new product R&D and technology introduction, the Company conducts collaborative due diligence to accurately assess potential legal risks. The Company regularly organizes special seminars on intellectual property, inviting industry experts, legal scholars, and professional lawyers to share cutting-edge experience, so as to keep abreast of advanced protection concepts and practical experience in a timely manner, and continuously enhance our risk prediction capabilities and protection level.

Special Training

The Company has established a three-in-one training system of “online courses + offline lectures + practical operations”, incorporating intellectual property protection awareness into employee training. By popularizing laws and regulations, practical methods, and risk prevention skills, we meet the differentiated learning needs of employees in different positions and at different levels, comprehensively consolidating the talent foundation for the Company’s intellectual property protection.

Innovation Incentives

The Company has implemented the Measures for Intellectual Property Rewards, and by establishing clear reward standards for patents and software copyrights, we have effectively stimulated the creative potential of the R&D team. The Company grants special rewards for patents, software copyrights, and other achievements to core technical personnel and teams. While effectively safeguarding the rights and interests of R&D personnel in their innovation achievements, we have further strengthened the motivation for internal technological breakthroughs.

Code of Ethics for Science and Technology

In 2025, Hoperun Software established the Company’s Scientific Research Integrity Management and Research Ethics Committee as well as the Science and Technology Ethics Management and Review Committee in accordance with the *Law of the People’s Republic of China on Progress of Science and Technology* and the *Opinions on Strengthening the Governance over Ethics in Science and Technology*. The Company issued the accompanying *Science and Technology Ethics Management System*, *Scientific Research Integrity Management System*, and *Code of Conduct for Employee Scientific Research Integrity*, establishing clear guidelines for scientific research conduct and deeply integrating ethics review and compliance management into the entire R&D process. While driving technological breakthroughs, the Company has built a responsible innovation management system and continuously improved its science and technology governance, consolidating the institutional foundation for achieving high-quality sustainable development.

Impact, Risk, and Opportunity Management

In terms of intellectual property risk prevention and control, Hoperun Software has established a comprehensive risk and opportunity management process. By implementing the *Intellectual Property Risk Management Control Procedures* and early warning mechanisms, we adopt forward-looking management and regular monitoring measures to ensure the timely identification of risks. While actively promoting the confirmation and registration of rights for R&D achievements and strengthening technology protection, the Company conducts in-depth intellectual property due diligence, comprehensively assesses potential legal risks, monitors the industry layout, and strictly prevents infringement on the rights and interests of others. In addition, by regularly holding thematic seminars and legal and regulatory awareness training, the Company continuously enhances all employees’ awareness of protection, building a solid legal security barrier for innovative achievements.

Regarding the governance of ethics of science and technology, the Company strictly adheres to the four basic principles of “balance between innovation and risk, respect and protection, fairness and justice, and transparency and accountability”, firmly establishing the baseline for responsible innovation. Through the formulation of the *Science and Technology Ethics Management System*, Hoperun Software has standardized the ethics review work throughout the entire process of scientific research and technology development, and established a full-cycle management system covering review quality control, emergency supervision, and rewards and penalties for violations. This institutionalized measure has effectively prevented the risk of technological misconduct, ensuring that scientific and technological activities operate within the framework of compliance and ethics, and providing strong support for the healthy and steady development of the Company’s new quality productive forces.



Metrics and Targets



Consolidate core foundational software capabilities

The Company will continue to integrate internal and external resources, firmly grasp the main technological line of localizing software and hardware products, and develop information technology application innovation (ITAI) products and solutions with independent intellectual property rights, including but not limited to basic software, automated testing tools and platforms, industry business hub platforms, integrated ITAI software and hardware products, and intelligent agent middle platforms. In the future, the Company will focus on several major directions, such as the innovation of AI technology application scenarios in industries including finance and power, as well as the research and development, application, and innovation of OpenHarmony and openEuler technologies, to carry out innovative business, product R&D, technological reserves, and team building.



Continuously optimize service models

The Company will focus on the established development strategy and continuously improve from three aspects: new models, new systems, and new talent. New models refer to the adoption of corresponding “customized” business, operational management, assessment, and incentive models for different types of projects and business, so as to promote the steady and rapid development of business in a more scientific, effective, and targeted manner. New systems refer to the optimization of systems such as technology research and development, market branding, project management, and organizational processes, so as to provide strong support for business development. New talents refer to cultivating a high-quality and highly compatible human resources team, building a flexible and efficient human resources pool, and effectively carrying out supporting work such as talent development.



Actively integrate into the industry ecosystem

During our business development, the Company has established deep cooperation with several leading technology companies, and actively integrated into the ecosystems built by relevant enterprises, engaging in multi-level cooperation ranging from technology to business, and from products to services. In the field of financial technology, the Company is the preferred ecosystem partner of Alibaba Cloud. Both parties will engage in strategic cooperation in multiple areas, including system integration and localized delivery, BPaaS solutions, proactive risk control for third-party retail assets, and supply chain finance. When it comes to intelligent IoT, the Company has fully integrated into the OpenHarmony and openEuler open-source ecosystems, continuing to play our role as a unit for the development of ecosystem, and making contributions in areas such as system development, chip adaptation, industry scenario customization and commercial implementation, as well as education, training, and empowerment.



Strengthen the intellectual property moat

In 2026, the Company plans to achieve steady growth in both patent and software copyright applications (with targets of 60 and 45, respectively), and strictly ensure that the proportion of applications in the core strategic areas of OS and AI is maintained at a high level of 66%. In the medium to long term, the Company will establish a normalized growth mechanism with an average annual growth of approximately 10% in the number of intellectual property applications, deepen R&D collaboration and asset operation, and build a comprehensive and multi-level intellectual property protection network.



Practice the concept of tech for good

The Company will deeply integrate ESG concepts with R&D and design, actively explore and implement the innovative applications of AI technology in areas of public livelihood such as public service optimization, green and low-carbon environmental protection, and addressing the aging society, to enhance social well-being through the power of technology.



The Company regularly tracks R&D and innovation progress to drive the precise implementation of targets, and all R&D and innovation targets set for 2025 have been fully achieved.

Investment
in R&D
RMB **379.71** million

Percentage of R&D Investment
in Operating Income
9.54%

Total Number of
Authorized Patents
68

Cumulative Number of
Software Copyrights
789

Total Number of
Trademarks
211

National High-Tech
Enterprises
9
(Hoperun Software and our eight subsidiaries)

Cumulative Number of
Authorized Invention Patents
38

Cumulative Number of
Authorized Utility Model Patents
2

Cumulative Number of
Authorized Design Patents
28

Specialized and Sophisticated
Enterprises that Produce Novel and Unique Products
2

Postdoctoral
Workstation
1

Thriving Innovation Ecosystem

Hoperun Software closely aligns with a development strategy focused on localization, digitization, and intelligence. With localized operating systems, artificial intelligence, and other core technologies as driving engines, the Company strives to achieve independent innovation, empower industry transformation, and foster a thriving open-source ecosystem. The Company has systematically accumulated experience in full-chain open-source joint development, ranging from code contribution and ecosystem adaptation to commercial implementation, and deeply empowers key sectors such as finance, power, energy, and industry. We are committed to building a solid foundation of independent innovation for the intelligent upgrade of various industries.

The Company actively promotes the deep integration and large-scale application of open-source technologies in key industries, and has achieved phased results



In OpenHarmony

The Company has achieved scenario implementation and commercial deployment in multiple industries/fields such as power, energy, healthcare, education, and city



In openEuler

the Company has successfully delivered dozens of deeply customized industry distributions, covering fields such as industry, finance, public security, power, new energy, intelligent manufacturing, biomedicine, telecommunications, the Internet, and scientific research;



In SourceBrother

it was selected as standardized experimental equipment for the information technology subject in primary and secondary schools in Nanjing, covering over 1,000 schools and 30,000+ students to carry out scientific and technological innovation activities in primary and secondary schools.

OpenHarmony

As one of the first batch of member units of the OpenAtom Foundation, and a founding member and core co-builder of the OpenHarmony open-source project under the Foundation, Hoperun Software has continuously and deeply participated in the development of the open-source ecosystem, achieving outstanding results in areas such as main repository code contributions, co-development of core features, commercialization of open-source versions, and expansion of community partners.

In 2025, the Company deeply promoted the integration of technological innovation and industrial needs, focusing on the core fields of "RISC-V", "SparkLink", and "Artificial Intelligence", enabling various industries based on OpenHarmony, and collaboratively creating new "intelligent" production tools for the industry.

SparkLink

As one of the first core members and an executive council member of the International SparkLink Alliance, we continuously consolidated our underlying technical capabilities, focused on the four major business scenarios of industry, power, coal, and education, and drive the long-term development, commercial application, and ecosystem prosperity of SparkLink technology.

RISC-V

We deeply integrated OpenHarmony and RISC-V, using the RISC-V + OpenHarmony dual open-source, full-stack, independent and controllable capabilities to meet the fragmented and all-scenario characteristic requirements of the Artificial Intelligence of Things (AIoT) era.

Product Innovation

- HiHopeOS Industrial Distribution V1.0 Based on OpenHarmony (for the mining and industrial sectors)
- Desktop Operating System and AI PC Workstation Based on OpenHarmony
- Smart Helmet Device Solution Based on OpenHarmony
- "SourceBrother" Smart Brain L1 Based on "OpenHarmony + SparkLink"
- "Hongrui" AI Development Platform DAYU800A Based on "OpenHarmony + RISC-V + SparkLink"
- Development Platforms DAYU300 and DAYU600 for PC and Mobile Smart Terminal Scenarios

Joint Development of Ecosystem

- Contribution to OpenHarmony code contributions, with 1,500,000+ lines of main repository code, ranking top in the community
- OpenHarmony chip adaptation for 20+ models, with full coverage of ARM, LoongArch, and RISC-V architecture
- OpenHarmony compatibility assessments, with 90+ certificates, including as many as 13 distribution certificates, ranking first in the community
- Released DAYU300 and DAYU600, respectively selected as OpenHarmony trunk development platforms for PC scenarios and mobile intelligent terminal scenarios
- Became a founding member of the OpenHarmony Cross-platform Framework PMC (Preparatory) and the OpenHarmony Embodied Intelligence PMC (Preparatory)
- Participated in compiling *Industry HarmonyOS Terminal Development Blue Book 2025* and *HarmonyOS Ecosystem Talent White Paper 2025*
- Participated in the release of OpenHarmony 6.0 Release, the release of *OpenHarmony Joint Development Map 4.0*, the launch of the Joint Development of OpenHarmony talent cultivation empowerment courses, the launch of the OpenHarmony Developer Incentive Program, the release of the *HarmonyOS Ecosystem Device Unified Interconnection 2.0 Series Standards* and other important ceremonies.
- Hosted the Ministry of Education whitelisted competition "2025 China Youth Electronic & Information Literacy Contest - OpenHarmony Engineering Competition"
- Hosted two competition tracks of the OpenAtom Competition: the AI Application Development Competition Based on RISC-V and OpenHarmony, and the Native AI Application Development Competition Based on OpenHarmony
- Hosted the "SourceBrother Creative Development Competition" of the 3rd OpenAtom Competition, accumulating over 50 information technology and AI teaching cases

Community Activities



In May 2025, our subsidiary Runkaihong attended the OpenHarmony Developer Conference 2025, delivered a keynote speech, and participated in the launch ceremony for the joint development of application technical components, the establishment ceremony of the TV SIG, and the establishment ceremony of the AI Model SIG. Runkaihong received plaques recognizing it as a Vice Chairman Unit of the OpenHarmony Oil and Gas Special Committee, a Star Development Board (WS63E development platform), and Star Experts (three individuals).



In November 2025, Hoperun Software participated in the 2025 OpenAtom Developer Conference and was awarded the Gold Donor of the OpenAtom Foundation. Our subsidiary Runkaihong was included in Top 10 Contributors for OpenHarmony Code in 2025. Multiple innovative solutions won the Annual Valuable Commercial Case award at the OpenHarmony Technology Sub-forum, covering multiple fields such as power, healthcare, and integration of industry and education.



In November 2025, our subsidiary Runkaihong attended the HarmonyOS Grand Ceremony Ecosystem Forum and received recognition as a Top Contributor in OpenHarmony Co-building and a Pioneer Unit for OpenHarmony Cross-Platform Framework Co-building.



In January 2026, our subsidiary Runkaihong attended the Global Intelligent Internet of Things Consortium (GIIIC) HarmonyOS Ecosystem Promotion Committee Member Conference and 2025 Ecosystem Partner Annual Conference, and was honored with multiple corporate and individual awards, including the "2025 Outstanding Contribution Unit".

Honors & Qualifications



openEuler

The Company has built a three-in-one business model of products, solutions, and services based on the openEuler operating system. The Company uses the HopeOS as the core foundation and computing power hub of the AI industry, deeply adapting to full-stack domestic computing power platforms such as Kunpeng, Hygon, Phytium, Ascend, T-Head, Cambricon, Kunlunxin, and lluvatar CoreX, forming two major product series, the server edition and the edge edition, building an independent, controllable, high-performance and high-security full-stack AI support system.

Among them, the server edition focuses on big data and AI supernodes, providing core underlying support for large model training and inference scenarios; the edge edition focuses on the demands for equipment ITAI upgrades and intelligent transformation in key fields such as industrial manufacturing, smart power, and smart energy, providing a lightweight, real-time, and highly reliable edge operating environment; meanwhile, we are making forward-looking deployments in the new tracks of intelligent robots and embodied intelligence, developing the "Runzhi Robot Operating System V1.0" based on AGIROS to provide system-level capabilities for next-generation intelligent terminal innovation.

Addressing common industry challenges such as the complex deployment of edge intelligence, high difficulty in edge collaboration, low efficiency in cloud-edge collaboration, and insufficient utilization of computing power, the Company provides "a full range of solutions including cloud-edge intelligent base, unified operating system, and deep industry customization", providing enterprise users with full-stack technical support, emergency response, and security reinforcement and security certification services to ensure stable business operations and controllable compliance.

Product Innovation

Marketed Products

- Targeting future AI super-node scenarios, released the AI-native operating system HopeOS V24 SP1 based on openEuler
- Targeting specific technology scenarios such as Cloud + Big Data + AI, released dozens of deeply customized industry operating system distributions based on openEuler
- Targeting industrial and smart manufacturing scenarios, released the HopeOS V24 Edge Edition based on openEuler + edge intelligence scenarios
- Targeting hybrid deployment scenarios, released a multi-domain edge operating system hybrid deployment platform based on MICA architecture
- Targeting intelligent robot scenarios, released the AGIROS-based Runzhi Robot Operating System V1.0

Solutions

- Targeting industrial scenarios, launched deeply customized industry solutions for the cloud-edge intelligent foundation unified operating system
- Targeting intelligent IoT scenarios, launched a cloud-edge integrated intelligent IoT solution
- Targeting ITAI transformation scenarios, launched the ITAI root technology full-stack service solution

Joint Development of Ecosystem

Community Contribution

The PR/Issue/Comment contribution ranking is among the top in the community, with **14,300+** cumulative submissions.

Chip Adaptation

✓ Server Operating System:

- Compatible with 11 types of mainstream chip platforms, including Kunpeng, Hygon, Phytium, Loongson, Sunway, and Zhaoxin
- Fully compatible with mainstream chips of the four major ITAI processor architectures: C86, ARM, Loongson, and Sunway
- Compatible with and optimizing mainstream AI technology stacks such as Ascend and NVIDIA

✓ Edge Operating System

- Completed the adaptation of multiple domestic edge AI and mainstream FPGA chips, including Ascend 310B/310P and Ziguang Huachuang

Compatibility Assessment

11 OSV technical assessment certificates, **ranking second** in the community

200+ mainstream Northbound and Southbound compatibility certificates, ranking at the forefront of the community

Community Activities



In May 2025, Hoperun Software, as a Gold Donor and core co-building partner of the openEuler project group, attended openEuler Developer Day 2025 and, together with experts from various sectors, explored openEuler's cutting-edge technology applications, pathways for commercial implementation, and directions for ecosystem development.



In November 2025, Hoperun Software attended the Operating System Conference & openEuler Summit 2025 and received the 2025 Outstanding Contributor to openEuler Community award. We supported our partners in being recognized for 2025 openEuler Leading Commercial Practices, received the 2025 openEuler Globalization Pioneer Partner Appreciation plaque, and two technical experts were selected as 2025 openEuler Community Contribution Stars.



In November 2025, Hoperun Software attended the 2025 OpenAtom Developer Conference, and received the 2025 Gold Donor of the OpenAtom Foundation and Three-Year Commemoration of Continuous Donations to the openEuler Community awards, and participated in the plaque-awarding ceremony for the openEuler Globalization Working Group.

Honors & Qualifications

2025 openEuler Globalization Pioneer Partner

2025 Outstanding Contributor to openEuler Community

2025 openEuler Leading Commercial Practices

2025 openEuler Community Star Contributor

2025 Top 100 Leading Enterprises in ITAI

2025 Top 10 ITAI Server Operating System Vendors

2025 Excellent Cases in the Industrial Internet Industry

2025 Outstanding Product Innovation Leadership Award

2025 Digital China Innovation Contest Award

Artificial Intelligence

Hoperun Software is "All in AI", building a technology system covering AI chips, servers, operating systems, full-stack AI platforms, and large model engineering to provide end-to-end large model solutions for industries such as finance, healthcare, energy, and industry, enabling the rapid implementation of intelligent scenarios across platforms and architectures, helping customers efficiently unleash AI value in diverse technological environments

The Company builds a full-scenario cloud-edge-device intelligent ecosystem of "Ascend + openEuler + OpenHarmony + DeepSeek", using the "IntelliCoreAI computing all-in-one machine" core foundation to provide high-density and highly compatible computing power support for model training and inference; through the AIRUNS integrated intelligent engine, we achieve flexible deployment and full lifecycle management of large AI models, building a software-hardware collaborative intelligent closed loop; we launched the AgentRUNS intelligent agent middle platform, focusing on the efficient development of AI agents and rapid scenario implementation. At the same time, we built a large model product matrix centered on the "knowledge-perception-decision" ternary collaborative framework, including the "Runzhi" multimodal knowledge engine, the "Runshi" spatial vision engine, and the "Runxing" decision-execution agent, helping customers build an enterprise-level AI hub that is autonomous and controllable, cloud-edge collaborative, and compatible with diverse ecosystems.

AIRUNS 3.0

The Company has built an enterprise-level full-process AI model engineering platform — AIRUNS 3.0, which is deeply compatible with domestic software and hardware, achieving an efficient closed loop from data ingestion to model deployment, and helping enterprises accelerate the engineering implementation and large-scale application of AI. AIRUNS 3.0 features three core capability modules: Data Factory, Model Factory, and Computing Power Scheduling Management, comprehensively covering the full lifecycle of model development, training, inference, and self-iteration, helping enterprises quickly customize personalized large models. As of the end of the Reporting Period, AIRUNS 3.0 successfully completed full-stack compatibility certification with the Kunpeng ecosystem, and the AIRUNS Training and Deployment Integrated Platform completed deep compatibility certification with the Atlas 800T A3 training server equipped with the Ascend 910C chip.



AgentRUNS Intelligent Agent Collaborative Development Platform 3.0

Using the MCP open protocol as the technical foundation, it is fully compatible with mainstream AI clients. The platform supports core capabilities such as multi-modal large model integration, intelligent agent workflow orchestration, and knowledge base RAG enhancement, providing enterprises with one-stop agent development and management services.

JettoAI Intelligent Testing Assistant Platform 2.0

It is specially built for financial testing scenarios. The platform decouples the complex testing process into three major intelligent agent modules: parsing, planning, and execution; with built-in full-process anomaly monitoring and adaptive recovery mechanisms, it achieves 7×24-hour unattended automated testing.

Financial Testing Business Intelligent Agent

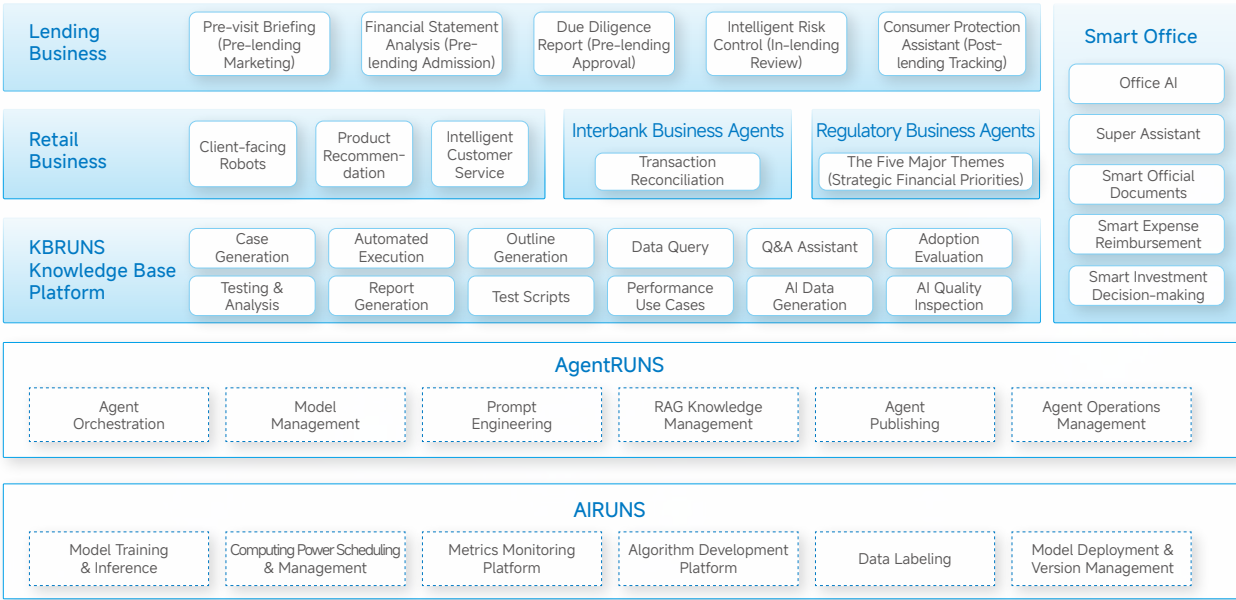
The solution covers five core capabilities: AI test outline generation, AI test case generation, AI test execution, AI test data generation, and AI quality inspection: through intelligent extraction of requirements documents to generate an initial test outline, which is professionally reviewed and optimized by test engineers, precise coverage of key scenarios is achieved; based on the high-quality test requirement matrix, detailed test cases are generated to assist testers in conducting secondary reviews and supplementing test data and exception scenario handling; multimodal large models are invoked to achieve scriptless AI execution, supporting automated testing in complex scenarios such as mobile banking Apps, and featuring built-in full-process anomaly monitoring and adaptive recovery mechanisms; data generation tools are deeply integrated with large AI models, enabling testers to generate test data that meets business requirements through natural language; AI technology is utilized to conduct intelligent quality inspections on test cases, automatically identifying completeness and accuracy issues in regular cases, audio cases, mixed file type cases, and formula cases, comprehensively improving test quality and efficiency.

Financial Credit Business Intelligent Agent

It has been deeply embedded into the entire pre-loan, mid-loan, and post-loan process, continuously empowering business efficiency enhancement and risk prevention and control. In the pre-loan marketing stage, the intelligent agent helps improve the customer conversion rate through precise insights into key enterprise information; in the pre-loan admission stage, intelligent auditing and analysis based on corporate financial statements significantly shorten the review time; in the pre-loan approval stage, the preparation time for due diligence reports is significantly shortened, and the report quality becomes more objective and professional; in the mid-loan approval stage, intelligent risk control unlocks multi-dimensional strategies, achieving a leap from "reliance on experience" to "embedded Agent with one calculation per account"; in the post-loan tracking stage, the consumer protection assistant drives a significant improvement in the work order completion rate of customer service personnel. The promotion and application of the credit business intelligent agent is driving credit services towards a new, more efficient, more precise, and more intelligent stage.

Financial Retail Business Intelligent Agent

It focuses on customer service and marketing conversion, comprehensively enhancing user experience and business efficiency. Customer-facing robots provide personalized interactive services by accurately identifying customer intentions and emotions, effectively enhancing customer stickiness and value contribution; based on customer profiles and behavioral data, intelligent recommendation engines enable the precise push and personalized matching of financial products; the intelligent customer service system provides around-the-clock intelligent Q&A services, significantly optimizing customer experience and reducing manual service pressure. The application and deployment of retail business intelligent agents are accelerating the evolution of retail financial services from "standardized supply" to "intelligent companionship".



Honors & Qualifications



Deeply Cultivating Industry Scenarios

With the global digitalization wave surging, Hoperun Software accurately grasps the "pulse" of the times, and rooted in domestic independent innovation, takes digital and intelligent innovative technologies such as AI, OpenHarmony, openEuler, and SparkLink as the core,and develops software and hardware products and integrated solutions covering "cloud-edge-device", providing comprehensive digital and intelligent technology services and integrated software and hardware solution services for industries such as finance, energy and power, healthcare, and education.

Financial Industry

Hoperun Software is deeply engaged in the financial industry, consistently keeps pace with innovative technology trends, and actively utilizes cutting-edge technologies such as big data and AI to build a comprehensive solution system covering all scenarios for the financial industry, fully promoting the improvement of quality and efficiency in financial business and helping the industry's digital and intelligent transformation reach new heights.

As an important vehicle of Hoperun Software in the financial technology sector, the Company actively implements the "All in AI" strategy and has served over 300 financial enterprise customers. Covering all types of financial institutions, including banks, insurance companies, securities firms, and financial infrastructure, we have built a comprehensive and in-depth service system, empowering the technological upgrade and high-quality development of the financial industry. As the cornerstone of the stable development of the Company's financial technology business, the testing business always upholds the philosophy of technological innovation and industry leadership, and relies on solid analytical capabilities and a forward-looking strategic layout to continuously consolidate its leading position in the financial testing market.

JettoAI Testing Intelligent Assistant Platform

The Company has deeply integrated our profound experience in the fintech industry with AI technology to create the JettoAI Testing Intelligent Assistant Platform, which integrates "perception, decision-making, execution, and learning" into one. The platform deeply integrates core capabilities such as scenario reasoning, intelligent execution, and exception handling, and can efficiently interpret and automatically execute financial testing cases, significantly reducing manual burden and greatly improving the testing efficiency and quality of mobile banking applications.

The JettoAI Testing Intelligent Assistant Platform possesses three major innovative capabilities, reshaping the financial testing paradigm:

AI automatic generation of test cases

Leveraging the financial vertical large model, the platform can accurately understand information such as requirement documents, business processes, and interaction prototypes, and transform them into structured, high-quality, and executable test cases. This capability can significantly improve testing efficiency, reducing the test outline workload by 25% and the test case writing workload by 40%.

AI test execution

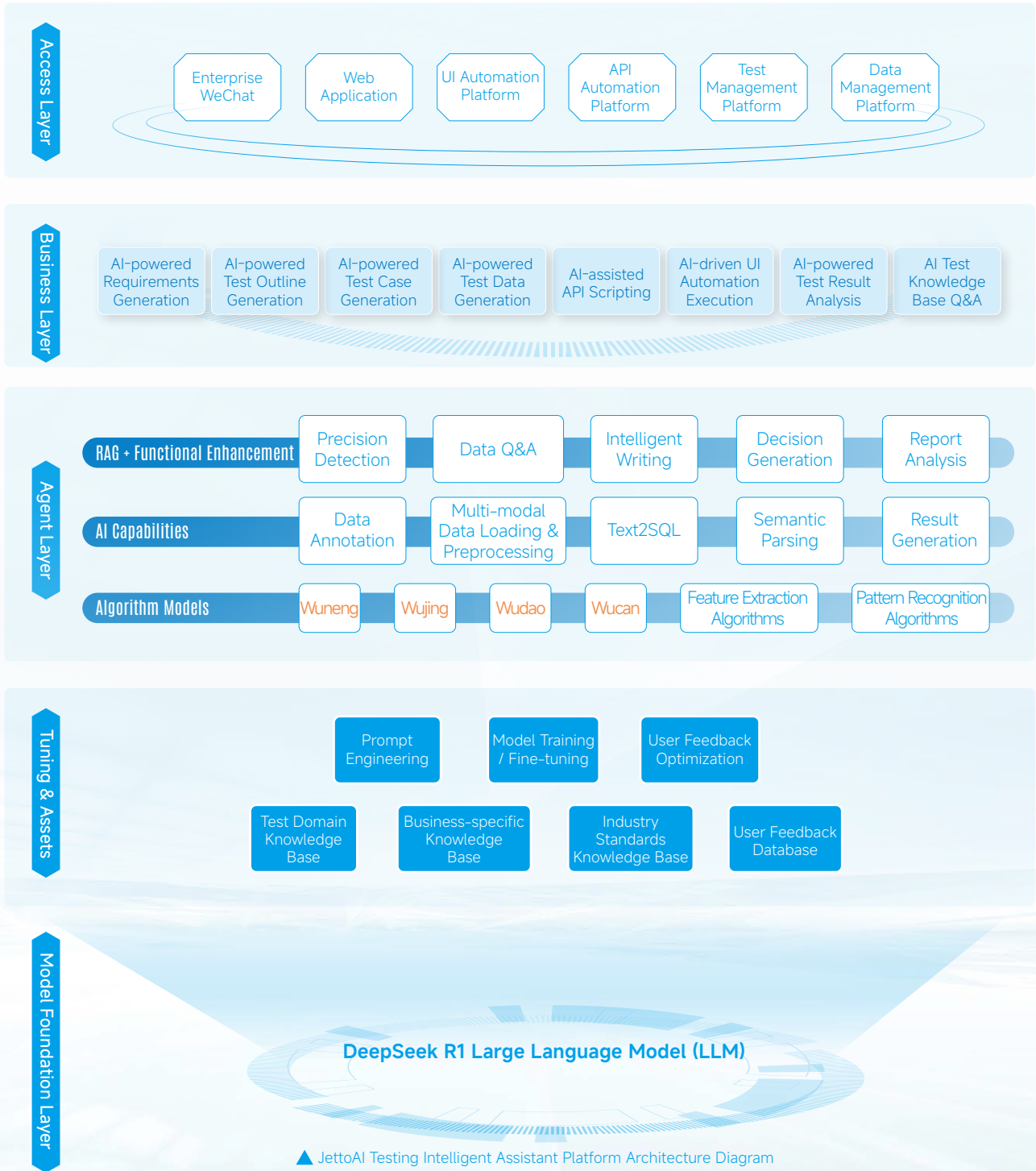
During the execution process, the platform can autonomously read human test cases, execute test steps, capture exception information, take screenshots, and compare results, as well as generate auditable test execution records, which can reduce the test execution workload by 30%.

AI quality inspection test case

Based on the AI quality review mechanism, the platform can conduct multi-dimensional in-depth inspections of executed test cases, effectively covering step completeness, adequacy, logical soundness, and risk point verification, comprehensively ensuring test quality.

The JettoAI Testing Intelligent Assistant Platform features seven core technologies: requirement analysis, multimodal recognition, self-healing execution, human-machine collaboration, front-end quality inspection, knowledge accumulation, and data insight. It has formed a new paradigm of "platform + agent + automation + machine learning + human-machine collaboration", building a complete closed loop from test design and execution to analysis, and driving testing towards automation and intelligence.

"JettoAI Testing Intelligent Assistant Platform", by virtue of its deep integration with financial business scenarios and AI technological innovation capabilities, was successfully included in the "AI+ Industry Ecological Paradigm Case Collection" jointly released by CCIDnet under the Ministry of Industry and Information Technology, *Digital Economy* magazine, and others.



LLM-Based End-to-End Testing Solution for Robotic Arms of Banking Smart Equipment

The “LLM-Based End-to-End Testing Solution for Robotic Arms of Banking Smart Equipment” project, developed by the Company in collaboration with a bank customer, innovatively applies large language model (LLM) technology to the field of smart device testing. By comprehensively utilizing simulation testing, AI testing agents, and large model technology, the project has built a full-process intelligent testing system covering instruction reception, action execution and result feedback. It greatly improves testing efficiency and accuracy, and drives the intelligent transformation of the testing industry.



Innovation in testing methods

It replaces traditional manual operations with automated robotic arms, reduces human intervention, and enhances the level of testing standardization and normalization.



Breakthrough in testing scope

Robotic arms can perform long-duration and high-frequency testing unattended, covering more complex scenarios and boundary conditions, and simulating the operation of smart counters and ATMs under different time periods and operating frequencies, significantly improving testing efficiency and reducing labor costs.



Testing efficiency improvement

This solution reduces the testing cycle from three to five days to one day, significantly accelerating the equipment launch process.



With outstanding excellence in technical innovation and scenario applications, this project was selected for the 2025 IDC China Financial Industry Technology Application Scenario Innovation (FIIA).

JettoNG Next-Generation Intelligent Testing and Quality Control Platform

The Company independently developed the JettoNG Next-Generation Intelligent Testing and Quality Control Platform. As an intelligent solution focusing on the testing field, it deeply integrates AIGC technology with financial testing scenarios. Centering on five core capabilities of “AI scoring of requirement documents, intelligent generation of outlines and use cases, AI quality inspection of test cases, quality control, and asset linkage”, it provides efficient and precise testing support for the industry, driving the comprehensive improvement of testing efficiency, quality and asset value. This product was successfully selected for the “Top 100 AI Products of 2025” list jointly released by China Internet Weekly, eNet Research Institute, DBC, and the Informatization Research Center of the Chinese Academy of Social Sciences.



Power Industry

Hoperun Software is deeply engaged in the power industry for a long time, and provides customers with products and solutions such as energy IoT, power AI, power marketing, power informatization and information security, to customers covering power generation enterprises, power grid enterprises, new energy enterprises, and research institutes. The Company has accumulated over 10 years of core technology R&D capabilities and service experience. Relying on deep technical accumulation in the digital foundation of the power IoT operating system and a profound understanding of the power grid sector, starting in 2022, the Company made forward-looking strategic investments, actively explored and practiced OpenHarmony-based power grid technology directions, and deeply participated in the research, development, and delivery of the largest-scale power IoT operating system currently in the domestic vertical sector. As a Gold Donor of the OpenAtom Foundation and a Vice Chairman Unit of the Power Special Committee of the OpenHarmony Ecosystem Committee, the Company is continuously committed to innovation in the power industry, empowering the digital and intelligent transformation and upgrading of the power grid, and co-creating a new era of intelligent IoT in the power industry.

Unified Operating System for Power Internet of Things

The Company is deeply involved in the construction of the Power Harmony application ecosystem, building a full-stack technology ecosystem spanning “chip-module-terminal-application”, driving the operating systems of massive digital equipment to advance towards a unified IoT operating system and cloud-edge-terminal integration, and achieving high-quality ecosystem adaptation and promotion. The Company’s dedicated power IoT team fully supports the construction of the Power Harmony open-source industry, covering research projects, system architecture design, branch version evolution, product enablement, ecosystem promotion, talent cultivation, and other tasks, making significant contributions to shaping the Power Harmony open-source gene and industrial development.

The Company will continue to deepen coordination and cooperation with Power Harmony, focusing on the four major directions of “joint ecosystem expansion, scenario joint development, talent co-cultivation, and achievement sharing”.

In terms of joint ecosystem expansion, we act as a reliable partner for the industry-side promotion of Power Harmony and an active participant in community-side operations, accelerating the aggregation of ecosystem resources;

For scenario joint development, we explore the integrated innovation of cutting-edge technologies such as artificial intelligence and SparkLink on the Power Harmony platform, promote the effective implementation of Power Harmony technology in more scenarios, and create replicable and scalable application solutions;

Regarding talent co-cultivation, we actively promote the deepening of industry-academia-research-application collaboration to accumulate open-source talent momentum for the community;

In terms of achievement sharing, we actively participate in and promote the open sharing of technological achievements, knowledge, and experience, helping to enhance the innovation capabilities of the Power Harmony Open Source Community.

Power Harmony Adaptation Management Platform

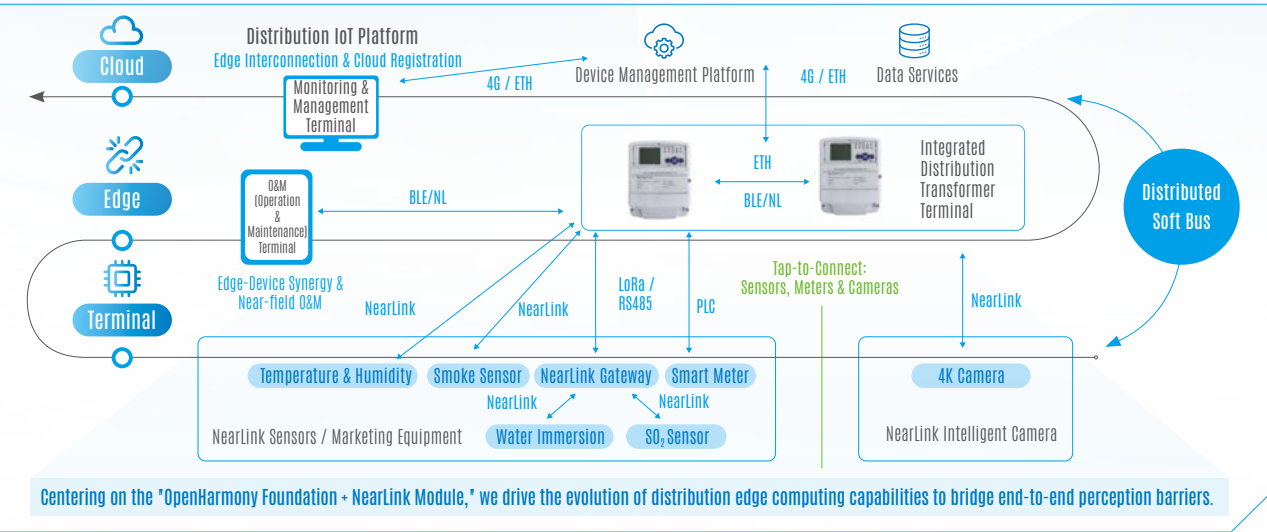
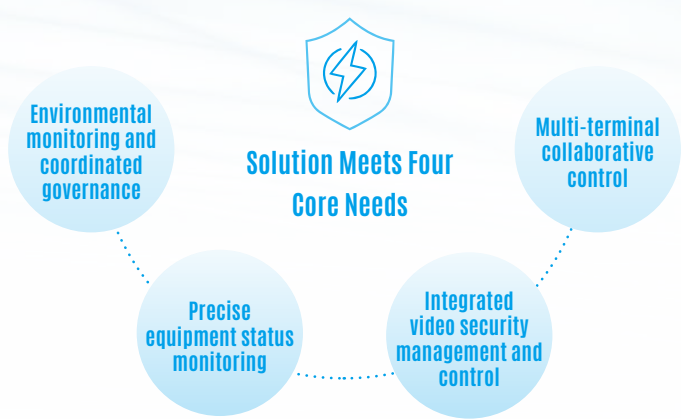
The Company focuses on the core needs of industrial chain synergy and joint development of ecosystem, and launched the universal software and hardware adaptation management platform for the power industry – the “Power Harmony Adaptation Management Platform”. The Power Harmony Adaptation Management Platform takes realizing the digital management of the entire adaptation process as its core objective, comprehensively covering product definition and the collaborative management of cross-departmental workflows; through the automatic acquisition and intelligent execution of test cases, as well as automatic report generation, it achieves precise coverage of key testing aspects such as system compatibility, feature components, and communication quality, drives adaptation testing towards modularization and standardization, significantly improves verification efficiency, and effectively shortens the overall cycle of ecosystem products from R&D to deployment.

The platform’s technical architecture is both flexible and scalable, adapts to business iterations, supports cloud collaboration and cross-regional real-time synchronization, and lowers the barrier to entry for all parties involved in the joint development of ecosystem. At present, the Power Harmony Adaptation Management Platform has obtained authoritative national software copyright certification, and has achieved positive results in serving central energy enterprises, expanding the adaptation scope of power chips, and realizing the large-scale deployment of terminal devices.



OpenHarmony-Based SparkLink Power Distribution Sensing Solution

Addressing joint development in power distribution scenarios such as unstable data transmission, complex sensing devices, and insufficient security protection, Guangzhou Hoperun has deeply integrated OpenHarmony and SparkLink technology to create the SparkLink Power Distribution Perception Solution Based on OpenHarmony. With a “Device-Edge-Cloud” collaborative architecture and an ecosystem product matrix, it builds a secure and efficient operation and maintenance sensing network, reshapes the smart operation and maintenance model for power distribution, and brings significant value in cost reduction and efficiency enhancement for industry customers.



Centering on the "OpenHarmony Foundation + NearLink Module," we drive the evolution of distribution edge computing capabilities to bridge end-to-end perception barriers.

Healthcare Industry

Hoperun Software collaborates with partners to jointly explore the scenario integration and empowerment of cutting-edge technologies such as OpenHarmony and AI in critical infrastructure sectors such as healthcare, accelerating the innovation and upgrade of new “smart” healthcare hardware and solutions, and contributing to the building of a more intelligent and precise healthcare service system.

AI Quantum Dot Microbial Detection Platform

Based on the OpenHarmony and AI technology, the AI quantum dot microbial detection platform takes the dual-core technology of “AI microbial fingerprint recognition + quantum dot ultrasensitive probes” as its core. It overcomes the joint development of traditional culture methods, such as detection cycles of over 48 hours and low sensitivity, significantly reducing the detection time to under 30 minutes with an accuracy rate of over 90%. Featuring intelligent, convenient and user-friendly operation, it enables precise detection of viable bacteria count and rapid disinfection effect evaluation. It provides an efficient, accurate minute-level solution for microbial research, disease prevention and control, and infection management, achieving a revolutionary upgrade in microbial detection technology. This technological breakthrough not only provides a refined pathway for on-site rapid screening, but also provides strong support for the intelligent upgrade of disinfection efficacy monitoring. In the future, with the deep integration of technology and application scenarios, the platform is expected to achieve large-scale application in fields such as medical institutions, disease control centers, biopharmaceuticals, and food safety, helping to build an intelligent public health protection system covering all scenarios.

At the Fourth Global Digital Trade Expo, the AI quantum dot microbial detection platform won the “2025 Global Digital Trade Expo Pioneer Award - Rising Star Award” for its market potential and innovative breakthroughs in artificial intelligence and microbial detection.

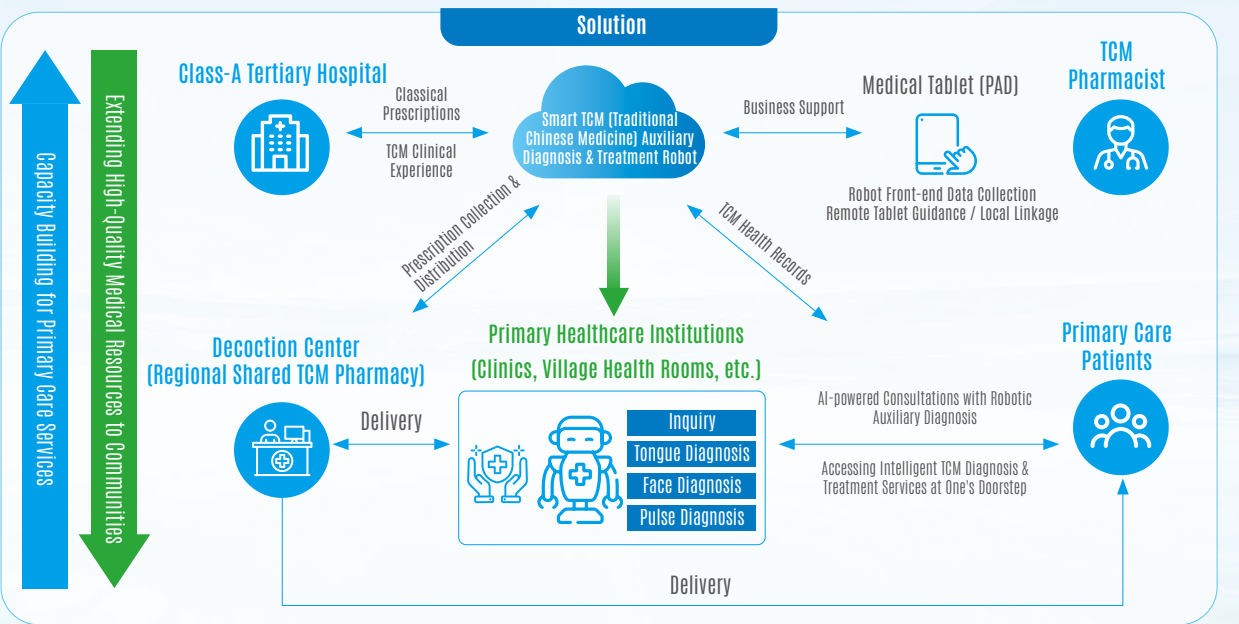


▲ Quantum Dot Smart Detection™ — AI Precision Microbial Detection Platform

Smart TCM AI Diagnosis and Treatment Solution Based on OpenHarmony

The Smart TCM AI Diagnosis and Treatment Solution Based on OpenHarmony centers on the OpenHarmony-based smart TCM auxiliary diagnosis and treatment robot to build an integrated TCM diagnosis and treatment service system covering Grade A hospitals down to community hospitals. By driving the integration of all scenario elements through “OpenHarmony + AI”, it innovatively reshapes the full-process service experience of TCM diagnosis and treatment from “pre-diagnosis → in-diagnosis → post-diagnosis”, breaks the current situation of uneven distribution of medical resources, utilizes digital and intelligent technologies to enable the widespread sharing of high-quality TCM resources, improves overall TCM diagnosis and treatment efficiency and the consistency of professional capabilities, and provides patients with convenient, efficient, and personalized TCM medical services.

Addressing the specific service needs of Grade A hospitals and primary healthcare service points, the OpenHarmony-based smart TCM auxiliary diagnosis and treatment equipment will be launched in two versions: a hospital version and a community version, fully leveraging the advantages of OpenHarmony’s distributed capabilities to empower the digital and intelligent service experience in specific medical scenarios. Among them, the hospital version focuses on enabling the TCM AI large model to assist physicians in improving diagnosis and treatment efficiency, and enhancing the hospital’s digital service level through device-cloud synergy; the community version focuses on providing professional and convenient TCM “Comprehensive Health” services for community users through interconnected collaboration with various smart terminals, including mobile phones and wearable devices.



▲ Service Architecture of the Smart TCM AI Diagnosis and Treatment Solution Based on OpenHarmony

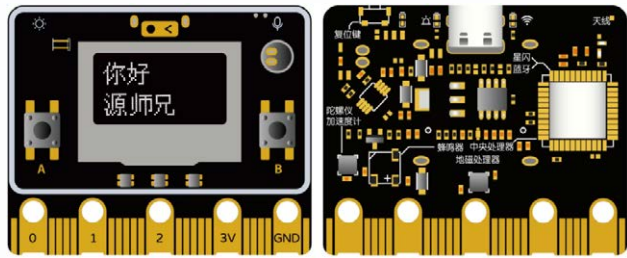
Education Industry

Hoperun Software has been deeply engaged in software and information technology services for 20 years. As a core co-builder and leading enterprise of the OpenHarmony ecosystem, we empower various industries represented by education with OpenHarmony, building a solid, independent, and controllable technological foundation for sectors vital to the national economy and people's livelihood. The "SourceBrother" open-source hardware project, led and developed by the Company, was officially donated to the OpenAtom Foundation in 2023. By aggregating the power of the ecosystem, it has now formed a complete solution covering teaching equipment, curriculum systems, after-school services, and whitelist competitions, providing a secure, trusted, and scalable practical platform for science and innovation education in primary and secondary schools.

"SourceBrother" Enters Primary and Secondary Schools in Nanjing

To meet the needs of youth information technology education, the Company has built an important hardware foundation—the development platform based on "SourceBrother" (Level L0)/(Level L1), which supports the OpenHarmony lightweight system, evolves synchronously and continuously upgrades in line with the capabilities of OpenHarmony versions, and has formed a comprehensive product matrix, providing youth with a complete overall solution for information technology education, while also providing eco-partners with highly competitive underlying hardware solutions.

Based on OpenHarmony and SparkLink technology, SourceBrother, supported by the multi-system compatible OH-CODE programming platform, builds a science and technology innovation curriculum system covering grade one of primary school to high school. This solution has achieved a city-wide information technology layout in Nanjing and implemented cooperation cases in multiple primary and secondary schools nationwide, with related competitions attracting over 6,000 students to participate, comprehensively empowering the cultivation of youth scientific and technological innovation capabilities.



▲ Development Platform Based on "SourceBrother" (Level L0)/(Level L1)

Industry-Education Integration in ITAI Education

The industry-education integration ITAI education takes the independent open-source operating system OpenHarmony as its technological foundation and is guided by industry-education integration to bridge the link between universities and enterprises. Relying on the self-developed OpenHarmony all-scenario teaching and practical training platform, it provides a rich and complete teaching and training system and comprehensive services for general ITAI talents, covering teaching kits, curriculum resources, teacher training, examination and certification, as well as competitions. It builds a teaching and practical base integrating comprehensive practice, scientific research, training and certification, innovation and entrepreneurship. This initiative contributes to cultivating outstanding independent and controllable IT innovation talents and safeguarding national industrial security.

Among them, the Artificial Intelligence Application Innovation Training Platform is specifically designed for learning and practicing embedded systems and artificial intelligence, targeting practical applications such as visual recognition, positioning, and detection in the fields of artificial intelligence, robotics applications, and intelligent manufacturing, and building typical scenarios such as intelligent factories, smart agriculture, smart logistics, smart homes, and smart security; the OpenHarmony smart cockpit all-in-one machine, on the other hand, relies on the powerful OpenHarmony ecosystem, and by simulating three major smart cockpit scenarios: the dashboard, the central control large screen, and the car owner App, it helps learners master the basic paradigms of smart cockpit development, adapting to various teaching scenarios such as the Internet of Things, electronic information, and mobile application development.



▲ "Youth Open Source Innovation Education Community" Launch Ceremony

Mining Industry

HiHopeOS Version 4.3 Software Distribution Based on OpenHarmony for MineHarmony and Industrial Fields

The Company's HiHopeOS Version 4.3, deeply developed based on the open-source version from the OpenHarmony community, has officially entered the MineHarmony and industrial sectors, focusing on key scenarios such as the oil and gas industry, and injecting strong momentum into industrial intelligent upgrading with full-stack basic industrial communication capabilities. HiHopeOS Version 4.3 innovatively utilizes the industrial configuration service framework and implements powerful protocol conversion functions, supporting mutual conversion among various protocols, including the MineHarmony MDTP protocol. This framework effectively integrates dispersed industrial equipment and systems, reduces deployment and operation and maintenance costs in industrial scenarios, and provides enterprises with a one-stop industrial communication solution.



▲ HiHopeOS Industrial Distribution V1.0 (Based on HiHopeOS Version 4.3) OpenHarmony Compatibility Certificate

Smart Mine Solution

The Company's smart mine solution, combining new "smart" hardware based on the superior capabilities of MineHarmony and relying on the self-developed MineHarmony IoT Management Platform, demonstrates strong potential for deepening application scenarios. The solution relies on the distributed soft bus technology of the MineHarmony system to achieve intelligent interconnection of cross-brand and cross-type mining equipment, enabling mining production and operation equipment to achieve efficient collaboration; through real-time monitoring and remote control, minimally staffed and unmanned operations are achieved, improving the level of fundamental safety management; data standards and a management system have been established to lay the foundation for multi-terminal decision-making applications across the "cloud, edge, and device", enhancing the value of the mine's digital assets.



▲ MineHarmony IoT Management Platform — Certificate of Key Laboratory of MineHarmony Industrial Internet Innovation, National Mine Safety Administration

Oil and Gas Industry

The Company enabled Xibu Drilling's Drilling IoT Operating System to pass the OpenHarmony compatibility assessment. Xibu Drilling's "Xuelang Drilling Harmony" system, with the Company participating in its OpenHarmony technology enablement and service support, serves as the first independently controllable unified IoT operating system in China's drilling sector, filling the gap in the underlying systems of domestic smart terminals in the drilling field. Following its successful passage of the OpenHarmony compatibility assessment, it provides efficient and reliable underlying software capability support for the upgrade and iteration of smart equipment in specific scenarios of the drilling industry, and in the future, it will enable the research, development, and implementation of more industry digital and intelligent scenario solutions and terminal products that comply with OpenHarmony compatibility standards.



▲ Xibu Drilling's Driller Navigator Equipped with "Xuelang Drilling Harmony"

Collaborating for Industry Development

Participation in Standard Formulation

Hoperun Software and our subsidiaries, relying on our technical expertise in OpenHarmony and openEuler, actively participate in the formulation of multiple national and industry standards, helping to guide and standardize technical requirements through standards, promoting technological progress and standardized industrial development, and enhancing the overall level of the industry.



- Participated in the compilation of the Ministry of Industry and Information Technology's national standard *General Technical Requirements for Operating Systems of Intelligent Terminals*
- Participated in the compilation of the Ministry of Industry and Information Technology's industry standard *General Technical Requirements for Operating Systems of Intelligent Terminals*
- Led the financial industry standard *General Technical Requirement for Financial Terminal Operating System*
- Participated in the compilation of *HarmonyOS Ecosystem Talent Capability Evaluation Standard: OpenHarmony Device Developer Capability Evaluation Standard*
- Participated in the compilation of *HarmonyOS Application Training Instructor Competency Evaluation Standard* (Runkaihong)
- Participated in the compilation of the China Academy of Information and Communications Technology's *Intelligent Software Engineering Technology and Application Requirements Part 3: Intelligent Testing Capabilities* (Jettech)

As of the end of 2025, the Company cumulatively

Participated in the formulation of
4 national standards

Participated in the formulation of
4 group standards

Participated in the formulation of
5 enterprise standards

Supporting Industry Development

Case Ranking among IDC's Global Top 100 Fintech Companies for Five Consecutive Years

Leveraging deep expertise in the financial industry, leading technical capabilities, and extensive service experience, Hoperun Software has been included in the IDC's Global Top 100 Fintech Companies for five consecutive years, receiving high recognition from the international market and further establishing our leading position in the global financial technology sector.

Amid the wave of financial digital and intelligent transformation, Hoperun Software adheres to innovation-driven development, focusing on breakthroughs in key technological areas such as underlying application platforms, core systems, and risk control and regulation. Relying on the self-developed "full-stack localization + software and hardware synergy" AI technology base, deeply integrating cutting-edge technologies such as AI, cloud computing, big data, and blockchain, we have built an end-to-end closed-loop system covering requirement incubation, product R&D, and deployment and O&M, comprehensively empowering the innovative development of the financial industry.

Based on over 10 years of experience in the financial technology industry, technological accumulation, and a forward-looking strategic layout, Hoperun Software has focused on building three core capabilities: in traditional advantageous business areas, we continuously consolidate product capabilities such as financial quality assurance, new-generation distributed core systems, Internet finance channel collaboration and operations, and data middle platforms; in the AI field, we take the lead in building an AI capability matrix covering all financial scenarios, deeply integrating generative AI, multimodal interaction, and Agent technology based on our self-developed financial vertical large model, comprehensively embedding AI capabilities into multiple key areas such as financial testing, application development, and platform building, empowering scenarios such as financial business processes, risk management, and customer service based on AI-driven financial digital and intelligent solutions, and reshaping the financial service experience; in the field of digital industrial finance, we build an industry-finance hub and Financial e-Chain to achieve the deep integration of all-dimensional transaction scenarios, all-category financial products, and full-process security protection, facilitating the strategic upgrade of smart supply chains from asset pledge to credit pledge and from product-oriented to customer-oriented, and channeling financial resources to empower industrial development.

Case Jointly Building the OpenAtom Zijin Zone

To deeply implement the national decisions and arrangements on comprehensively promoting the innovative development of open source and to fully implement the Three-Year Action Plan on Accelerating the Construction of the Open-Source Innovation Ecosystem, Jiangsu Province took the lead in launching the OpenAtom Zijin Zone Construction Project, which, as the core carrier of open-source technology in Jiangsu Province, systematically plans the development of the open-source ecosystem through policy guidance, resource integration, and ecosystem cultivation.

Hoperun Software, as an outstanding donor of the OpenAtom Zijin Zone, collaborates to jointly build the OpenAtom Zijin Zone. Leveraging our deep expertise and community achievements in the open-source field in recent years, the Company has become one of the first member units of the OpenAtom Zijin Zone Management Committee. The OpenAtom SourceBrother project, led and donated by the Company, was also successfully selected for the Zijin Zone Open Source Project Cultivation Pool.

Hoperun Software led the initiation of the Zijin Zone Industrial Intelligent IoT Open Source Community, which is positioned to build an industrial-grade open ecosystem for embedded operating systems supporting a full-stack domestic ecosystem, aiming to create a secure and reliable, full-stack domestic, and performance-leading pan-industrial digital foundation for the pan-industrial sector.



▲ Attendance of Hoperun Software in the JSopen Open Source Innovation Ecosystem Conference

Case Co-Compiling the Industry HarmonyOS Terminal Development Blue Book 2025

Hoperun Software and our subsidiary Runkaihong participated in compiling the *Industry HarmonyOS Terminal Development Blue Book 2025*.

The Blue Book systematically summarized the development patterns of HarmonyOS industry terminals and conducted an in-depth verification of the breakthrough capability of the HarmonyOS operating system. Meanwhile, it directly addressed the core challenges of the global IoT industry, providing experience-based guidance with both strategic perspective and practical value for the ecosystem development of HarmonyOS industry terminals. Hoperun Software and Runkaihong have been deeply involved in three key areas: the application of the OpenHarmony system in the power industry, the construction of the urban sensing system, and the systematic development of HarmonyOS ecosystem talent, reflecting the Company's technical leadership and forward-looking layout in the HarmonyOS ecosystem.

Runkaihong's "OpenHarmony-based Electric Bicycle Shed Fire Prevention and Control System" was successfully included in the 2025 CEIC HarmonyOS Application Scenario Innovation Case Collection, providing a project reference example for the prosperity of the HarmonyOS ecosystem and application implementation.



▲ Attendance of Hoperun Software and Runkaihong in the Launch Ceremony of the Industry HarmonyOS Terminal Development Blue Book 2025

02

Gathering Talents

Our Philosophy

Talent is the core engine for Hoperun Software to achieve sustainable development. The Company continuously explores new paths for talent cultivation, optimizes the talent team structure, and builds a value platform that mutually empowers personal career growth and corporate development, fully stimulating employee potential and advancing hand in hand with employees to achieve co-creation and win-win outcomes.

Our Actions

- Protection of Employees' Rights and Interests
- Talent Training and Development
- Employee Health and Care

Contributing to the UN 2030 Sustainable Development Goals (SDGs)

3 GOOD HEALTH AND WELL-BEING

4 QUALITY EDUCATION

5 GENDER EQUALITY

8 DECENT WORK AND ECONOMIC GROWTH

10 REDUCED INEQUALITIES



Protection of Employees’ Rights and Interests

Hoperun Software always upholds a people-oriented business development philosophy, adheres to the principle of equal employment, continuously optimizes the competitiveness of remuneration and benefits, actively builds smooth democratic communication channels, and works collaboratively to create an open and inclusive workplace environment.

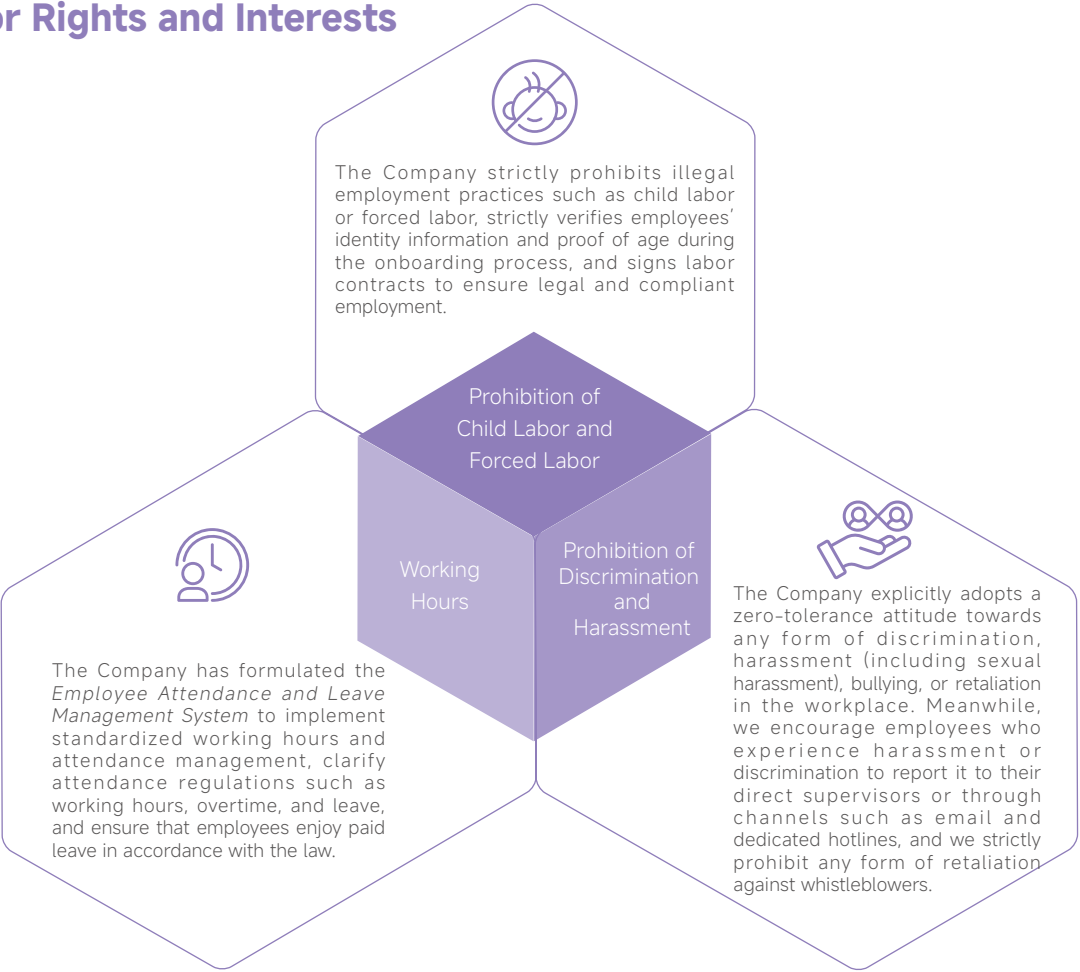
Governance

The Company has established an employee rights management system; the Human Resources Center, as the leading body, has collaborated with the Securities and Legal Department, the Trade Union, and division HRBPs to form our internal Labor Dispute Mediation Committee, serving as the decision-making, coordination, and supervision body for the protection of employees’ rights and interests. The Committee assists various business units in independently handling labor management-related disputes, and empowers leaders at all levels on the business side to strengthen their proactive prevention and control capabilities, achieving effective coordination throughout the entire labor dispute process and laying a solid management foundation for building harmonious labor relations.

The Company strictly complies with national laws and regulations such as the *Labor Law of the People’s Republic of China* and the *Labor Contract Law of the People’s Republic of China*, as well as international human rights norms such as the *International Bill of Human Rights* and the *International Labor Conventions*, to standardize lawful and compliant employment practices. In 2025, the Company formulated the *Anti-Discrimination, Diversity and Inclusion Policy* and issued the *Human Rights Strategy Policy Statement*, which clearly stipulated the legitimate rights and interests of employees in aspects such as recruitment and employment, working hours, remuneration and benefits, employee communication, and occupational health and safety, deeply integrating the protection of employee rights and interests into all aspects of our operations.

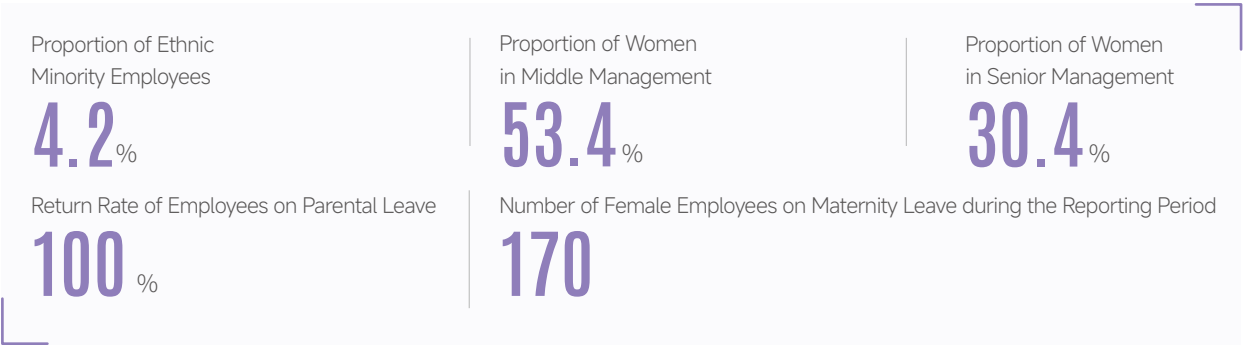
Strategy and Management Approach

Labor Rights and Interests



Equality and Inclusion

The Company integrates the diversity, equity, and inclusion (DEI) philosophy into our operational system, continuously enhances workplace inclusivity, ensures that all employees are treated fairly regardless of age, gender, ethnicity, nationality, or religious belief, and builds a diverse workforce. The Company focuses on safeguarding the rights and interests of female employees, establishes women’s federations, and collaboratively promotes the protection of female employees’ rights and interests and care services. We ensure that female employees enjoy maternity leave, nursing leave, childcare leave, and other leaves in accordance with the law, provide female employees with equal career advancement, education and training opportunities, and remuneration and benefits, and support female employees’ career development. Moreover, we focus on the physical and mental health and cultural care of female employees, set up nursing rooms to provide convenience for breastfeeding employees, organize a series of activities for Women’s Day, and help female employees balance work and life.



Employee Communication

Democratic Management

The Company values listening to employees’ voices and has formulated democratic management systems such as the *Implementation Rules for the Transparent Management of Corporate Affairs*, clarifying that major decision-making issues concerning corporate development and major matters involving the vital interests of employees must be disclosed to employees, effectively safeguarding employees’ rights to information, participation, and supervision. The Company has established a Trade Union for employees and an employee director system in accordance with the law, forming a dual safeguard mechanism to deeply integrate employee rights and interests into the strategic decision-making system.

The Company establishes an open and smooth communication mechanism, regularly convenes employee congresses, and collects employees’ opinions and suggestions on career development, welfare benefits, and other aspects through diversified channels such as the Party Secretary Hotline, Hoperun Talk Bar, and Employee Forum BP Mailbox. We encourage employees to put forward reasonable suggestions and ensure that their demands receive timely and effective responses.

In addition, the Company leverages the Cloud-Hub platform to build an exclusive “Moments” for employees, serving as the core channel for information dissemination and internal communication, promptly sharing important work deployments and event arrangements, and encouraging employees to break down hierarchical and departmental barriers to share professional knowledge and practical experience. As of the end of the Reporting Period, the platform has achieved 100% employee coverage, generating a total of over 5,000 sharing and discussion posts of various types in 2025.





Grievance Feedback

The Company builds an open and transparent workplace communication environment and establishes employee grievance and reporting mechanisms. Employees can submit their requests through the “Labor Dispute Appeal” process in the OA system, and the Labor Dispute Mediation Committee will conduct mediation in a timely manner to ensure that the requests are properly handled, effectively safeguarding the legitimate rights and interests of employees.

Employee Satisfaction Surveys

The Company has established a regular employee satisfaction survey mechanism, covering areas such as corporate culture building and administrative service support, focusing on employees’ individual-level needs in enhancing engagement, shaping a sense of purpose, experiencing well-being, and managing stress. In 2025, the Company successfully completed the annual survey plan, achieving 100% coverage of all employees. Among these, we conducted satisfaction surveys on key topics of high concern to employees, such as work experience optimization and dining environment upgrades, with an average satisfaction rate reaching over 95%. Based on the reasonable suggestions collected from the surveys, we gradually implemented a series of improvement measures, making comprehensive efforts ranging from the work environment to living support, to continuously enhance employees’ sense of fulfillment and belonging.

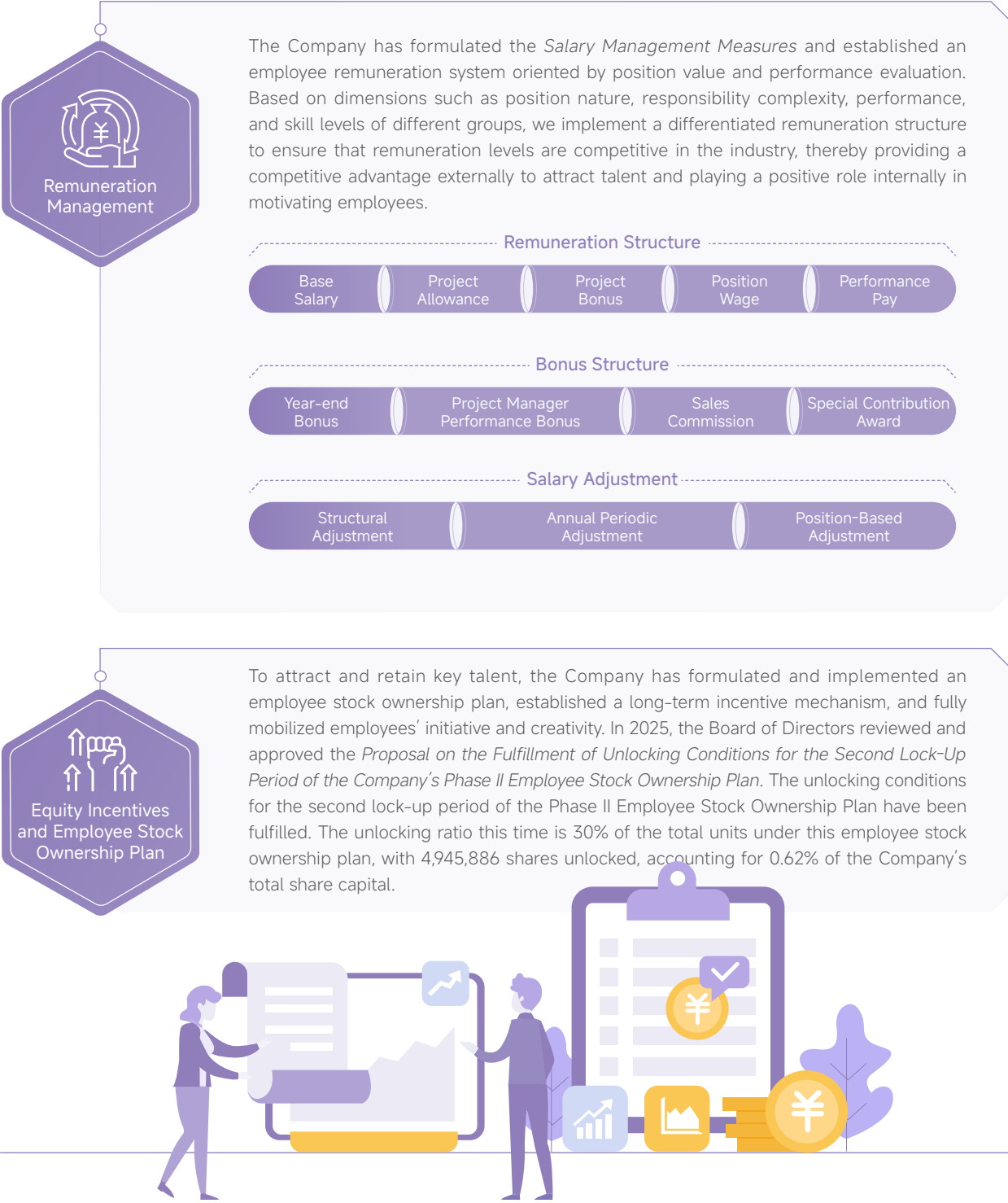
To accurately understand employee needs and continuously optimize management services, the Company conducted special satisfaction surveys, comprehensively covering key areas such as training effectiveness, labor relations, and employee care.



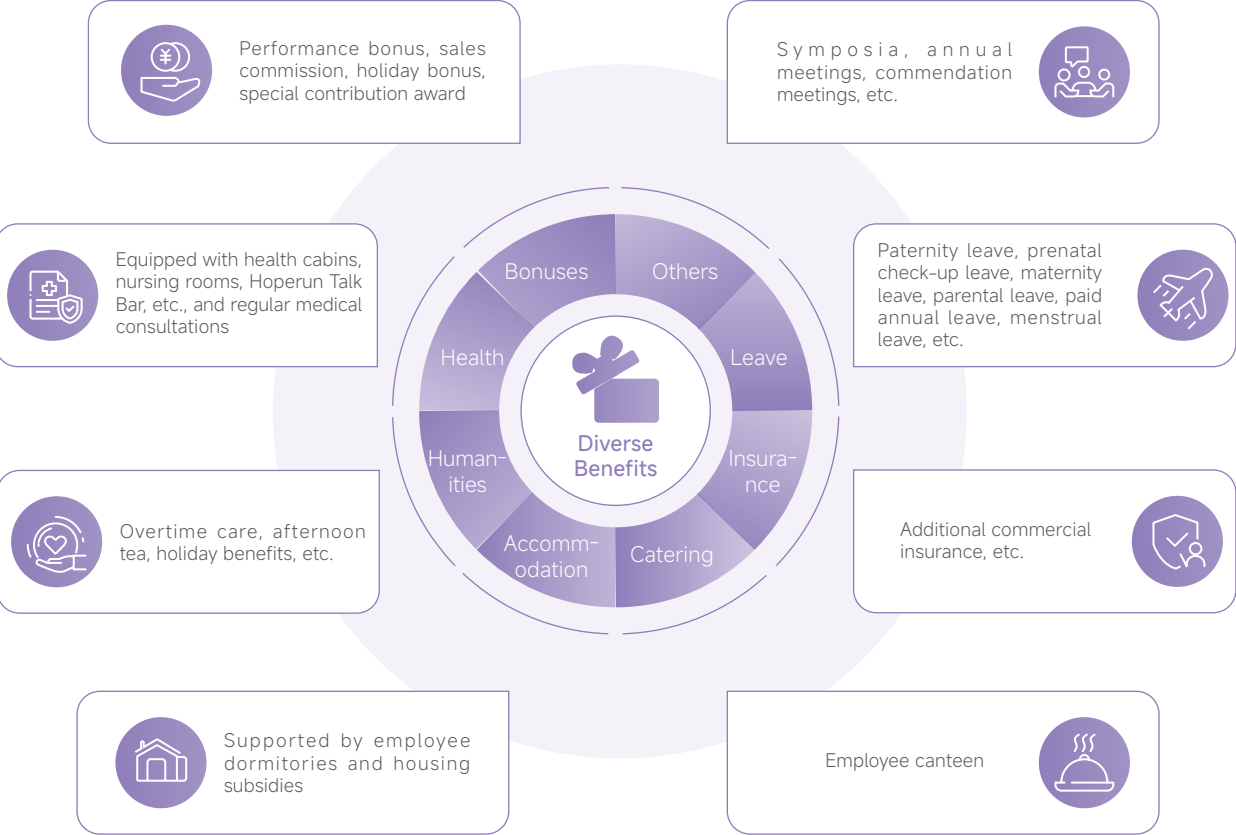
Remuneration and Benefits

The Company establishes a scientific and reasonable remuneration and incentive mechanism, continuously optimizes the employee benefits and security system, and deepens value co-creation, benefit sharing, and risk sharing between us and our employees, jointly building a closer community of shared career.

Remuneration and Incentives



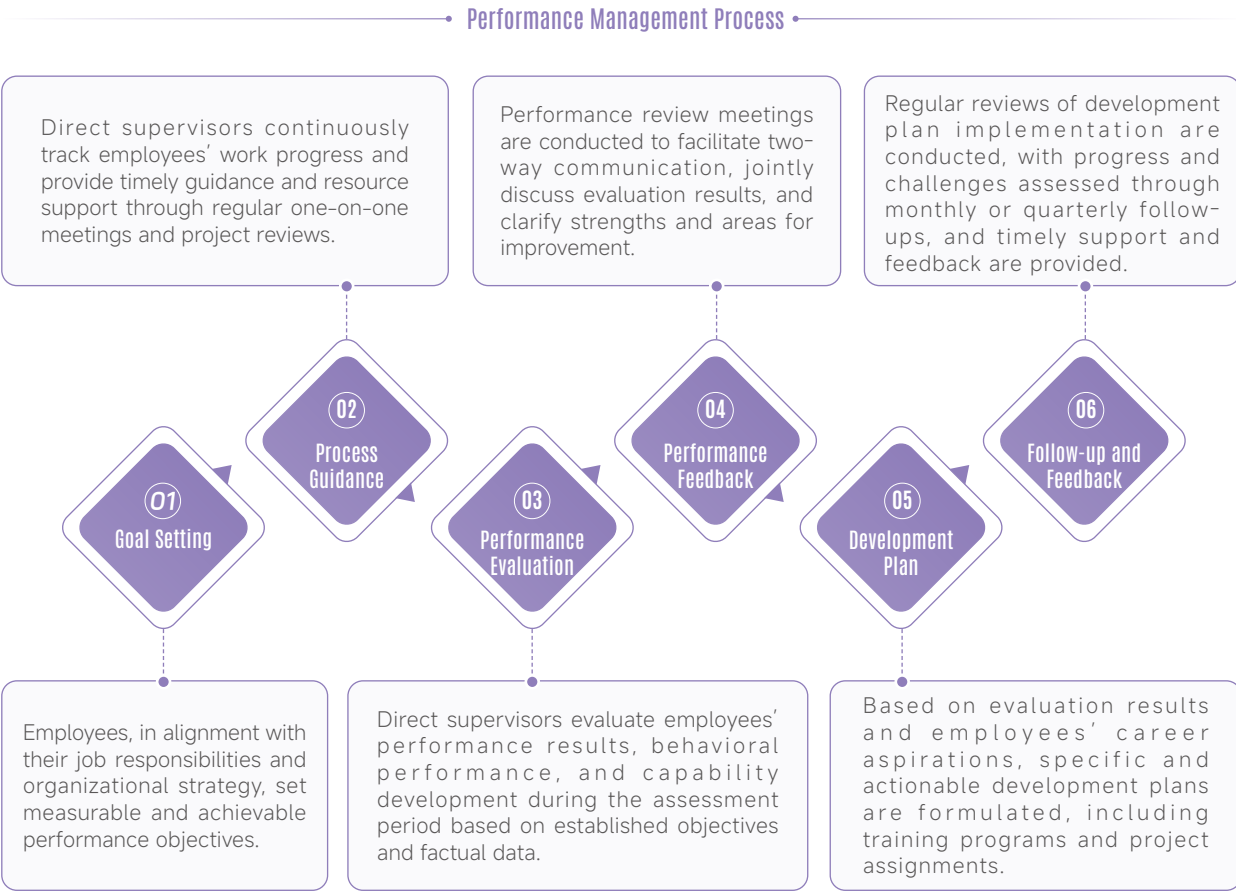
Welfare System



Performance Management

Performance Appraisal

The Company has formulated the *Monthly Performance Management Measures for Employees in Functional Departments*, *Monthly Performance Management Measures for Employees in Divisions*, and *Cadre Assessment System*, specifying the frequency and evaluation methods for performance appraisals. The performance appraisal dimensions cover professional work contributions, work optimization and innovation, service satisfaction, and other aspects. Performance appraisal results are classified into different grades, and differentiated performance pay adjustments are made based on the assessment grade, fully motivating employees.



Performance Feedback and Appeals



Performance Appeal Handling Process

Employees Appeal Submission

Each level shall, in accordance with the *Performance Management Measures*, submit the *Employee Performance Appeal Form* to the relevant performance attribution department or the Company’s Trade Union within the specified timeframe.

Acceptance by the HRBP Department

After receiving an appeal, HRBP shall complete a preliminary review within three working days. Appeals that meet the acceptance criteria shall be formally registered.

Establishment of Investigation Team

HRBP shall take the lead in establishing an investigation team, which may include responsible personnel from relevant departments, compliance personnel, or employee representatives, to ensure a fair and transparent investigation process.

Investigation and Evidence Collection

The investigation team shall collect evidence through interviews with the appealing employee and their supervisor, reviewing assessment records, emails, project documentation, and other relevant materials.

Committee Review

The Appeal Committee shall convene a review meeting and make a decision based on the investigation findings.

Adjudication and Feedback

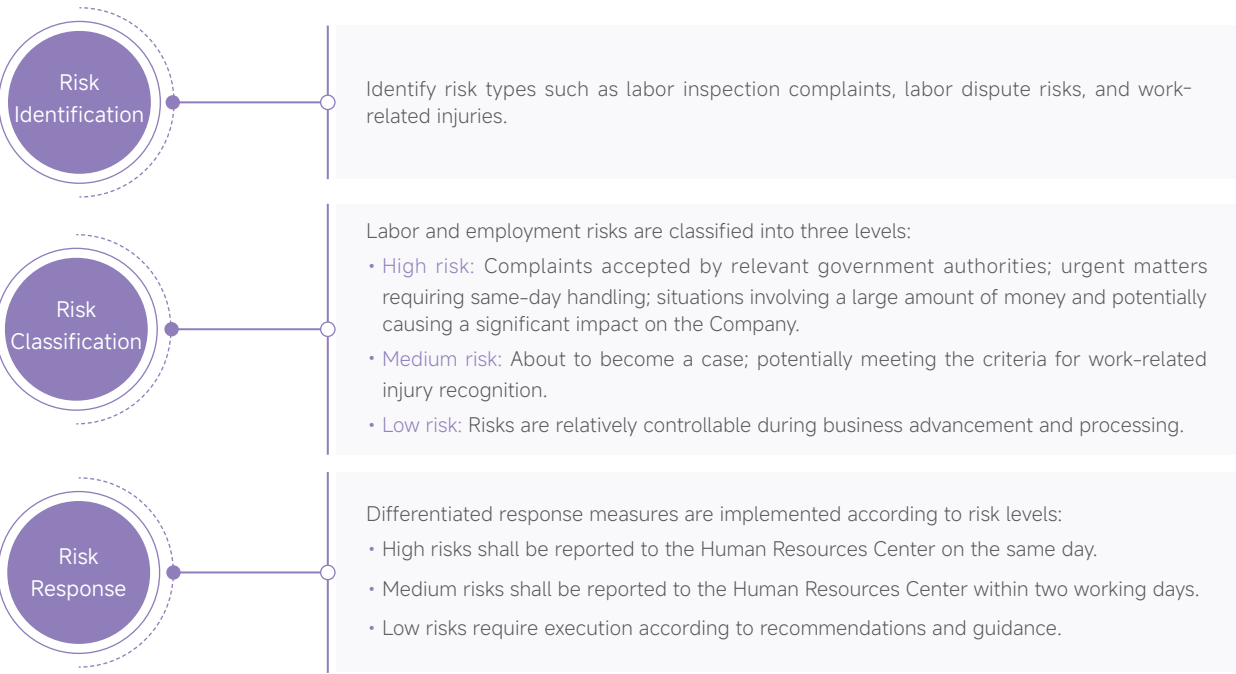
Upon completion of the review, HRBP shall provide feedback on the results to the appealing employee and their supervisor within the specified timeframe and conduct appropriate communication and explanation.

Follow-up on Improvement

HRBP shall be responsible for tracking the implementation of decisions and conducting reviews in subsequent cycles to form a closed-loop management process.

Impact, Risk, and Opportunity Management

The Company has formulated the *Standard Guidelines for the Protection of Employee Rights and Interests and the Handling of Labor Disputes* to clarify the management principles and working mechanisms for handling labor disputes, strengthen our labor risk prevention and control capabilities, and build a harmonious and stable employment environment.



Metrics and Targets

Long-term Targets	
Record no major incidents of human rights violations	
Enhance human rights awareness among all employees, and conduct employee human rights training	

Target for 2025	Achievement
100% collective bargaining coverage rate	For policy revisions involving major employee interests, the coverage rate of collective consultation/Employee Congress review is 100%

Number of Employee Discrimination Incidents	Labor Contract Signing Rate	Social Insurance Coverage Rate	Average Annual Paid Leave per Capita	Employee Satisfaction
0	100%	100%	4.81 days	95%



Talent Training and Development

Hoperun Software views talent as the core driving force for our development, builds a full-chain mechanism covering talent attraction, deployment, cultivation, and retention, facilitates clear career development paths, and improves the training and empowerment system to promote mutual growth and win-win outcomes between employees and the Company. In 2025, the Company comprehensively conducted a talent review and systematically evaluated job fit and talent reserves, laying a foundation for optimizing the talent structure and streamlining promotion mechanisms.

Talent Recruitment

The Company strictly follows the principle of equal employment, has formulated the *Regulations on Recruitment Management*, adheres to a fair and just employment orientation, and is committed to providing fair competition opportunities for all types of talent. We continuously optimize the talent acquisition mechanism, build a sustainable talent supply chain, and achieve precise matching and efficient synergy between talent supply and business needs.

Broadening Recruitment Channels

Online recruitment: We utilize mainstream recruitment websites, WeChat Official Accounts, and other platforms, and try out intelligent recruitment systems such as AI interviewers to improve recruitment efficiency.

School-enterprise cooperation: We conduct campus recruitment, utilize government employment platforms, and establish school-enterprise linkages with more than 10 colleges and universities in Jiangsu, Shaanxi, and other provinces, recruiting 628 fresh graduates in 2025.



▲ On-site Recruitment Fair

Strengthening Talent Reserves

Leveraging the EAS human resources system, we have established a talent pool to strengthen the foundation of talent reserves, marking skill categories for tiered and classified management; when position vacancies arise, we prioritize selecting suitable candidates from the talent pool to shorten the recruitment cycle.

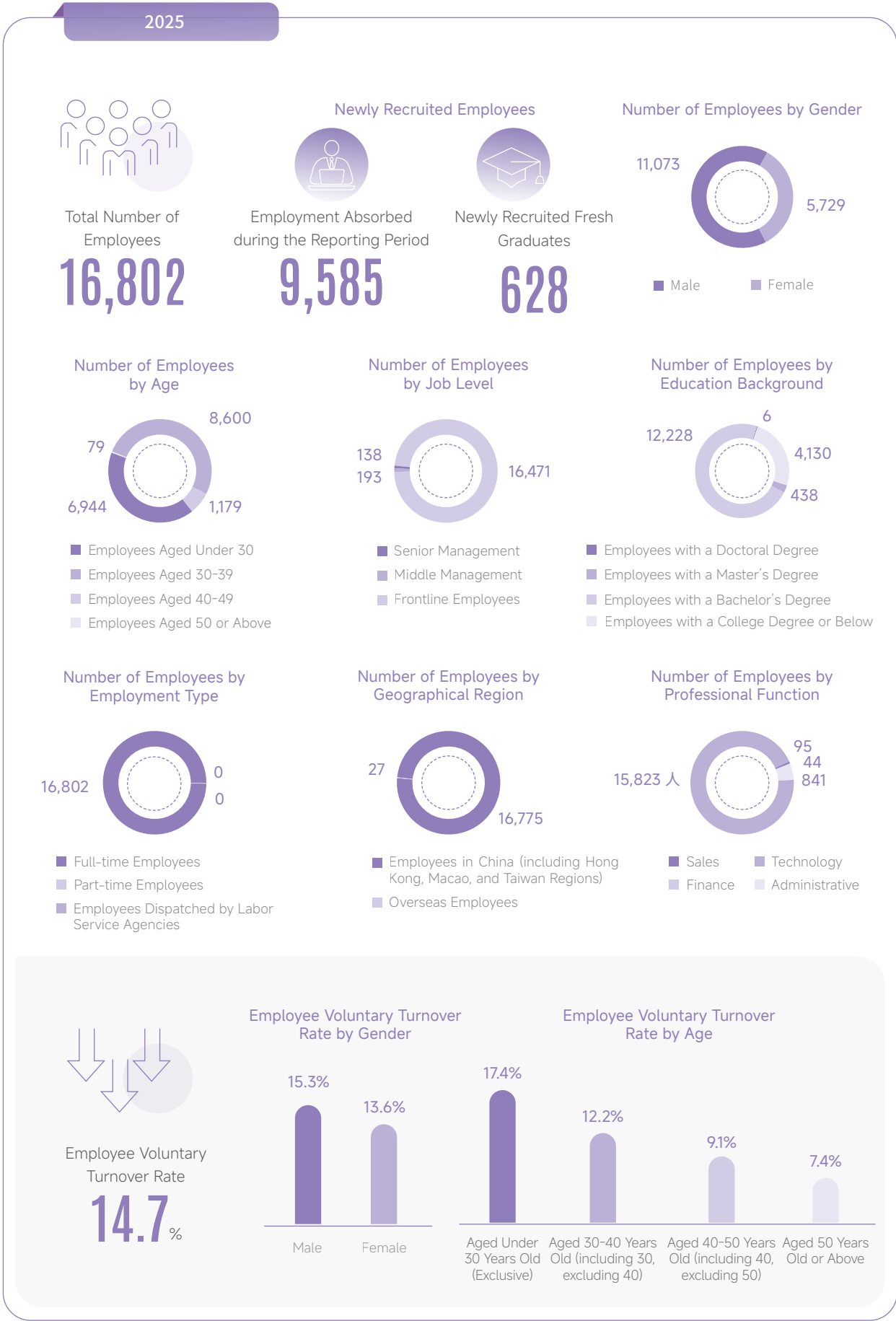
Deepening Talent Inventory

Current status review: We comprehensively conduct human resources reviews, systematically map out the age, educational background, skills, and performance of existing employees, and evaluate and analyze internal talent supply capabilities in combination with forecasts for internal promotions, transfers, and personnel turnover.

Dynamic optimization: We establish a dynamic adjustment mechanism, and review and optimize the results of demand forecasting and gap analysis every quarter based on business progress, market changes, and talent supply conditions.

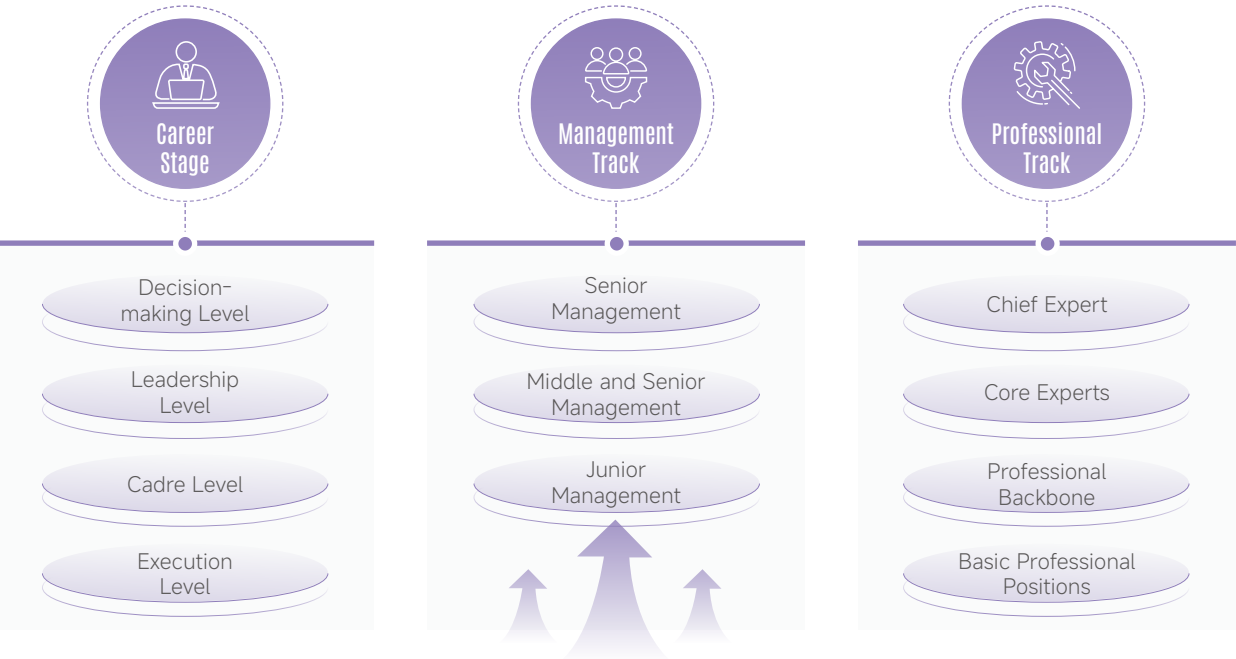
Optimizing Candidate Selection Standards

We have established the "three-dimensional selection criteria" of professionalism, qualities, and values, and introduced systematic assessment methods such as structured behavioral interviews, situational simulation tests, and written skill assessments to ensure fair, impartial, and precise talent selection.



Career Advancement

The Company always upholds the principles of fairness and impartiality, providing equal promotion and development opportunities for every employee. The Company builds a matrix of “Management + Professional” dual-track career development, and establishes a competency model covering five major sequences including management (M), functions (F), projects (P), technology (T), and sales (S). We have opened up a three-dimensional growth channel of vertical rank promotion and horizontal job rotation, providing employees with diversified career path choices and promotion opportunities, thereby promoting the synchronous growth of employees and the organization.



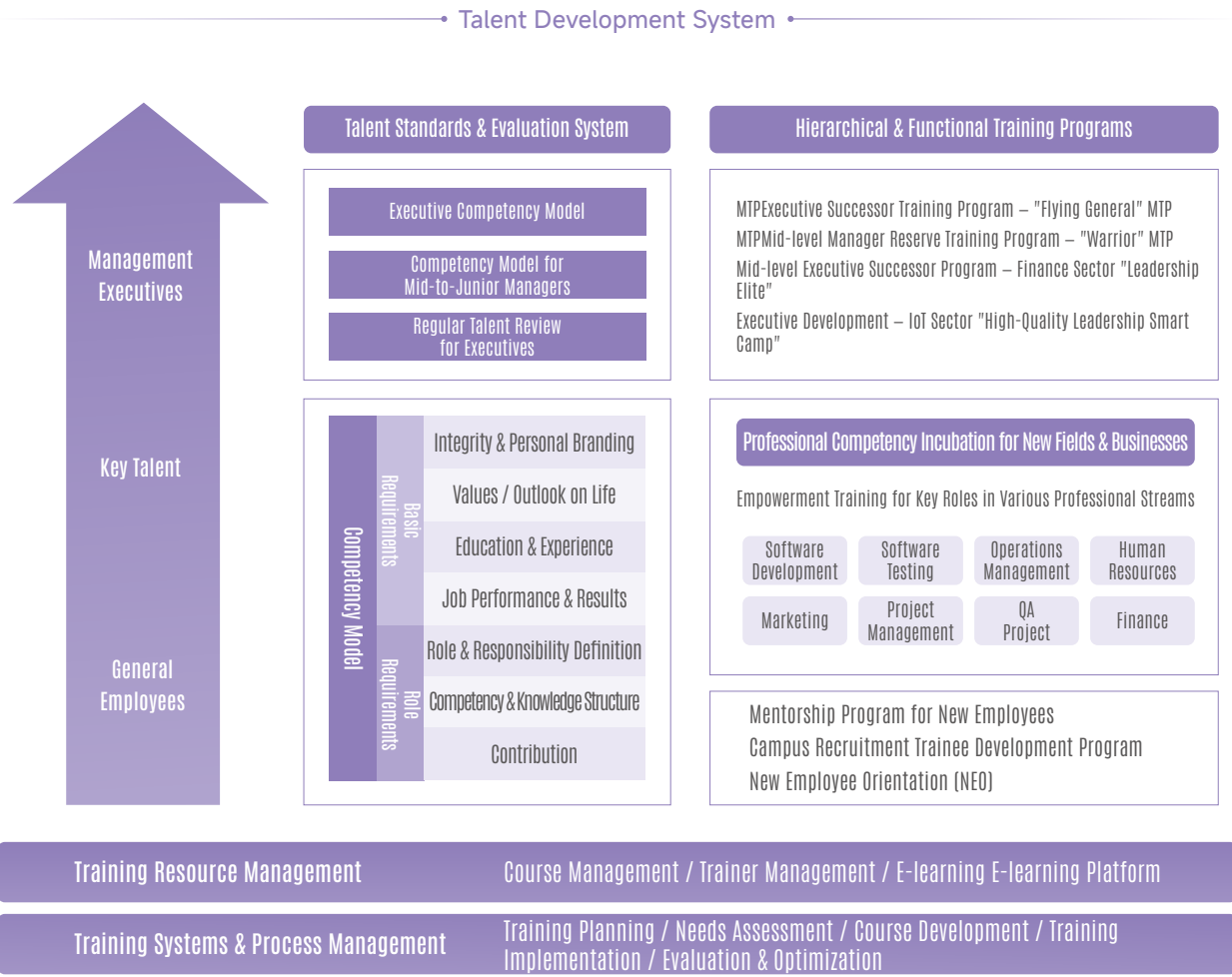
Special Support

The Company encourages employees to continuously enhance their professional capabilities, supports employees to obtain professional titles, vocational qualifications and other certificates, and formulates the *Reward Policy for Employees Obtaining Vocational Certificates* and other reward rules. It is specified that employees can apply to the Company for partial reimbursement of the study costs and examination fees after obtaining relevant skill certificates. The Company maintains records of employees holding relevant certificates and gives priority to them in remuneration adjustments and promotions. As of the end of the Reporting Period, a total of 26 employees received certification rewards, and the amount of rewards issued reached RMB 26,000.

Employee Training

The Company has formulated institutional documents such as the *Training Management System*, built a comprehensive talent cultivation system, and established a “tiered, categorized, and full-coverage” talent training system. Based on the needs of talent at different levels, we provide personalized cultivation plans, continuously stimulate employee potential, and consistently build a talent workforce that adapts to business development. The Company has established a functional structure led by senior management and managed by professional departments, where the Senior Vice President in charge of human resources comprehensively oversees employee development and training affairs, and the COE Department of the Human Resources Center, as the specific execution department, coordinates training management and talent development across the Company to ensure the efficient implementation of various cultivation plans.

The Company strengthens the development of the employee training system, standardizes the internal trainer selection process, establishes a learning resource sharing platform, and integrates various resources to provide employees with a comprehensive curriculum system. At the same time, the Company develops a comprehensive training evaluation system, adopts diversified evaluation methods, and incorporates tools such as training effectiveness quantification tables to comprehensively measure the efficiency, effectiveness, and benefits of training, ensuring the efficient implementation of training activities.



New Employee Training

The Company establishes and improves a new employee development system, organizes and conducts induction training for new employees, and supports them in quickly integrating into the corporate culture and mastering core job skills. In 2025, the induction training for new employees adopts the format of “on-site training + online participation” and is regularly conducted every Monday, Wednesday, and Friday. The training begins with an introduction to the headquarters showroom, fosters new employees’ identification through an introduction to the Company and corporate culture, and is supplemented by general content such as human resources management, administrative management, financial process guidance, and IT information security awareness. It also incorporates online exams to assess learning outcomes, helping new employees quickly master our key policies and common processes.

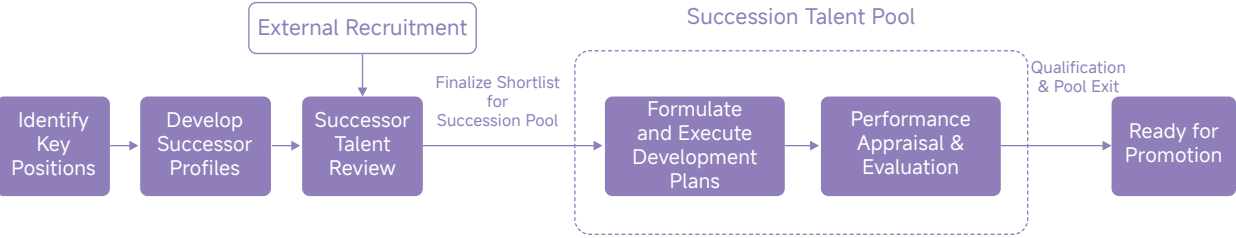


▲ Induction Training for New Employees

New Employee Training Sessions Conducted	Total Course Hours	Training Attendances	Training Satisfaction
230	460	10,685	90.1%

■ Training for Key Position Personnel

To systematically build our competitive advantage in talent and ensure the continuous and stable operation of key positions, the Company has formulated the *2025 Management Pipeline Development Plan*, aiming to increase the reserve ratio of backup talent from two dimensions: the introduction of key managers and the strengthening of key capabilities of core management staff, thereby ensuring the sustainable development of our core talent echelon. This training program is targeted at three categories of backup talent: tier-one managers, tier-two managers, and core technical positions, with set targets including succession readiness, backup reserve ratio, and successor hit rate. The overall training period lasts for eight months, and the curriculum covers topics such as marketing, products, and strategy. It is also supported by comprehensive organizational mechanisms, assessment and evaluation mechanisms, reward and punishment mechanisms, and tracking and reminder mechanisms to provide talent reserves and capability support for the management team’s backup. From May to December 2025, the Company implemented the successor program mentoring project, organized key milestone training at the project initiation, mid-term, and conclusion stages, and conducted monthly one-on-one review and feedback sessions between mentors and trainees, effectively improving the trainees’ job competency.



Training Data

- Conducted six mentoring-related training sessions, with total training hours of 4.5 hours, 423 training attendances, and a training satisfaction rate of 90%
- Conducted 1,393 review meetings, with total training hours of 696.5 hours and 2,786 training attendances

Core Achievements

- Backup reserve rate for key positions increased from 74% to 85%
- Succession readiness increased by 38%
- Accumulated and summarized 25 excellent mentoring cases for different job types, accompanied by 48 tool forms and learning materials

Program Highlights

- Clearly identified the cadre pipeline by assessing succession readiness through pool entry identification and pool exit calibration
- Built an endogenous knowledge inheritance mechanism that promotes mutual teaching and learning, integrated leadership mentoring into corporate culture, and fostered a learning organization atmosphere

继任者计划

加速核心人才能力提升
打造面向未来的干部梯队

项目周期
2025年5月—2025年11月

▲ Successor Program Launch Poster

喜报

2025年度优秀项目团队表彰公告

▲ Project Conclusion and Excellence Award Announcement

■ All-Employee Leadership Training

The Company has established a tiered leadership development system covering all employees, vertically integrating the three-tier echelon of “management personnel – key personnel – general employees,” and horizontally establishing talent standards and evaluation systems, as well as tiered and categorized training programs. For senior management, middle management, and succession candidates, we respectively implement successor training programs such as the “Feijiang MTP” and “Zhanjiang MTP”, and carry out induction training for new employees, mentorship programs for new employees, development programs for trainees from campus recruitment, and empowerment of key roles in professional sequences, achieving full-cycle coverage from onboarding to management promotion. At the same time, supported by the E-learning platform and full-process training management, we ensure that leadership development dynamically aligns with the Company’s strategy, continuously supplying talent for organizational development.

CASE Deepening Strategic Insights, Empowering Business Planning

In 2025, the Company invited experts in the field of strategic management to conduct the “Business Leadership Model (BLM) Workshop”, assisting business departments in systematically gaining market insights, clarifying business directions, and defining key strategies, and promoting cross-departmental alignment of ideas and collaborative implementation in innovative business planning. The relevant methodologies and tools have been continuously applied in strategic decoding and planning work.

▲ Business Leadership Model (BLM) Workshop

■ Vocational Skills Training

In response to the differentiated needs of various business lines, the Company systematically conducts special training on vocational skills, such as product training, Japanese language training, and marketing training, precisely empowering personnel in various positions to enhance their professional capabilities.

▲ Customer-Centric Product Innovation, Four-Step Product Innovation Method and Other Product Training Sessions

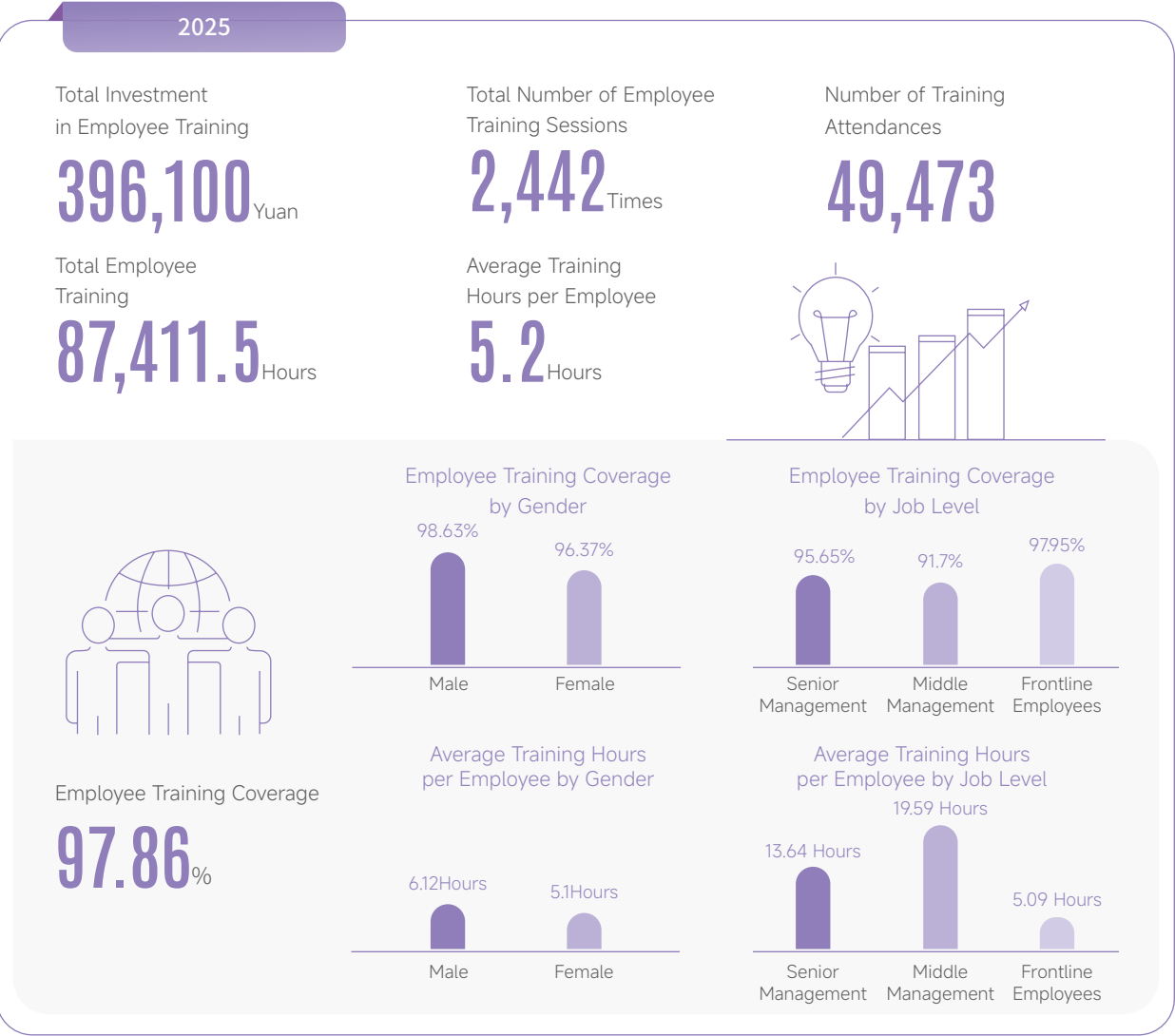
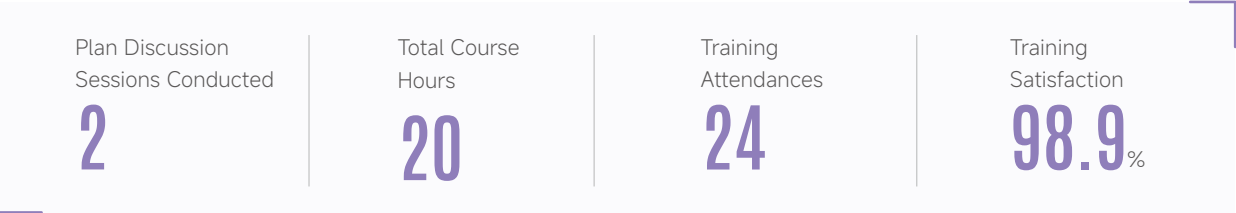
▲ Japanese Language Training

External Training

The Company connects with external professional resources to provide employees with rich and diverse learning opportunities. In 2025, the Company invited human resources management experts from well-known enterprises to provide guidance and launched the Company-level "Human Resources Workshop". Targeting the human resources line across the Company, it focused on formulating actionable plans, and by revitalizing human resources and enhancing organizational efficiency, it strongly supported the strategic development of the business.



▲ Human Resources Workshop



Employee Health and Care

Occupational Health and Safety

Hoperun Software consistently implements the concept of safe development across all aspects of our production and operations, establishes a long-term regulatory mechanism for safe production, and strengthens safety risk prevention and control mechanisms, providing a solid safety guarantee for the high-quality development of the Company.

Safety Production Management System

The Company adheres to the work safety policy of "safety first, prevention foremost, comprehensive governance, full participation, risk control, and continuous improvement", strictly complies with relevant laws and regulations such as the *Law of the People's Republic of China on Work Safety* and the *Fire Protection Law of the People's Republic of China*, formulates the *Safety Production Management System*, the *Measures for the Administration of Safety Production Inspection*, and other policies, improves the development of the work safety management system, and comprehensively strengthens the work safety responsibilities of all corporate entities, management personnel at all levels, and frontline employees, building a solid corporate safety defense line from the source.

Obtained the **ISO 45001 Occupational Health and Safety Management System certification**, covering the design, development, testing, and maintenance services of computer application software and related management activities

Safety Production Management Framework

The Company has established a comprehensive safety production management framework, with the Safety Production Committee serving as the highest decision-making body and the Safety Production Working Group acting as the executive body for resolutions. Various production departments work in coordination, and all employees actively participate, forming a comprehensive and whole-process synergy in safety production management to ensure the efficient implementation of safety management.

Level	Responsibilities
Safety Production Committee	• Guide and deploy the safety production work of the Company. • Formulate the Company's safety production policy, and approve safety production work goals, plans, and other important matters. • Supervise the implementation of the safety responsibility system across units and the safety performance evaluation of principal persons in charge. • Participate in the investigation and handling of major safety accidents and report them to higher authorities in a timely manner.
Safety Production Working Group	• Formulate, revise, and review rules and systems related to safety production, and organize their implementation. • Break down and detail safety work assessment indicators, and regularly conduct assessments of the responsibility system for safety work goals. • Organize, guide, and coordinate the safety management of all departments of the Company.
Safety Officers in Departments	• Organize safety inspections within the unit, identify safety hazards, and rectify them promptly.
Production Departments and Project Teams	• Prepare regulations, special plans, safety technical measures, and emergency rescue plans.
Leaders at all levels, functional departments, and all employees	• Strictly adhere to the safety production management system requirements and bear the corresponding safety production responsibilities.

Safety Production Management Goals

The Company formulates safety production management goals and cascades them to various departments, establishing a supervision system with full employee participation, and adheres to combining work goals with monitoring indicators, as well as process evaluation with result evaluation, to ensure the effective achievement of safety production management goals.

Goal	Achievement in 2025
0 major safety accidents	Achieved
0 fire accidents	Achieved

Safety Production Risk Management and Control

Safety Inspection

The Company has formulated the *Measures for the Administration of Safety Production Inspection* and the *Hazard Identification and Risk Assessment Control Procedures*, developed an annual safety inspection work plan, and implemented daily inspections, weekly inspections, monthly safety inspections, and quarterly professional inspections to promptly identify issues and implement rectifications, achieving closed-loop management of safety hazards.

Special Inspections and Hazard Rectifications for Small Electrical Appliances in Office Areas

4

Identified and Rectified Hazards

Nearly 50

Rectification of Major Safety Hazard Completed

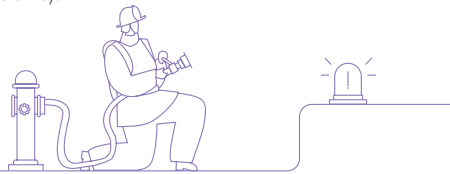
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Emergency Management

Additionally, the Company has formulated the *Measures for the Administration of Emergency Response* to standardize emergency management and response processes, ensuring that when facing various sudden safety incidents, we can respond quickly and effectively and handle them properly, minimizing accident losses and impacts to the greatest extent. The Company regularly organizes various emergency drills, including those for fire safety and food safety, to continuously improve employees' emergency response capability.



▲ Fire Drill



Safety Training

The Company attaches great importance to building a safety culture and continuously strengthens employees' safety awareness. We regularly hold monthly safety meetings to summarize the previous month's work on safety production and deploy the work plan for the current month. We also set up a safety production publicity section through the OA system, release 12 issues of special safety production publicity columns throughout the year, and temporarily publish three additional issues focusing on safety access control management at workplaces, embedding safety concepts in every employee's mind.

Safety Training Sessions Conducted

10

Safety Training Hours

1,519.5

Safety Training Attendances

1,495

Average Safety Training Hours per Employee

1.02 Item

Digital Management of Safety Production

The Company empowers safety production with technology, advances the development of safety production informatization, and promotes the innovative upgrade of safety management models. The Company has built a Digital Safety Control Platform at the Hoperun Innovation & Intelligence Center. This platform integrates the video security monitoring system, intelligent fire control system, and smart card application system, among others, to build a multidimensional and coordinated park safety protection system, comprehensively enhancing the refined and intelligent management of park safety.

Number of Working Days Lost Due to Work-related Injuries

270

Number of Work-related Employee Fatalities

0

Investment in Work-related Injury Insurance

RMB 907,800

Work-related Injury Insurance Coverage

100%

Number of Employees with Work-related Injuries

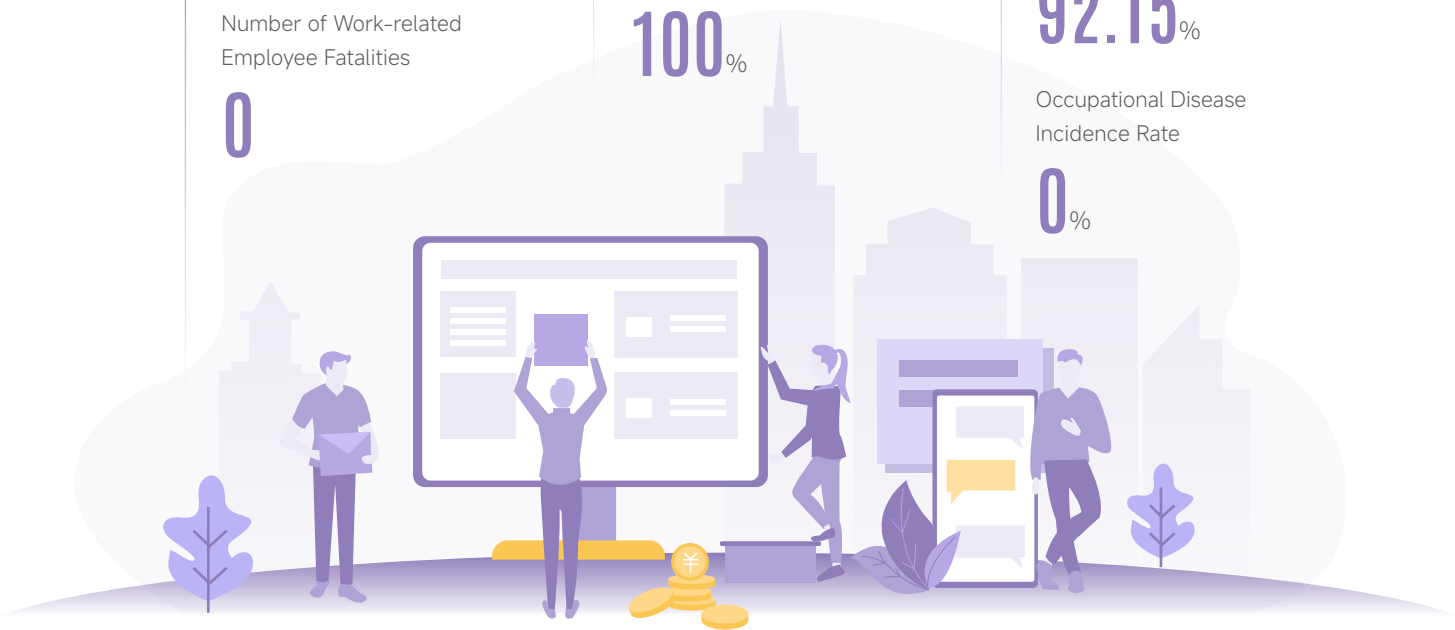
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Employee Physical Examination Coverage

92.15%

Occupational Disease Incidence Rate

0%



Care and Assistance

The Company always prioritizes employee care, promotes work-life balance, continuously enhances employees' sense of belonging and happiness, and creates a warm and harmonious working environment.

Heartwarming Employee Care

The Company implements a two-way care model both online and offline to achieve comprehensive and heartwarming coverage for all employees. Online, through monthly customized themed activity posts, we encourage employees to actively express themselves and enthusiastically participate in topic interactions. Offline, in collaboration with external professional organizations, on the eve of the two major traditional festivals, the Dragon Boat Festival and the Mid-Autumn Festival, we organize activities such as fun games and handicraft making, respectively, and carry out a series of club recreational and cultural activities to create a warm and harmonious working environment.



Support for Employees in Difficulty

The Company actively carries out support for employees in difficulty, formulates the *Management Measures for Emergency Response in Employee Care*, and establishes a two-dimensional support system of "daily demand response + special event assistance". It covers scenarios such as major illnesses, accidental casualties and sudden family difficulties of employees' immediate family members. When employees encounter hardships, the Company will promptly provide condolence and assistance to employees in difficulty.

Focus on Mental Health

The Company values the physical and mental health of employees, setting up a "Health Corner" equipped with blood pressure monitors, first aid kits, and other health facilities to provide employees with convenient health self-check and emergency services. We set up the "Hoperun Talk Bar" to provide free psychological counseling and guidance services, and conduct special training such as *Workplace Health Emotional Stress Management* and mental health knowledge lectures, to promote mental health awareness among employees, help employees cope with various pressures and challenges in the workplace, and cultivate a positive and optimistic workplace mindset.



▲ Health Corner of the Headquarters



▲ Mental Health Training



03

Sustainable Development

Our Philosophy

Hoperun Software deeply embraces the concept of green development, actively responds to the national strategy of carbon peaking and carbon neutrality, and continuously explores the integration path of digital transformation and green and low-carbon development. The Company takes digital technology as the core driving force, deeply cultivates the green and low-carbon field, provides innovative solutions for customers, and collaborates with ecosystem partners to jointly build a sustainable future.

Our Actions

- Climate Response
- Green Products and Services
- Green Operation Practices

Contributing to the UN 2030 Sustainable Development Goals (SDGs)

7 AFFORDABLE AND CLEAN ENERGY 	11 SUSTAINABLE CITIES AND COMMUNITIES 	12 RESPONSIBLE CONSUMPTION AND PRODUCTION 
13 CLIMATE ACTION 	15 LIFE ON LAND 	



Climate Response

Climate change is a severe challenge facing all of humanity. Hoperun Software deeply recognizes the significant challenges posed by climate change risks to business operations and long-term sustainable development, actively responds to the call of the national goals of carbon peaking and carbon neutrality, strengthens the climate resilience of our own business operations and the upstream and downstream of the industrial chain, and contributes to global low-carbon governance.

Governance

The Company has established a scientific climate change governance mechanism and set up a Climate Working Group, which is supervised by the President’s Office, to coordinate the formulation of a climate action framework and risk management strategies; the Administration Department is responsible for the daily management of greenhouse gas (GHG) emissions and control; at the same time, cross-departmental synergy and cooperation mechanism is established to promote the deep integration of climate-related initiatives into business operations. The Company formulated the *Management Measures for Controlling GHG Emission* to clarify GHG emission measurement standards, accounting boundaries, and verification processes, providing institutional safeguards for climate action. In addition, to strengthen goal orientation and ensure the fulfillment of responsibilities, the Company established an incentive assessment mechanism, incorporating climate performance indicators into the evaluation system for relevant department heads.

In 2025, the Company’s ESG Working Group, in collaboration with the Climate Working Group and other relevant departments, organized special training on topics including carbon asset management, GHG inventory, and carbon emission accounting. The training content covered topics such as the *Seminar on Best Practices for Carbon Neutrality Pathways in Technology Companies*, *In-Depth Analysis of Carbon Peaking and Carbon Neutrality Policies and Regulations and Corporate Responsibilities*, *Low-Carbon Technology Application and Digital Energy-Saving Practices*, and *Enhancement of Carbon Peaking and Carbon Neutrality Governance Capabilities*, with over 200 participants including all senior management, department heads, and members of the climate working group.



▲ Special Training on Climate Response: Strengthening Carbon Management



▲ Training on Low-Carbon Technology Application and Digital Energy-Saving Practices

Strategy

The Company proactively identifies the climate change risks and opportunities faced by our business, analyzes the impact of climate change on our short-term and long-term production and operations, and formulates corresponding response strategies to reduce the adverse impacts brought by climate risks and seize the green development opportunities brought by climate change.

Category	Risk/ Opportunity Type	Risk/Opportunity Description	Potential Impact			Mitigation Measures
			Time Horizon of Impact	Impact Severity	Financial Impact	
Physical risks	Acute risks	- Increases in the frequency and intensity of extreme weather events such as extreme heat, flooding, drought, and severe windstorms may damage the Company’s facilities and equipment, directly affecting business continuity. - Extreme weather events may threaten employees’ personal safety and affect employees’ commuting and work efficiency.	- Short term - Medium term - Long term	High	- Decrease in asset value - Increase in operating costs - Decrease in operating revenue	- Develop emergency response plans for extreme weather, add defensive equipment and facilities, stockpile emergency supplies, and conduct regular emergency drills to enhance our ability to withstand extreme weather events. - Consider regional climate risks when selecting operating sites, and give priority to meteorologically favorable areas.
	Chronic risks	Reduced rainfall caused by sustained high temperatures or drought due to climate change leads to strained electricity and water supply, increased energy consumption, and may even disrupt our operations.	- Medium term - Long term	Medium	Increase in operating costs	Strengthen the monitoring of energy use, improve the level of refined and accurate management of energy consumption statistics monitoring, continuously optimize energy use efficiency, and encourage employees to practice green office practices.
Transition risks	Policy and legal risks	- To advance the goals of carbon peaking and carbon neutrality, the state may introduce stricter carbon emission restriction policies, higher energy efficiency standard requirements, etc., which may affect the operating costs of the Company’s high energy-consuming infrastructure. - Regulatory authorities require companies to conduct more comprehensive climate information disclosures, increasing compliance costs.	- Short term - Medium term	Medium	Increase in operating costs	- Closely monitor changes in international and domestic environmental and carbon-related laws, regulations, and policies, and conduct carbon accounting annually. - Disclose climate information in accordance with the TCFD framework to enhance transparency and disclosure quality. - Actively participate in policy discussions and monitor policy changes through channels such as industry associations.

Category	Risk/ Opportunity Type	Risk/Opportunity Description	Potential Impact			Mitigation Measures
			Time Horizon of Impact	Impact Severity	Financial Impact	
Transition risks	Market risks	- Investors are increasingly focusing on corporate ESG performance. Low-carbon transition capability will become an important factor influencing investment decisions, and poor ESG performance may lead to increased financing costs. - With the increasing demand for climate-friendly products and services, failure to meet market demand in a timely manner may lead to a decline in market share.	- Medium term - Long term	Medium	- Decrease in operating revenue - Increase in liabilities	- Strengthen ESG management, and continuously improve ESG performance. - Strengthen feasibility studies on the R&D and application of green products and solutions, and actively develop and promote green products and services. - Gain deep insights into customers' green needs and develop targeted solutions.
	Technology risks	If we fail to keep pace with the rapid development of green products and low-carbon technologies in a timely manner, it may lead to a decline in product demand, technological lag, and reduced competitiveness.	- Short term - Medium term	Medium	- Increase in operating costs - Decrease in operating revenue	Closely monitor the latest developments in the clean technology field, and increase R&D and innovation in the field of green products and services.
	Reputational risks	Increasingly stringent environmental performance disclosure requirements increase compliance costs associated with maintaining or enhancing corporate reputation.	Medium term	Medium	Increase in operating costs	Monitor market regulatory and disclosure requirements, and disclose the Company's climate actions and performance.
Climate opportunities	Products and services	Demand for green digital solutions across various industries and sectors continues to grow. If the Company develops and provides more products and services that meet market demands and expectations, the strategic layout of green industries, products, and technologies will enhance our competitiveness and bring additional room for growth.	- Short term - Medium term	Medium	Increase in operating revenue	Focusing on areas such as energy, environmental protection, and sustainable development, increase R&D investment in green, digital solutions to build core-competitiveness products.
	Resource efficiency	By improving energy efficiency and optimizing resource utilization, we can significantly reduce operating costs, improve profitability, and enhance resilience to climate risks.	- Short term - Medium term	Medium	- Decrease in operating costs - Increase in operating revenue	Adopt advanced energy-saving technologies and management measures during operations to reduce energy consumption costs.

Impact, Risk, and Opportunity Management

The Company actively responds to the risks and impacts brought by climate change, establishes a climate risk and opportunity management process, and by identifying, assessing, and managing climate change-related risks and opportunities, promotes the deep integration of climate risk management with the comprehensive risk management system, continuously enhancing our climate resilience.



Metrics and Targets

The Company actively responds to the global low-carbon transition trend, formulates science-based climate action targets, establishes climate change-related management indicators, monitors and tracks the progress of target achievement annually, and optimizes implementation pathways, supporting the national goals of carbon peaking and carbon neutrality and the overall global target of limiting temperature rise to 1.5°C. To support the implementation of carbon reduction targets, the Company systematically advances energy conservation and emission reduction actions, building a science-based GHG emission reduction pathway through measures such as strengthening energy efficiency management, promoting green office practices, advocating low-carbon travel, and enhancing energy conservation awareness (see the “Energy Management” section for details).

GHG (Scope 1 and Scope 2) Emission Reduction Target	Achievement
Using 2025 as the base year, we plan to achieve a cumulative reduction of no less than 5% in GHG emissions intensity by 2030 compared with the base year.	Achieved

Note: Scope 2 GHG emission intensity is calculated on the same basis, and targets for subsequent years will be set using Scope 1 and Scope 2 GHG emissions as a baseline.

The Company has established a regular internal verification mechanism for GHG emissions and conducts carbon inventory in accordance with the ISO 14064-1 standard. The verification results show that the Company’s main emission sources are concentrated in Scope 2 indirect emissions, originating from the electricity consumption of power-consuming equipment such as computers and servers during office and operational processes. In addition, there are small amounts of embodied emissions from business travel and waste disposal.



Greenhouse gas emission performance

Indicators	Unit	2025
Direct GHG Emissions (Scope 1)	tCO2e	68.01
Indirect GHG Emissions (Scope 2)	tCO2e	1,723.49
Indirect GHG Emissions (Scope 3)	tCO2e	939.17
Total GHG Emissions	tCO2e	2,730.67
GHG Emissions Intensity	tCO2e/RMB 1 million in revenue	0.69

Green Products and Services

Amid the wave of deep integration between the global green transition and digital technology, Hoperun Software targets clean technology opportunities with a forward-looking perspective, explores and advances innovations and breakthroughs in green technologies, products, and business, and builds a high-quality growth path where digital technology innovation empowers sustainable development. The Company leverages industry-leading IoT&AI technologies, combined with years of accumulated foundational software and hardware capabilities, to provide customers with smart energy solutions for various scenarios, covering energy consumption management and control scenarios such as industrial parks and buildings.

Awarded the
**first batch of national
Green Application
Software Product
Certifications**

Smart Carbon Peaking and Carbon Neutrality Park Solution

The Company’s comprehensive construction plan for the Smart Carbon Peaking and Carbon Neutrality Park, based on the application of technologies such as the IoT, AI prediction, and image recognition, and built upon a microgrid system featuring multi-scenario intelligent regulation and flexible complementarity, realizes carbon peaking and carbon neutrality analysis, microgrid monitoring, intelligent building monitoring, and charging station monitoring for the park, providing park operators with green office solutions, comfortable energy consumption, energy conservation, and the implementation of carbon neutrality strategies.



Smart Dual-Carbon Park Solution

Low-Carbon Smart Building Solutions

The Low-Carbon Smart Building Management and Control Platform developed by the Company, based on various cutting-edge technologies such as the smart IoT, AI, and smart energy, utilizes the “cloud-network-edge-device” smart IoT architecture to achieve comprehensive smart management of the park across dimensions such as smart security, equipment operation and maintenance, energy conservation and consumption reduction, and low-carbon environmental protection, effectively reducing corporate operating costs and helping the park achieve the goals of carbon peaking and carbon neutrality.

Empowerment
Target

Enterprise parks

- New energy supporting infrastructure development
- Green energy use
- Safe energy use
- Carbon peaking and carbon neutrality implementation

Real estate development and operations

- Pre-installed PropTech
- Intelligent upgrade
- Green buildings
- Supporting investment promotion and operations

Upstream and downstream of the industry

- Supporting planning and design
- Enhancing value positioning
- Value-added industrial policies

Functional Development

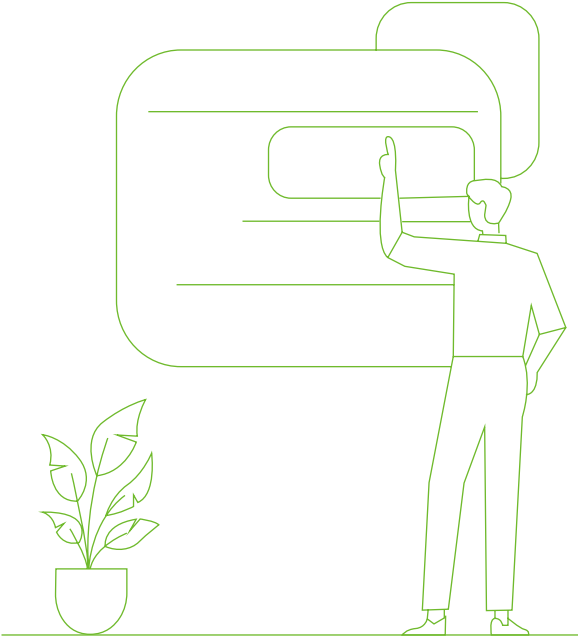
- Smart security
- Smart management and control
- Smart operation and maintenance
- Smart carbon peaking and carbon neutrality

Benefits Improvement

- Personnel costs reduced by 24.4%
- Energy costs reduced by 23.04%
- Annual cost savings of approximately RMB 1.4 million
- (Taking a 105,000-square-meter commercial complex in the

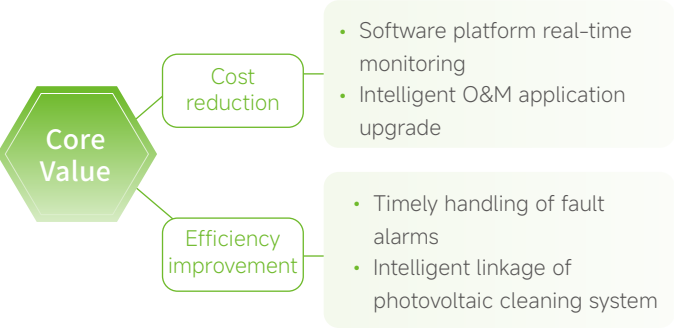


Low-carbon Smart Building Solution



AI Energy Management All-in-One Machine

The Company’s AI Energy Management All-in-One Machine is a smart device that integrates a smart comprehensive energy software platform and energy hardware equipment. Relying on an advanced technical architecture, it efficiently integrates functions such as panoramic energy efficiency monitoring, carbon management, IoT platform management, and equipment management, fully meeting the needs for high-performance concurrency and large-capacity storage. This device enables the collaborative operation of multiple processes, such as traditional sensor data collection, auxiliary control, edge computing, and video AI intelligent analysis. In practical applications, it not only helps enterprises reduce energy consumption but also significantly improves energy management efficiency, providing strong technical support for enterprises to achieve energy conservation and emission reduction goals.



▲ Artificial Intelligence Energy Management Integrated Machine

Green Operation Practices

Environmental Compliance Management

Hoperun Software strictly complies with environmental protection-related laws and regulations such as the Environmental Protection Law of the People’s Republic of China and the Environmental Impact Assessment Law of the People’s Republic of China, and has formulated systems such as the Environmental Protection Policy. Based on the ISO 14001 Environmental Management System, we continuously improve the construction of our environmental management system, pay attention to the impact of business operations on biodiversity, integrate the concepts of green development and circular economy into the Company’s operations, and continuously enhance our environmental management and our ability to fulfill responsibilities. In 2025, the Company’s environmental management work progressed steadily, with no environmental pollution incidents, no environmental administrative penalties, and no major environmental accidents.



Total Annual Environmental Protection Investment
RMB **137,600***

Obtained **ISO 14001 Environmental Management System certification**, with the certification scope covering the design, development, testing, and maintenance services of computer application software and related management activities.

Note: Data covers the parent company of Hoperun Software.*Environmental protection investment in 2024 covered one-time environmental infrastructure construction costs such as rainwater recovery and irrigation systems and garbage stations. Environmental protection investment in 2025 mainly consisted of ongoing O&M expenses such as green plant maintenance and garbage removal. The fluctuation in data over the two years was due to differences in the nature of the investment, which is consistent with the investment, construction, and operation patterns of environmental protection projects.



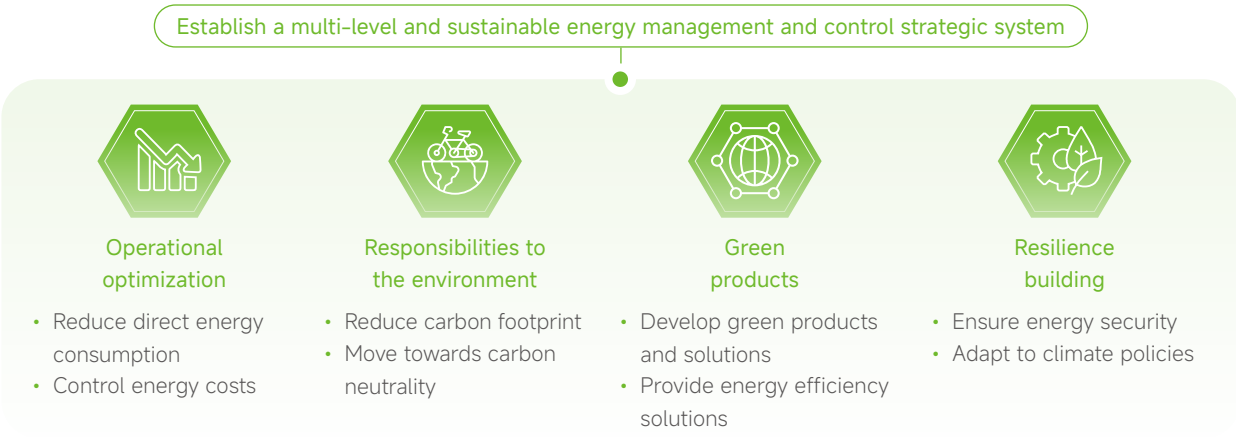
Efficient Resource Usage

Energy Management

Hoperun Software strictly complies with the requirements of relevant laws and regulations such as the *Law of the People’s Republic of China on the Promotion of Clean Production* and the *Energy Conservation Law of the People’s Republic of China*, and has formulated systems such as the *Energy Management Policy* to standardize the energy management process. The Company defines the management process for energy measurement and testing, establishes a regular tracking and inspection mechanism, conducts real-time monitoring and precise analysis of energy consumption in production and operations, focuses on the rationality and efficiency of energy consumption as well as potential energy-saving opportunities, and ensures that energy is manageable and controllable. In 2025, the Company established the ESG Working Committee, with the Chairman of the Company serving as the director, and the Senior Vice President and other senior management serving as deputy directors, to implement unified command, coordination, and decision-making for management of energy, environmental protection, and green office; an ESG Working Group is established under the ESG Working Committee, with our Senior Vice President serving as the director, responsible for the day-to-day execution of energy management to ensure the standardized and efficient implementation of energy management.

Obtained **ISO 50001 Energy Management System certification**, covering energy management activities involved in computer application software development, testing, and operation and maintenance services

Strategic Objectives for Energy Management





- Establish an energy consumption data collection mechanism and conduct energy consumption inspections of office premises at fixed frequencies, such as weekly, monthly, during holidays, and major events.
- Establish an energy consumption performance assessment mechanism, incorporate energy conservation results into the annual KPIs of branches and subsidiaries, and promote the closed-loop management of energy efficiency.
- Conduct refined energy consumption analysis, identify high energy-consuming processes, and implement technological upgrades, including promoting LED lighting, smart temperature control systems, and energy-saving modes for office equipment.
- Invest in and construct a distributed photovoltaic system with an installed capacity of 48.6 kW on the roof of the headquarters campus, covering an area of 1,500 square meters; achieve clean energy supply and optimize the energy structure through self-generation for self-consumption with surplus power fed to the grid.

Energy Use Performance

Indicators	Unit	2023	2024	2025
Purchased Electricity	kWh	2,189,173.63	2,741,910.21	4,364,661.32
Total Comprehensive Energy Consumption ¹	tce	269.05	336.89	536.27
Intensity of Comprehensive Energy Consumption	tce/RMB 1 million in revenue	0.087	0.099	0.135

Notes: 1. Total comprehensive energy consumption is calculated in tonnes of standard coal equivalent (tce), in accordance with the *General Rules for Calculation of the Comprehensive Energy Consumption* (GB/T 2589-2020) issued by the State Administration for Market Regulation and the Standardization Administration of China.
2. Data covers the parent company of Hoperun Software.

Water Resource Management

Hoperun Software’s utilization of water resources mainly comes from municipal water, primarily for office and domestic use. There is no significant environmental impact in terms of water source selection, and the main production and operation sites are all located in areas with low water resource risk levels. In 2025, no major violations related to water resources occurred.

Water Resource Management System

The Company strictly complies with the requirements of laws and regulations such as the *Water Law of the People’s Republic of China* and the *Law of the People’s Republic of China on the Prevention and Control of Water Pollution*, formulates policies such as the *Water Management System* and the *Measures for the Administration of Water Resources*, clarifies the water management process, and promotes the integration of water conservation requirements into all aspects of production and operations.

The Company has established a water resource management system, implementing a three-tier management mechanism consisting of the Company’s headquarters, branches and subsidiaries, and user departments. The Company’s Administration Department is responsible for the centralized management of water resources. An Energy Conservation, Emission Reduction and Water Management Office (co-located with the Administration Department) is established to take full charge of the overall planning, organization, implementation, supervision and assessment of the Company’s energy conservation, emission reduction and water use management. All business units and departments appoint part-time water resource administrators to undertake the daily implementation of water use management. The Company formulates a water usage plan annually, specifying indicators such as total water consumption, water usage structure, and water efficiency, to achieve the scientific and rational allocation and efficient utilization of water resources.



Water Conservation Management Actions



- Regularly inspect and maintain water equipment and pipelines, report repairs promptly through the online information-based repair reporting system, fix water leaks, and ensure the normal operation of facilities.
- Conduct special inspections in areas with high water consumption to eliminate continuous water flow; inspect all water pipelines and pump rooms in the park to ensure there is no running, spilling, dripping, or leaking across the entire system.



- Adopt the concept of green irrigation in the park, equip a rainwater collection tank with a capacity of about 60 cubic meters, channel rainwater into the tank through the collection system after rainfall, irrigate green plants and flowers with recycled rainwater, realize rainwater reuse and improve the utilization rate of water resources.
- Set up wastewater recovery buckets under the water dispensers in the pantry to collect dripping water from the dispensers, wastewater generated during the purification process, and leftover unconsumed water from employees for wastewater reuse.
- Implement the recovery and reuse of tail water from water purification equipment, collecting it through modifications to wash cleaning tools, equipment, etc.



- Conduct special training on water conservation management, post visible water conservation signs in key areas of the Company, and strengthen employees’ awareness of water conservation.
- Implement a clear reward and penalty mechanism for water usage, commending or rewarding those who make significant achievements in water conservation efforts, and imposing corresponding penalties on those who violate water conservation regulations or cause major accidents.



▲ Special Training on Water Conservation Management

Water Resource Management Performance

Indicators	Unit	2025
Total Water Consumption	tonne	17,280.26
Water Consumption Intensity	tonne/RMB 1 million in revenue	4.34

Note: Data covers the parent company of Hoperun Software.

Green Office and Waste Management

Hoperun Software strictly complies with the requirements of laws and regulations such as the *Law of the People’s Republic of China on the Prevention and Control of Atmospheric Pollution* and the *Law of the People’s Republic of China on the Prevention and Control of Environmental Pollution by Solid Waste*, reasonably controls emissions generated during production and operations, and minimizes the impact on the environment to the greatest extent.

Green Offices



Promote Green Office Practices

- Post temperature setting standards next to air conditioning and lighting switches in office premises (no higher than 20 degrees in winter and no lower than 26 degrees in summer).
- Prioritize the use of natural light in office areas and turn off lighting in public areas as much as possible.
- Integrate most of the Company’s registration, reporting, and data aggregation work into information systems, effectively reducing paper use.
- Advocate for employees to reuse waste paper as scratch paper and perform double-sided printing.
- Encourage employees to work remotely and provide necessary remote work tools and technical support.
- In the procurement of office supplies, give priority to FSC-certified ink cartridges, with the FSC certification rate of ink cartridges reaching 96.3%.
- Recycle used batteries and arrange for dedicated personnel to perform regular cleaning.

Promote Low-Carbon Travel

- Encourage employees to adopt green travel, and advocate for employees to use public transportation, cycling, and other low-carbon commuting methods.

Strengthen Energy Conservation Awareness

- Conduct special training sessions such as *Employee Carbon Neutrality Awareness and Daily Action Guide*, and use the office OA system for daily communication and promotion to strengthen employees’ environmental protection and energy-saving awareness.

Strengthen Waste Gas Management

- The Company’s waste gas emissions are mainly concentrated in office energy consumption and exhaust emissions from commuting vehicles.
- Formulate the *Management Measures for Official Vehicles*, strictly controlling vehicle dispatch and frequency of use to effectively reduce waste gas emissions.

Waste Management

The waste generated from the Company’s daily operations mainly includes domestic waste, paper, and used batteries. The Company has formulated the *Measures for the Administration of Waste Disposal*, clearly specifying the waste classification, collection, labeling, and storage standards. The Company implements segregated storage of waste, and entrusts professional organizations for centralized clearance and disposal. We have also established a statistical ledger, record the amount of domestic waste generated on a monthly basis, analyze trends and identify room for reduction. During the Reporting Period, the Company formulated a waste management plan, gradually implemented the setting of quantitative targets based on our actual conditions, and promoted the refined, harmless, and resource-based management of waste.

Waste Classification Management



Waste Reduction

Equipment Upgrades and Retrofitting

- Carry out upgrade and retrofitting work for electronic products such as old servers, effectively extending the service life of the equipment.

Equipment Recycling and Reuse

- Dismantle retired and scrapped electronic equipment and recycle the reusable parts.
- After electronic office equipment such as laptops reaches a certain service life, allow employees to apply for repurchase for personal ownership and reuse.

Device Downgrade and Transfer

- Establish a downgrade and transfer mechanism for old computers. When setting up off-site branches and subsidiaries in 2025, we prioritized allocating old computers phased out from high-performance development positions at other sites, downgrading and transferring them for use in administrative or testing positions. In August, the Wuxi site put 90 second-hand computers into use.

Indicators	Unit	2025
General Waste Generation	tonne	342
General Waste Compliance Disposal Rate	%	100
Hazardous Waste Generation	tonne	0
Paper Consumption	kg	19,682
Total Discharge of Electronic Waste Pollutants	kg	62,800

04

Harmonious
Management

Our Philosophy

Based on standardized and transparent operations, Hoperun Software builds a modern governance system with clear rights and responsibilities and effective supervision, establishes a scientific decision-making and checks-and-balances mechanism, maintains open communication with investors through multiple channels, and ensures fair, timely, and accurate information disclosure. At the same time, we build solid defense lines for comprehensive risk management and internal control, strictly implement tax compliance requirements, deeply integrate compliance awareness into the entire business process, strengthen integrity education, and strictly abide by the bottom line of anti-monopoly and anti-unfair competition, safeguarding the high-quality, steady, and long-term development of the Company's business with robust governance.

Our Actions

- Improvement of Corporate Governance
- Steady and Compliant Operations

Contributing to the UN 2030 Sustainable Development Goals (SDGs)

8 DECENT WORK AND ECONOMIC GROWTH



16 PEACE, JUSTICE AND STRONG INSTITUTIONS



17 PARTNERSHIPS FOR THE GOALS

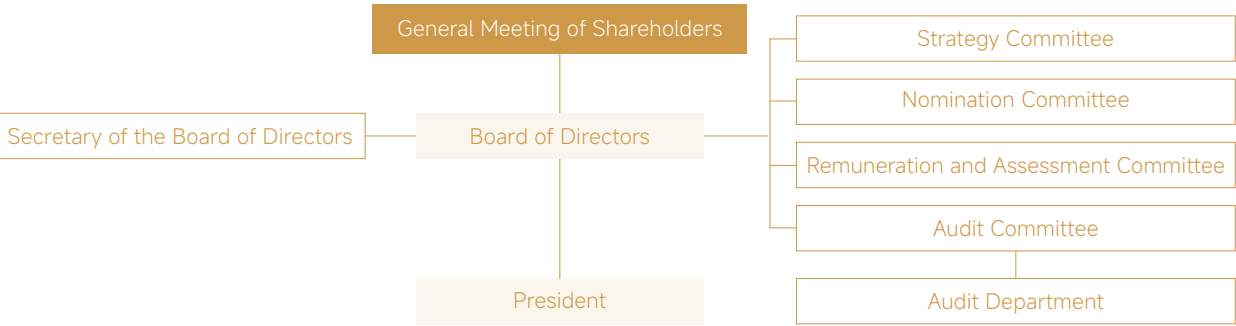


Improvement of Corporate Governance

Corporate Governance System

Governance Framework

In strict compliance with the requirements of applicable laws and regulations such as the *Company Law of the People’s Republic of China* (hereinafter referred to as the “Company Law”), the *Securities Law of the People’s Republic of China*, the *Governance Code for Listed Companies*, and the *Rules Governing the Listing of Shares on the Growth Enterprises Market (GEM) of the Shenzhen Stock Exchange*, Hoperun Software has established a decision-making and management system centered on the Shareholders’ Meeting, the Board of Directors, the Board of Supervisors, and the management. This system forms a governance structure with clear responsibilities and rights, distinct roles, mutual communication, effective checks and balances, and sound decision-making processes, to ensure the standardization and effectiveness of corporate governance.



Shareholders’ Meeting

The Shareholders’ Meeting is the core mechanism of corporate governance, and also the highest authority body where shareholders exercise their rights and participate in major company decisions. It is a key platform for shareholders to supervise the management and make decisions on significant matters of the Company. In strict compliance with relevant laws and regulations such as the Company Law, the Rules for the Shareholders’ Meeting of Listed Companies, the Articles of Association, and the Rules of Procedure for Shareholders’ Meeting, the Company standardizes the convening, proposals, notifications, meetings, and voting procedures of the Shareholders’ Meeting. The Shareholders’ Meeting is held using a combination of on-site and online voting, and provides online voting and other measures to facilitate public shareholders’ participation, which makes it easier for shareholders to exercise their voting rights and ensure equal rights for all shareholders, especially minority shareholders.

During the Reporting Period

The number of shareholders’ meetings held by the Company

4

Matters reviewed and approved

17

Board of Directors

The Company, in accordance with applicable laws and regulations, has established the Board of Directors as the core decision-making body of the Company, and has formulated the *Rules of Procedure for the Board of Directors* to standardize the procedures for board meetings and decision-making. Additionally, the Company has clarified the powers of the Board of Directors, the powers of the Chairman, the composition of the Board of Directors, meeting notification and sign-in rules, meeting proposal rules, meeting discussion and resolution rules, and post-meeting matters, ensuring the standardized operation of the Board of Directors. Various functional departments collaborate with a clear division of labor to form an organic and independent operating entity that is free from interference by controlling shareholders and actual controllers, and is completely separated from controlling shareholders in terms of organizational structure, personnel, and office premises, with no instances of mixed operations or shared offices.

The Company has developed specialized management systems such as the *Working Rules of the Secretary of the Board of Directors* and the *System of Work of Independent Directors*, which clarify the qualifications, duties, appointment and dismissal, and legal responsibilities of the Secretary of the Board of Directors, as well as the qualifications, nomination, election and replacement, roles, obligations, and working conditions of independent directors. Their effective execution ensures the standardized operation of the Board of Directors and improves the compliance, legality, and rationality of the Board of Directors’ decision-making behavior. Meanwhile, the directors and senior management of the Company are all elected or appointed strictly in accordance with the procedures stipulated in the *Company Law*, the *Articles of Association*, and other regulations; the senior management of the Company do not hold any positions other than directors in the controlling shareholders, actual controllers, and other enterprises controlled by them, nor do they receive remuneration from the controlling shareholder, actual controller, and other enterprises controlled by them.

During the Reporting Period

Number of Board meetings held

8

Matters reviewed and approved

35

Board member attendance rate

100 %

As of the end of the Reporting Period

number of Board members

7

Average tenure of Board members

6.21 years



Professionalism of Board of Directors

The Board of Directors implements a specialized committee matrix governance system by setting up specialized committees such as the Strategy Committee, the Nomination Committee, the Audit Committee and the Remuneration and Assessment Committee, and developing detailed working rules for each committee. This allows for the management of the list of responsibilities, and standardizes the organizational structure and operational behavior of the Company. The Company also appoints external independent directors to leverage their legal, financial, or industry expertise, providing independent judgment for the Company’s strategic development through special discussions. This forms an “internal professional matrix + external wisdom network” collaborative governance model, ensuring that the decisions of the Board of Directors always maintain industry foresight and risk insight.

In 2025, the convener of the Audit Committee of the Board of Directors convened five meetings to respectively review proposals including the Company’s periodic reports and related party transactions. The convener of the Remuneration and Assessment Committee of the Board of Directors convened two meetings to respectively review the proposal regarding the remuneration and allowances of the Company’s directors and senior management, and the proposal regarding the fulfillment of the unlocking conditions for the second lock-up period of the Company’s Phase II Employee Stock Ownership Plan.

In 2025, the Company organized all directors and senior management to study materials issued by regulatory authorities, such as *Typical Cases of Violations by Listed Companies* and *Reminder List of Common Violations by Listed Companies*, to further enhance directors’ awareness of standardized operations and their ability to perform their duties, effectively safeguarding the legitimate interests of the Company and all shareholders.

Board Independence and Effectiveness

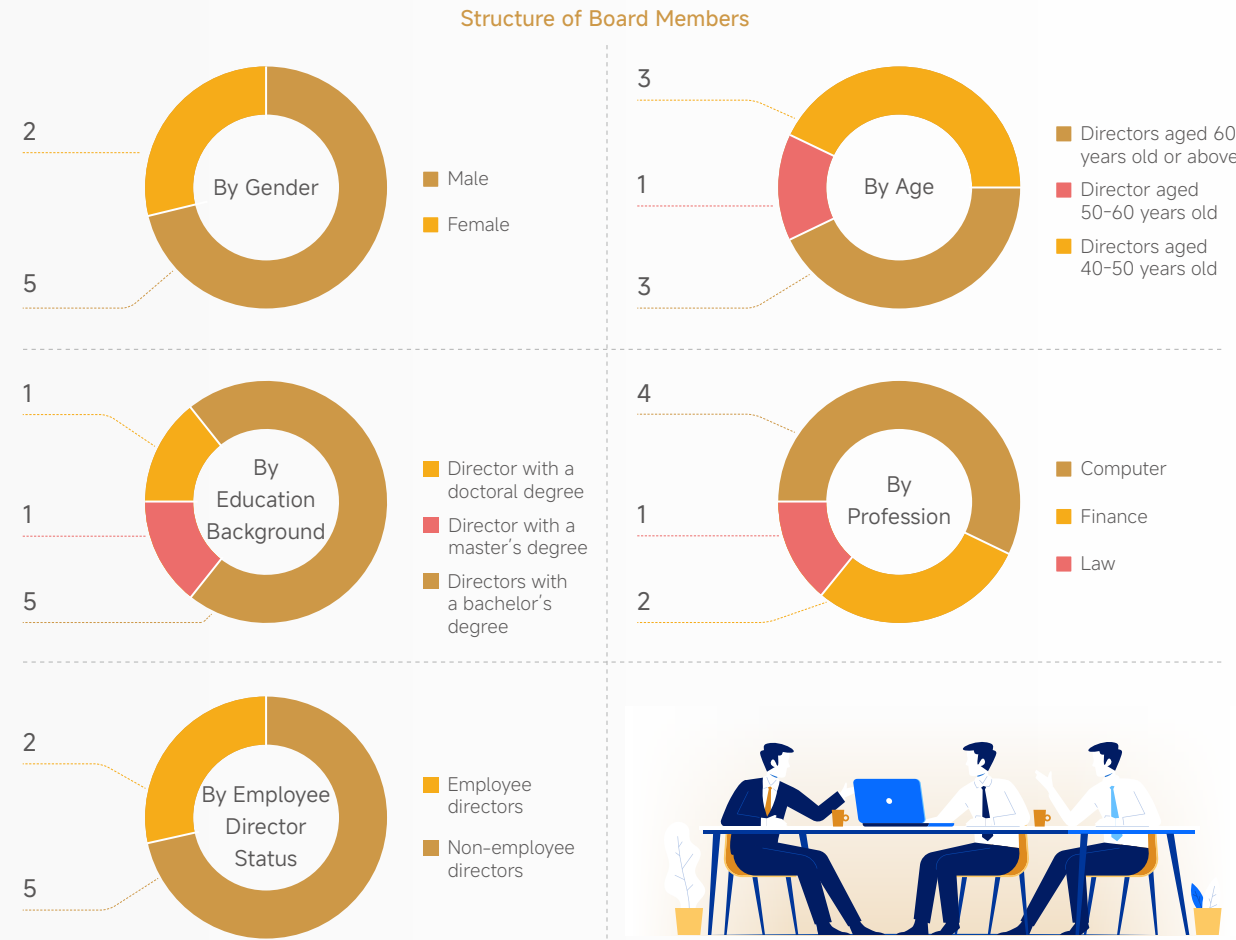
The Company has formulated the *System of Work of Independent Directors* and the *System of Work of Special Meeting of Independent Directors* to ensure that independent directors can independently and impartially perform their duties. The system provides strong support for the standardized operation and healthy development of the Company. As the “gatekeeper” of corporate governance, independent directors focus on key areas such as related-party transactions, financial reporting, and executive compensation, and effectively balance the power of major shareholders and the management through the collective deliberation mechanism of independent directors, to protect the rights and interests of minority shareholders and enhance both oversight effectiveness and decision-making quality. The Company’s Board of Directors consists of 7 members, including 3 independent directors, accounting for 42.86%.

Specialized Committees	Independent Director (in Person)	Non-independent Director (in Person)	Proportion of Independent Directors	Whether the Independent Directors Serve as the Convenor
Strategy Committee	1	2	33.33%	No
Nomination Committee	2	1	66.67%	Yes
Audit Committee	3	0	100%	Yes
Remuneration and Assessment Committee	2	1	66.67%	Yes

The Company attaches great importance to enhancing the effectiveness of Board governance and has established a regular Board effectiveness evaluation mechanism. Annually, the Board of Directors prepares the *Work Report of the Board of Directors* to comprehensively and objectively evaluate its performance of duties and governance level. This report is submitted to our Board of Directors and Shareholders’ Meeting for review and is disclosed on the same day as the annual report, laying a solid foundation for improving the corporate governance system and enhancing the scientific nature of decision-making.

Board Diversity

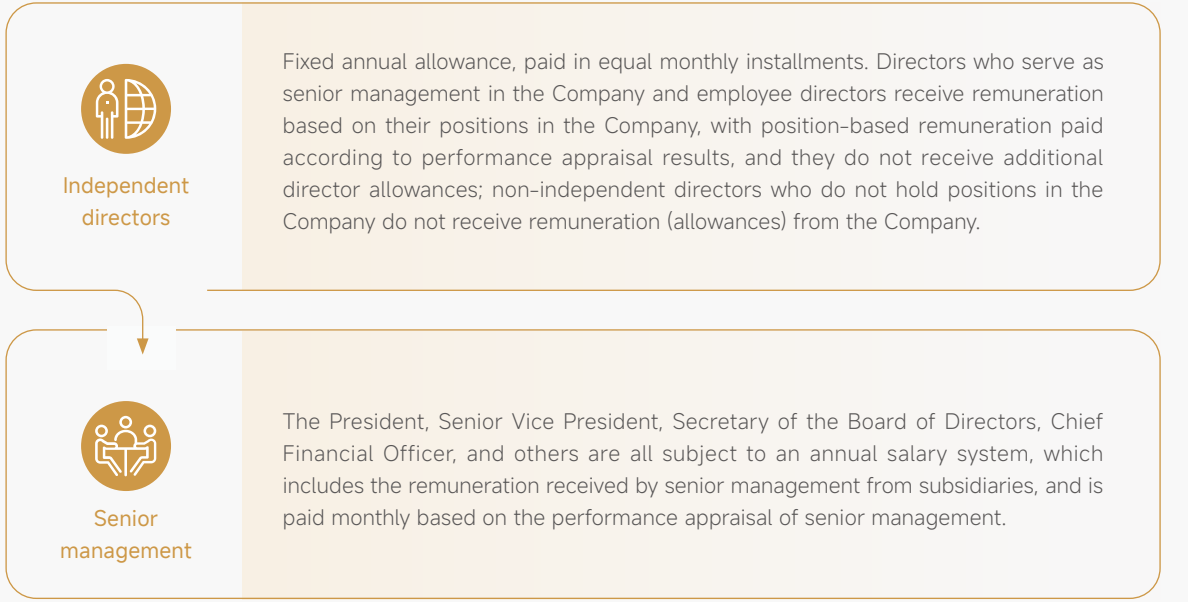
The current directors of the Company have rich experience and expertise in fields such as computer, finance, and law, which help the Board of Directors better respond to the complex market environment and drive the high-quality development of the Company. In particular, the Company has elected an employee director through democratic election at the Employee Congress, to incorporate “employees” as a stakeholder in corporate governance. This helps the Company better listen and respond to employees’ opinions and suggestions, create a balanced structure of co-governance among the Company, employees and independent professionals, and improve the soundness and rationality of the decisions of the Company.



Remuneration Policy for Directors and Senior Management

According to the *Working Rules for the Remuneration and Assessment Committee of the Board of Directors*, the Remuneration and Assessment Committee of the Board of Directors is responsible for formulating the appraisal standards for the Company’s directors (non-independent directors) and senior management and conducting appraisals, while also being responsible for formulating and reviewing the remuneration policies and plans for the Company’s directors and senior management, and is accountable to the Board of Directors. The appraisal procedures of the Remuneration and Assessment Committee for directors and senior management include:

- The Company’s directors and senior management present their work reports and self-evaluations to the Remuneration and Assessment Committee of the Board of Directors;
- The Remuneration and Assessment Committee conducts performance evaluations of directors and senior management in accordance with the performance evaluation standards and procedures;
- Based on the job performance evaluation results and remuneration analysis policy, the committee proposes the remuneration amounts and reward methods for directors and senior management, and after voting and approval, submits them to the Board of Directors of the Company. The remuneration (allowances) of directors is reviewed and approved by the Shareholders’ Meeting of the Company, and the remuneration (allowances) of senior management is reviewed and approved by the Board of Directors of the Company.
- Based on the Company’s operational and development needs, the 2025 remuneration (allowances) for our directors and senior management are as follows:



Protection of Investors’ Rights and Interests

Returns to Shareholders

Hoperun Software values shareholder returns and has established a scientific and long-term profit distribution mechanism and supervision system. Through a fully transparent and public distribution process, the Company effectively guarantees shareholders’ rights to know and participate, and continuously strengthens the protection of investors’ legal rights and interests. The Company incorporated shareholder returns into its core strategic development system and developed the *Shareholder Return Plan for the Next Three Years (2024-2026)*. The principle of prioritizing cash dividends was established to fully incorporate the opinions of minority shareholders and independent directors, and ensure the continuity and stability of profit distribution decisions. In addition, the company actively responds to the initiative of the “Dual Enhancement of Quality and Returns” special action, comprehensively demonstrating its ability to create value and governance transparency. It proactively discloses the “Dual Enhancement of Quality and Returns” action plan, implements a share repurchase plan to strengthen market expectations, and continuously enhances shareholder value. This drives the realization of the strategic goal of enhancing both quality and efficiency. In 2025, the Company completed the profit distribution plan for the first three quarters, and based on the share capital of 789,531,108 shares (calculated by deducting 6,879,733 repurchased shares from the total share capital of 796,410,841 shares on the record date when the Company implemented the profit distribution plan), distributed a cash dividend of RMB 0.70 (including tax) per 10 shares to all shareholders, with a total cash dividend distribution of RMB 55,267,177.56.

Information Disclosure

Hoperun Software firmly believes that information disclosure is the cornerstone of well-functioning capital markets. Through open, transparent, and timely information sharing, we build trust with all market players. The Company has formulated documents such as the Major Decision Management System, the Information Disclosure Management System, the Internal Reporting System for Material Information, and the Annual Report Major Error Responsibility Investigation System to clarify the basic principles, content, standards, and review procedures of information disclosure, thereby effectively improving the quality of information disclosure and safeguarding investors’ legitimate rights and interests. The Company designates Securities Daily, Securities Times, China Securities Journal, and Cninfo as information disclosure media, and transmits information through channels such as the Company’s WeChat Official Account and official website to ensure all investors can receive the information of the Company fairly and promptly.

During the Reporting Period

Number of periodic reports disclosed to the public

4

Number of interim reports disclosed to the public

91

Number of penalties received for information disclosure violations

0

Communication with Investors

Hoperun Software highly values investor relations management, and has formulated the *Investor Relations Management System* and the *Investor Complaint Handling System*. The Company has established a comprehensive investor relations management system, with the Secretary of the Board of Directors serving as the responsible person for the Company’s investor relations affairs. Under the leadership of the Secretary of the Board of Directors, the Securities and Legal Department is responsible for planning, organizing, and coordinating various investor relations activities and daily tasks. The Company actively builds a multi-level and multi-channel communication mechanism. It strengthens interaction and communication with investors through information disclosure channels, irm.cninfo.com.cn, investor hotlines, institutional exchanges, performance briefings and other means. The communication covers the Company’s daily operation, technical capabilities, innovative business development, business layout and future development directions, so as to enhance investors’ understanding and recognition of the Company, and effectively protect the legitimate rights and interests of investors, especially public investors.

During the Reporting Period

Announcements published by the Company

95

Performance briefings held

1



Number of on-site investor research visits

5

Number of investors during on-site research visits

205

Number of investor research questions answered

51

Number of interactions with investors on irm.cninfo.com.cn

141

Number of investor phone calls answered

167

Number of communications via email/ social media platforms

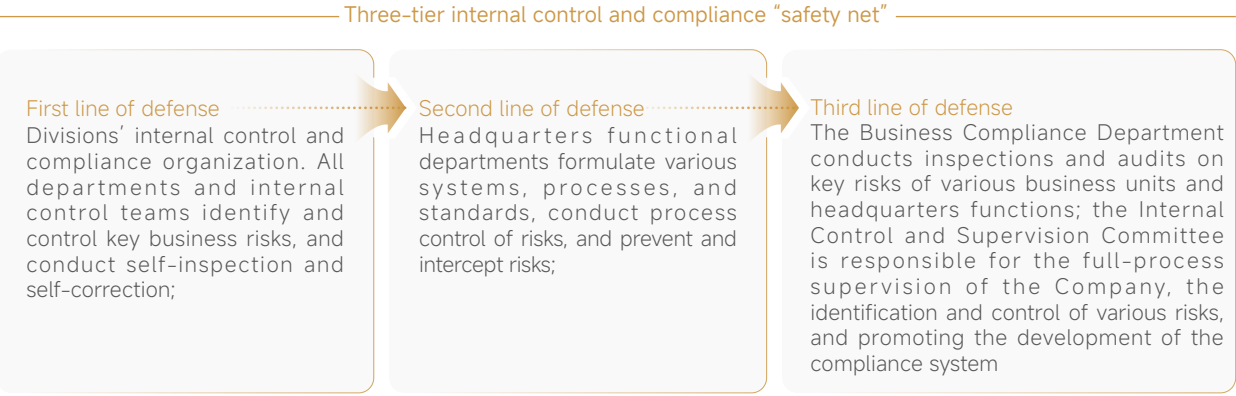
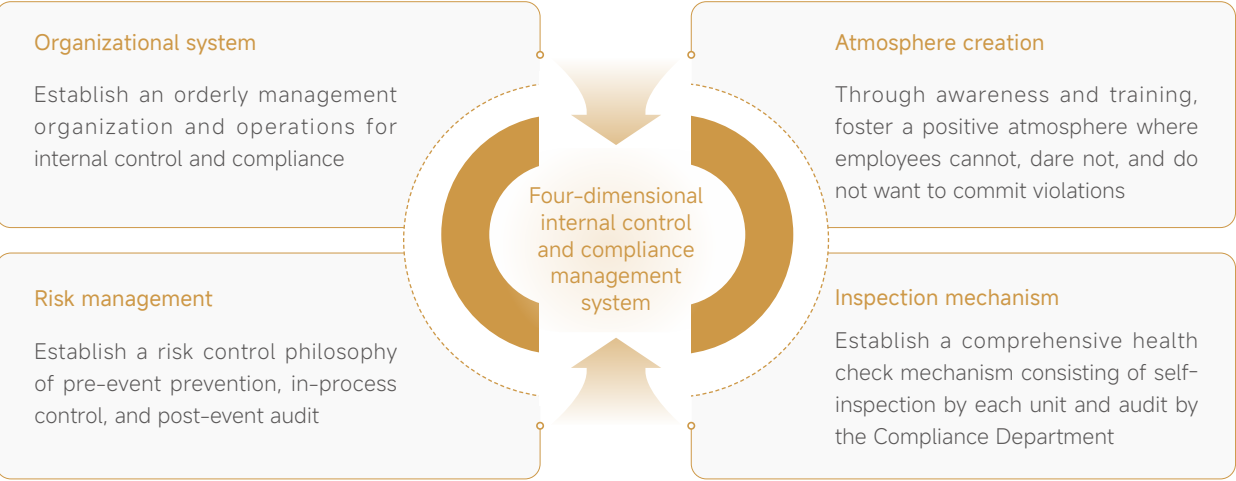
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Steady and Compliant Operations

Internal Control and Compliance

Compliance Management

To strengthen and regulate compliance management, the Company has developed the *Compliance Management System*, which clarifies the responsibilities of relevant departments and personnel. Through compliance management, the Company aims to enhance internal controls, prevent and control various risks, improve business management, increase economic efficiency, and protect the legitimate rights and interests of investors, thus ensuring the Company’s compliant operations and stable development. The Board of Directors leads the Company’s internal control and compliance management, and is responsible for the establishment, improvement, and effective operation of the internal control system, as well as compliance risk prevention and control.



In addition, to enhance the internal control and compliance awareness and professional ethics of all employees, and to strengthen compliance education and the building of a culture of integrity, the Company has formulated the *Internal Control and Compliance Code of Conduct* to clarify the internal control and compliance behaviors to be followed by roles at different levels and positions, which applies to all employees across all our divisions, including senior management, key position personnel, functional personnel, and general employees.



Internal Control

The Company has established an internal control system centered around the Audit Committee and developed the *Internal Audit System*. The Audit Committee sets up the Audit Department, which serves as the internal auditing body of the Company. Under the guidance of the Audit Committee, the Audit Department independently carries out the audit work, and inspects and supervises the authenticity and completeness of the Company’s financial information, the establishment and implementation of internal control systems, and other matters in accordance with national laws, regulations, policies, and the Company’s rules and bylaws. The Audit Department reports the implementation of the quarterly work plan and the quarterly work report to the Audit Committee on a quarterly basis, and the Audit Committee reports to the Board of Directors each quarter based on the work plans and reports submitted by the Audit Department. The Company conducts an annual evaluation of the effectiveness of internal controls and the compliance of financial information disclosure, and combines internal and special audits to form audit opinions and improvement recommendations.

In 2025, the Company’s internal audit work was carried out in an orderly manner according to the annual plan. Centering on core tasks such as financial audits, internal control inspections, and special audits, we successively completed the audits of Shanghai Hoperun, Guangzhou Hoperun, and our headquarters, achieving audit coverage of major subsidiaries and key business of the headquarters. Meanwhile, we fulfilled work requirements such as follow-up reviews on audit rectification, compliance management and risk management. Supported by professional staffing and data analysis tools, the Company ensured the professionalism and efficiency of audit operations, and effectively performed audit duties including pre-event understanding, in-process supervision and post-event summary. Going forward, the Company will rely on the internal audit closed-loop management mechanism to track the implementation of rectifications, continuously improve the internal control system, and prevent financial and operational risks. During the Reporting Period, the Company’s internal control and compliance departments/organizations conducted audits and inspections for a total of 25 types of risk scenarios.

Risk Management

To improve the internal control and risk management mechanism of each division, enhance all employees’ awareness and capacity for risk prevention, effectively prevent, identify and respond to various operational risks, and ensure the compliant, stable and sustainable development of business, the Company has formulated the *Internal Control Risk Guide* in combination with internal policies including the *Integrity Management System*, *Daily Expense Reimbursement Management System*, *Punishment, Declaration, Reward and Punishment System for Employees’ Violations of Business Conduct*, *Rules of Procurement Management* and *Supplier Management System*. It clarifies key guiding principles for 18 risk scenarios such as commercial bribery, irregular conduct and improper gain.

The Company has established the Internal Control and Supervision Committee to be responsible for supervising our entire risk management process and identifying and controlling various risks, covering a full-chain risk prevention and control system of pre-event prevention, in-process control, and post-event supervision, providing a safeguard for our steady operation and sustainable development.

The Company deeply analyzes the weak links in business control, fully identifies the risks faced, and develops the annual risk list. Based on this, the Company analyzes the causes of risks, sets risk management goals, clarifies key risk indicators, and generates a risk management matrix based on the probability of risk occurrence and its impact on customers. According to the different characteristics of risks, targeted regulatory measures are implemented to form a closed-loop risk management process, conducting systematic risk management to ensure the sound operation of the Company.



Tax Management

Hoperun Software adheres to lawful and honest tax payment practices, and makes timely and full payment of taxes. The Company has developed systems such as the *Financial Management System* to ensure that financial and tax operations are standardized and orderly. In active response to national tax policies, we take the initiative to fulfill our tax obligations, and contribute to national and local finances.



Anti-corruption and Anti-bribery

Hoperun Software upholds the principle of “integrity conduct, compliant operation” and resolutely eliminates any actions that may harm the Company’s integrity and reputation. The Company has formulated management documents such as the *Code of Business Conduct*, the *Internal Control, Compliance, and Safety Accountability System*, the *Management Measures for Employee Improper Profit Risk*, and the *Integrity Management System*, to establish a rigorous business ethics management system.

By combining rigid institutional constraints with flexible cultural guidance, the Company strengthens the defense line for compliant operations. The governance system implements four-dimensional control measures: first, focus on the “critical minority” to implement an integrity commitment system for the management, and use ceremonial methods (such as signing performance pledges and taking an oath of office) to solidify the main responsibility and establish a dynamic monitoring mechanism for corruption risks; second, build a “universal defense line” by implementing the six key elements of internal control and security around job responsibilities, and strengthen the professional ethics of individual employees; third, control “sensitive areas” by implementing mandatory job rotation for high-risk positions such as procurement and finance, and sever the chain of interest transfer; and fourth, prevent at “critical moments” by establishing a clean reminder and early warning system during festivals, and achieving regular deterrence through case studies and disciplinary re-emphasis. Through a layered and categorized defense network, the Company achieves full-cycle management of integrity risks, and injects “a culture of integrity as driving force” into high-quality development.

The Company continuously improves the organizational system for internal control management, and the Board of Directors leads our internal control and compliance management, taking responsibility for the establishment, improvement, and effective operation of the internal control system, as well as the prevention and control of compliance risks, including risk scenarios such as anti-corruption and anti-commercial bribery. The Company focuses on commercial bribery risk management. According to our risk management matrix, the risk of commercial bribery is characterized by a medium-to-low probability of occurrence and a very high impact. The specific control principles are taking preventive measures and ensuring effective interception. Key measures include establishing a strong tone at the top, effectively controlling expense budgets, strictly managing the approval of expense reimbursements, and implementing a rotation system for business personnel.

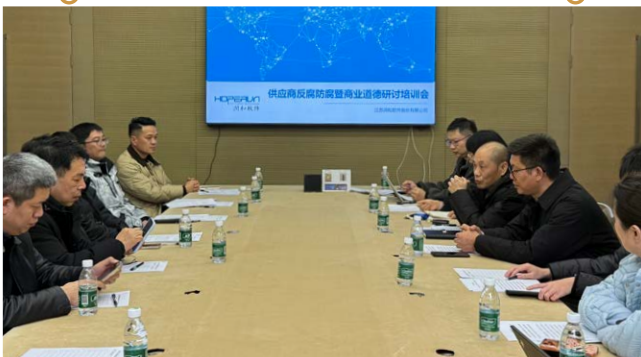
The Company has formulated the *Employee Reward and Punishment Regulations*. Any employee who commits any of the following acts shall be subject to severe disciplinary sanctions, including but not limited to termination of labor contracts: engaging in job-related misconduct for personal gain, embezzlement, bribery, misappropriation of public funds in any form; soliciting or accepting bribes, collecting kickbacks and other improper interests by taking advantage of job duties; abusing power or willfully squandering corporate assets; attempting or arbitrarily transferring company assets without permission, as verified by the Company; defrauding the Company’s subsidies, benefits and other benefits by taking advantage of authority, system gaps and other means; or violating laws, administrative regulations, corporate rules and regulations, local laws and other normative documents.



▲ Oath for Integrity



▲ Anti-corruption Training



▲ Anti-corruption and Business Ethics Training

★ Whistleblowing Mechanism System



★ Whistleblowing Channels

The Company has established accessible whistleblowing channels, including a whistleblowing email, whistleblowing hotline, whistleblowing mailbox, and face-to-face whistleblowing to the Internal Control and Supervision Committee.

Whistleblowing Methods and Specific Channels

Whistleblowing email: nkjc.list@hoperun.com. Please describe the incident truthfully and evidence materials can be attached.
Whistleblowing hotline: 025-52668999, answered by dedicated personnel during working hours to record complaints.
Mailing address: Building B, Hoperun Innovation & Intelligence Center, No.168 Ruanjian Avenue, Yuhuatai District, Nanjing, Jiangsu, 025-52668999, Internal Control and Supervision Committee Office
Whistleblowing boxes: Whistleblowing boxes are located on the first floor of Buildings A and B of the headquarters park. These areas are not under surveillance. Reports may be submitted anonymously or under real names, and designated personnel are responsible for collection.
Director reception hours: Every Friday from 2:00 PM to 5:00 PM, during which whistleblowers may communicate face-to-face with the committee director. Address: Office of the Director of the Internal Control and Supervision Committee, West 9/F, Building B, Hoperun Innovation & Intelligence Center, Headquarters.

★ Whistleblower Protection

To encourage real-name or anonymous whistleblowing of corporate violations, the Company has established a sound whistleblower protection mechanism. Reported information is registered and managed with encryption by designated personnel of the Internal Control and Supervision Committee. The identity of the whistleblower and the reported content are kept strictly confidential, and shall not be disclosed without statutory procedures or the whistleblower’s consent. Any form of retaliation is strictly prohibited, and anyone who retaliates against whistleblowers will, once verified, be held strictly accountable in accordance with regulations; if a crime is constituted, they will be transferred to judicial authorities for handling. If whistleblowers or witnesses suffer unfair treatment due to truthful whistleblowing, they may appeal to the Internal Control and Supervision Committee. Upon verification, measures such as protective job transfers and compensation for rights and interests will be taken to effectively safeguard their legitimate rights and interests and ensure that reporting channels remain unobstructed and effective.

★ Anti-corruption Supervision and Training

The Company is committed to building a clean and fair business ecosystem, organizing training for employees on anti-corruption laws and regulations, and strengthening employees’ awareness of the compliance bottom line through case warning education. Meanwhile, the Company actively promotes extending the culture of integrity to the value chain, proactively guides and regulates the ethical conduct of business partners, and proactively conducts dynamic supervision over the integrity compliance and business behaviors of partners; and organizes and conducts supplier anti-corruption and corruption prevention seminars and training sessions, clarifies the red lines for cooperation access, and jointly discusses the collaborative integrity mechanism. Through both internal and external education and awareness campaigns, the Company continuously improves the anti-corruption management system, mitigates integrity risks from the source, and creates a clean and honest business environment.



Anti-monopoly and Fair Competition

Hoperun Software attaches great importance to maintaining a fair competitive market environment. In strict compliance with the *Anti-Monopoly Law of the People’s Republic of China*, the *Anti-Unfair Competition Law of the People’s Republic of China*, and other applicable laws and regulations, the Company has formulated the *Unfair Competition Prevention and Anti-Monopoly Management System*, and established corresponding review and supervision mechanisms. The Board of Directors of the Company leads our internal control and compliance management, and is responsible for the establishment, improvement, and effective operation of the internal control system, as well as the prevention and control of compliance risks, including anti-monopoly and anti-unfair competition. The Business Compliance Department of the Company, as the anti-monopoly and anti-unfair competition management department, is responsible for formulating and promoting our anti-monopoly policies and systems, and guiding and supervising the implementation of our anti-monopoly efforts. The Business Compliance Department appoints dedicated personnel responsible for the handling, investigation, and supervision of anti-monopoly-related cases. During the Reporting Period, the Company did not engage in any monopolistic or unfair competition behaviors.

During the Reporting Period

number of unfair competition incidents

0

Number of anti-monopoly and fair competition training activities

5

Number of attendances of anti-monopoly and fair competition

5,854 people

Total duration of anti-monopoly and fair competition training

331 hours

Anti-Unfair Competition Prevention and Anti-Monopoly Management System (Excerpts)

- Prohibition of commercial bribery**

All employees of the Company are strictly prohibited from engaging in any form of commercial bribery, including but not limited to direct bribery, indirect bribery, and the transfer of benefits. Employees must comply with anti-commercial bribery laws and regulations, strictly implement the Company’s internal anti-bribery system, and must not use bribery to seek job promotions, sales contracts, procurement orders, or other commercial benefits.
- Prohibition of malicious competition**

Employees are prohibited from engaging in any malicious competitive practices, including but not limited to maliciously tarnishing others’ reputations, maliciously discrediting competitors’ products, and maliciously interfering with competitors’ business activities. The Company requires employees to engage in business competition with honesty, fairness, and justice, comply with market standards, and never violate applicable laws and regulations.
- Prohibition of illegal bidding**

The Company follows the principles of openness, fairness, honesty, and objective selection, prohibiting the manipulation of bidding activities through improper means. When participating in bidding, the Company prohibits employees from obtaining bidding advantages with illegal methods, to ensure that bidding activities comply with legal requirements.

05

Forging Quality

Our Philosophy

Hoperun Software consistently adheres to a customer-value orientation, takes the provision of high-quality products and services as our core business responsibility, works hand in hand with customers and partners to build a long-term collaborative value system, empowers the development of a business ecosystem through collaborative growth, and steadily advances the implementation of sustainable development goals for multi-party win-win outcomes. At the same time, taking responsibility as the foundation and resilience as the bond, we have established a comprehensive information security management framework, fortified the data security defense line through full-process compliance management and control, and earnestly fulfilled our responsibility to safeguard data security in the digital age.

Our Actions

- Excellent Quality Services
- Safeguarding Information Security

Contributing to the UN 2030 Sustainable Development Goals (SDGs)



Excellent Quality Services

Hoperun Software is committed to integrating quality management throughout the entire lifecycle of products, services, and subsequent operation and maintenance. By establishing a rigorous quality assurance system and risk pre-control mechanism, we ensure that every technical solution can be smoothly implemented. While pursuing technological innovation, we also pay close attention to the stability and reliability of our services, and are committed to continuously optimizing the customer experience through professional and efficient technical support, striving to achieve an excellent quality and value in every delivery.

Quality Management

Hoperun Software always adheres to strict requirements for product quality. In strict compliance with applicable laws and regulations such as the *Law of the People's Republic of China on Product Quality*, the Company has formulated management documents such as the *Quality Manual* and the *Nonconforming Product Control Procedure*, to continuously strengthen the quality management system. We have established an organizational structure for the quality management system, with the President as the leadership core, and conducted quality management and quality assurance activities, to comprehensively ensure product quality and service levels. The Company has currently passed the ISO 9001 Quality Management System certification, the CMMI 5 certification, the ISO 20000 IT Service Management System certification, the Business Continuity Management System certification, and the Integration of Informatization and Industrialization Management System certification.

Quality Policy



Organizational Structure of Quality Management System



Quality Management System Related Certifications



▲ Quality Management System Certificate



▲ IT Service Management System Certificate



▲ Business Continuity Management System Certificate

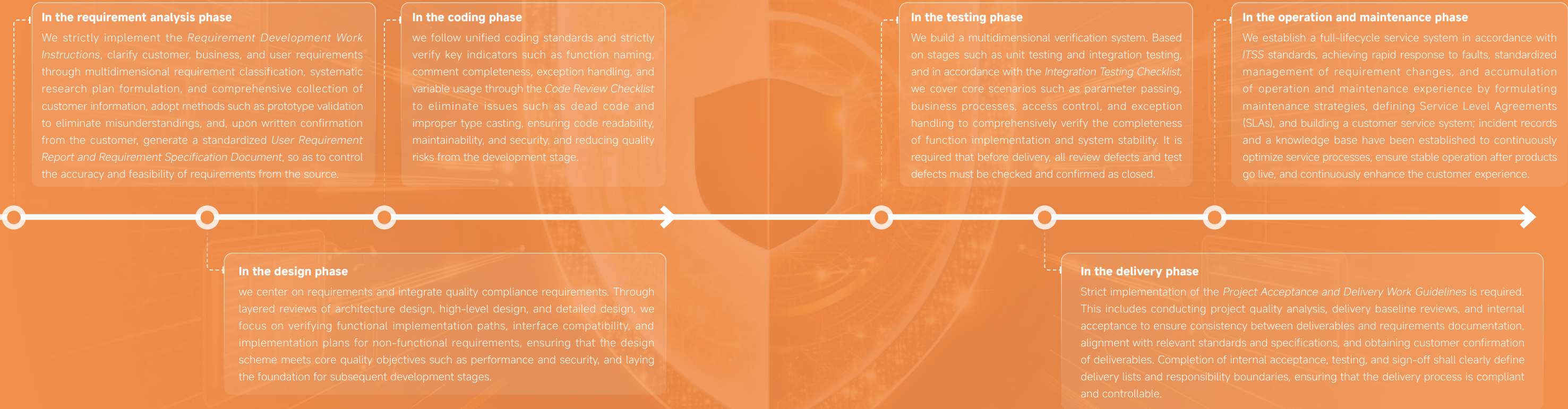


▲ CMMI 5 Certificate



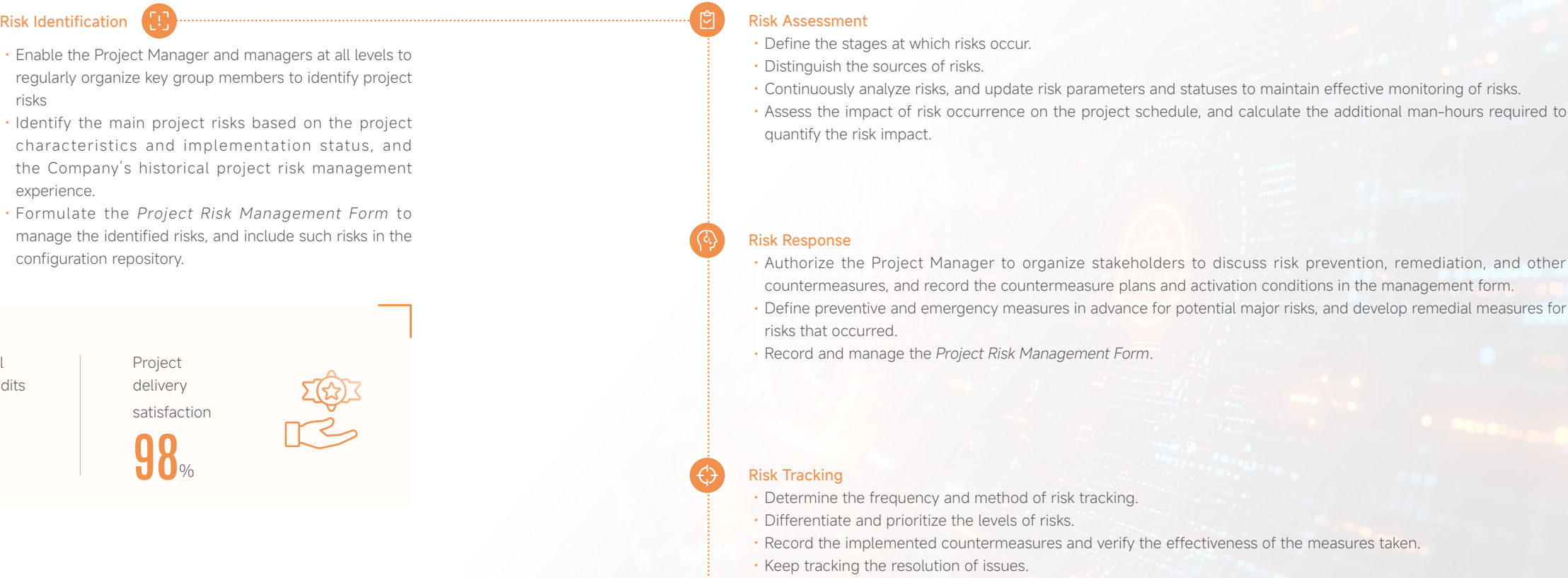
▲ TMMI 5 Certificate

The Company integrates product and service quality control throughout the entire lifecycle of "requirements analysis - design - coding - testing - delivery - operation and maintenance", building a full-chain quality assurance system through standardized processes, refined audits, and closed-loop management to ensure compliant and reliable products and services. During the Reporting Period, the Company did not experience any major product- or service-related safety or quality incidents for which it was responsible.



Quality Risk Management

In addition, the Company attaches great importance to the prevention and management of product quality risks, regularly conducts comprehensive risk assessments, and formulates precise risk response strategies based on the assessment results, striving to minimize potential risks. To ensure the effectiveness of quality management, the Company has established a multi-level supervision and review mechanism. Every six months, an internal quality audit is conducted to thoroughly investigate and resolve potential quality issues. Based on the audit results, quality management measures are adjusted and optimized to continuously improve product quality and provide customers with higher quality and more reliable products and services.



Quality Training

The Company enhances employees' quality awareness and skills through various training programs. For new employees, the Company organizes systematic training to help them establish the correct quality philosophy. The Company also launches an online cloud classroom where employees can log in at any time to learn the latest quality management knowledge and skills. For key quality management challenges, the Company regularly holds special quality training sessions and invites industry experts for in-depth explanations.

Case

Special Quality Training : Quality Traceability

Training topic: Quality Traceability

Training participants: All members of the PMPL Capability Enhancement Camp

Training content: It focuses on explaining key content such as why quality traceability is conducted, how to correctly understand quality traceability, and how to carry out quality traceability, to enhance members' quality management capabilities.



Case

Special Quality Training : Backend Development Standards and Quality Improvement Training

Training topic: Backend Development Standards and Quality Improvement Training

Training participants: Product R&D Department

Training content: It focuses on development environment configuration, backend development specifications, backend code frameworks, and AI IDE development practices, and evaluates trainees' mastery of the core training content through training exams, strengthens the memorization and understanding of quality standards and compliance requirements, standardizes practical operations, and provides a basis for subsequent training optimization, firmly establishing the baseline for product and service quality from the perspective of personnel capabilities.

Case

Special Quality Training : API Automation Testing

Training topic: API Automation Testing

Training participants: Relevant functional testing personnel

Training content: It focuses on the basics of API automation pre-testing, API automation trial scenarios, and the advantages of upgrading from the original one-to-one approach to a data-driven approach, and verifies trainees' mastery of the core training content through answering training exam questions, thereby improving testing efficiency and coverage breadth, and strengthening the stability and reliability of product quality control.



During the Reporting Period			
Number of quality training sessions	total attendances of quality training	Total duration of quality training	
14	5,256 people	20.5 hours	

Supply Chain Management

Supply Chain Management System

Hoperun Software places a high emphasis on supply chain management, continuously advancing sustainable procurement strategies. Through close communication and collaboration with suppliers and other partners, the Company builds a solid network of partners. The Company has established management systems such as the *Rules of Supplier Management* and the *Rules of Procurement Management* to standardize the full process of supplier entry, evaluation, supervision, assessment, and exit. These systems follow the principles of "reasonable planning, high transparency, efficient sharing, and high traceability", actively creating a sustainable supply chain. The Company has developed and implemented documents such as the *Supply Chain Risk Management and Response System* and the *Supplier Safety System* to ensure the stable and secure operation of the supply chain. These efforts promote the identification, assessment, and response to supply chain risks, and reduce potential risks that could adversely affect company operations. During the Reporting Period, the Company did not fail to make payments for goods from small and medium-sized enterprises.



As of the end of the Reporting Period		
total number of the Company's suppliers	Number of suppliers whose cooperation was suspended due to non-compliance	Number of potential suppliers rejected due to non-compliance
392	0	11

Supply Chain ESG Management

The Company has formulated the *Supplier ESG Management System*, following the principles of "compliance baseline, proactive risk management, tiered control, full-chain transmission, and continuous improvement" to comprehensively standardize suppliers' environmental (E), social (S), and governance (G) business behaviors, systematically prevent and control supply chain ESG risks, promote suppliers' compliant operations and capacity building in such fields as environmental responsibility, business ethics, labor management, occupational health and safety. The Company will build a high-quality and long-term supplier cooperation system, safeguard compliant operation, brand reputation and supply chain stability, and achieve win-win collaboration with suppliers.

Supplier ESG Risk Assessment and Control

The Company has established a systematic ESG risk assessment and control process of "entry management – tiered monitoring – exit management" to achieve dynamic risk control throughout the entire cooperation cycle with suppliers.



During the Reporting Period		
Number of suppliers with quality management system certification	Number of suppliers with environmental management system certification	Number of suppliers with occupational health and safety management system certification
151	78	78

ESG Training for Suppliers

The Company has formulated and implemented the *Supplier ESG Training System*, which applies to all suppliers that have established cooperative relationships with us. We clearly follow the principles of "stratified and classified, compliance first, practice-oriented, continuous improvement, and mutual benefit", categorize training participants based on supplier cooperation levels and ESG risk levels, and implement differentiated training management. At least one special training is conducted for tier one and tier two suppliers annually. When major adjustments occur in ESG regulations, international standards, or the Company's requirements, supplementary training is promptly organized for all personnel.

The Company has established a two-level curriculum system of "General Foundation Level + Professional Advanced Level", covering basic ESG concepts, bottom-line compliance requirements, and core content in specialized areas across dimensions such as environmental, labor and human rights, business ethics, and sustainable procurement.

To ensure the effectiveness of the training implementation, the training adopts a combined "online and offline" and "theory and practice" model, building an online platform for self-directed learning and assessment, and conducting specialized training sessions and one-on-one guidance offline. Assessments are conducted through online closed-book exams, with the results linked to supplier cooperation qualifications and order allocation, and suppliers with excellent training results and effective implementation are classified as "green suppliers" and provided with incentives such as priority in order allocation and optimized payment cycles. Dedicated training records are established to collect feedback and optimize courses, forming a closed-loop mechanism. During the Reporting Period, the Company strictly implemented the *Supplier ESG Training System* and organized special training. The training content covered core ESG concepts and synergy requirements, compliance baselines such as environmental protection and labor employment and the impacts of violations, and ESG self-assessment and audit specifications, as well as professional practical knowledge on environmental protection, business ethics, EHS, and labor management.



▲ ESG Training for Suppliers

During the Reporting Period

Number of ESG training sessions conducted for suppliers

1

Duration of ESG training conducted for suppliers

1 hour

Number of suppliers covered by ESG training

8

Localized Procurement

The Company actively implements a localized procurement strategy, and prioritizes local suppliers to promote local employment and development. This strategy can also effectively reduce logistics costs, decrease carbon emissions, and contribute to environmental protection.

As of the end of the Reporting Period, the Company had a total of 392 suppliers, with 23% of procurement expenditure paid to suppliers in the local region.¹

Green Procurement

The Company practices green procurement, and prioritizes the purchase of products that are environmentally-certified, energy-efficient, low-polluting, and recyclable, such as LED lighting fixtures with energy-saving and long-lifespan features, and solar-powered streetlights that use clean energy. This effort reduces environmental pollution and unnecessary resource consumption from the source. In addition, the Company adheres to a responsible attitude in raw material procurement, and conducts in-depth assessments of the sustainable development capabilities of raw material suppliers, to ensure that the acquisition of raw materials complies with relevant standards on environmental protection and social responsibility.

Integrity Management

The Company firmly upholds the integrity of the procurement process, eliminates any form of corruption, specifies relevant requirements for supplier integrity and anti-corruption in the *Rules of Supplier Management*, and continuously enhances its clean procurement and transparent procurement practices. We also sign honesty and integrity agreements with suppliers to resist commercial bribery and unfair competition, oppose commercial fraud, and build a relationship of honest mutual trust. We also hold suppliers that violate the agreements liable for breach of contract, to ensure supply chain integrity. During the Reporting Period, the percentage of suppliers that have signed the *Integrity Agreement* was 100%.

To strengthen public supervision, the Company encourages employees and the public to monitor and report violations of discipline and regulations in the procurement process. Meanwhile, the Company has established a mechanism for identifying and disciplining supplier misconduct, under which we impose fines on suppliers, hold them liable for breach of contract, or add them to the unqualified list depending on the severity of the violation, making every effort to safeguard a healthy supply chain ecosystem.

Customer Service

Customer Service Management

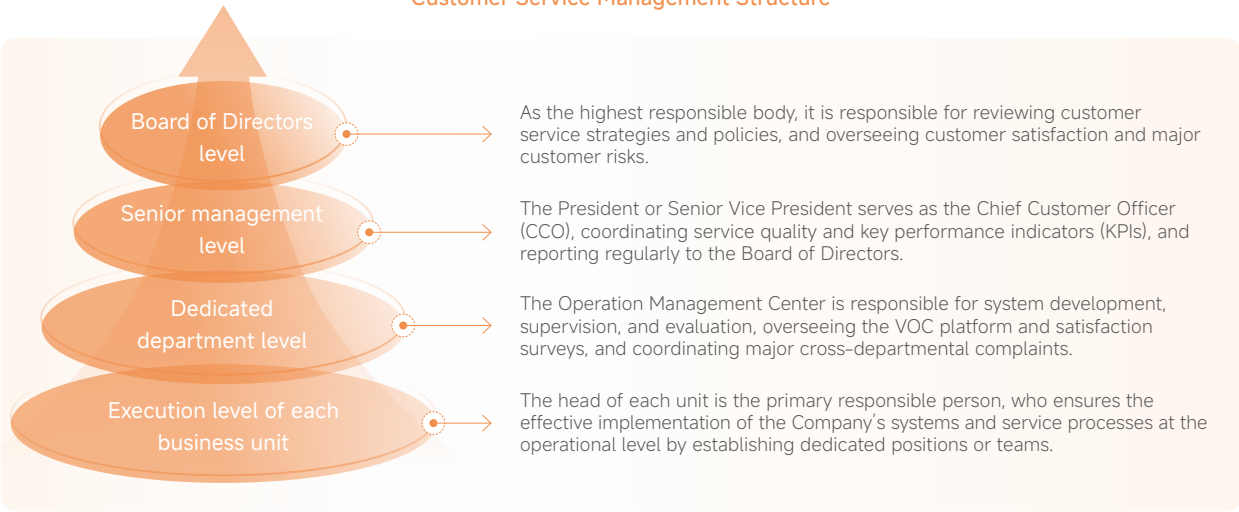
Hoperun Software upholds the customer service philosophy of “professionalism and efficiency, co-creation and win-win outcomes, and continuous improvement”, continuously deepens the core value of “customer-first”, closely focuses on customer needs, provides customers with professional and efficient products and services, and continuously enhances customer satisfaction.

Customer Service Management System

The Company has formulated the *Regulations on Customer Service Management*, clarifying the customer service philosophy and the organizational structure and responsibilities of customer service management; improves the supervision mechanism of the Company’s customer service management system; systematically assesses, identifies, and prevents customer service risks, and tracks and supervises the investigation, handling, and accountability of customer complaint crisis events; establishes full-process service standards and a management system covering pre-sales, transaction, and after-sales; continuously promotes the enhancement of user experience and product competitiveness, achieving a win-win for customer value and the Company’s development.

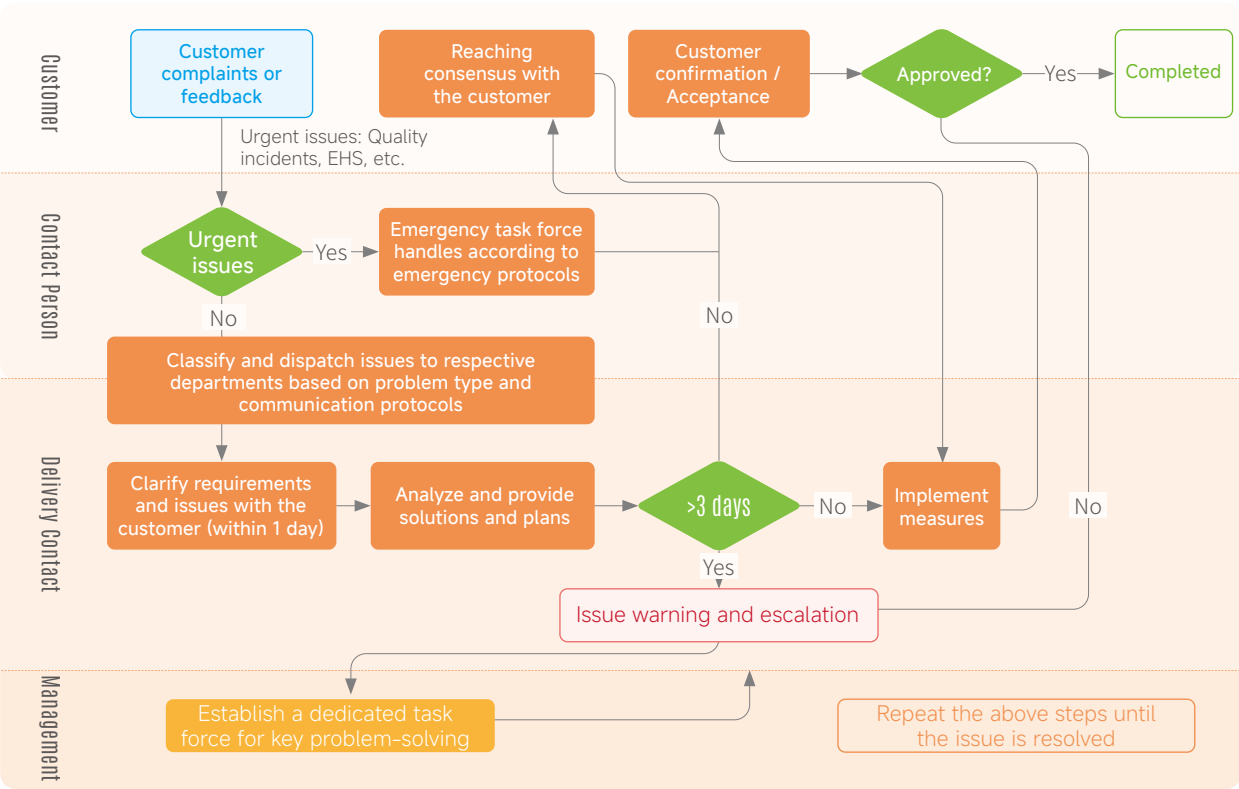


Customer Service Management Structure



Customer Complaint Management

The Company has established accessible customer complaint handling channels, and each business unit is required to establish and publicly disclose to customers its accessible complaint handling channels, including but not limited to on-site customer service teams, 24/7 complaint hotlines, designated email addresses, and complaint portals on the official website. For any complaints received, an initial response must be provided within 24 hours, and verification, investigation, and preliminary handling must be completed within 5-10 working days, with the complainant informed of the progress. After the complaint handling is completed, a *Customer Complaint Handling Report* is generated and filed for record. The Company has formulated the *Regulations on Customer Service Management* and the *Voice of the Customer (VOC) and Quality Issue Response System*, and established a regular mechanism for VOC collection, tiered response, and closed-loop management. The complaint mechanism has achieved remarkable results, enabling 100% full-process control of complaints through a standardized handling process, and ensuring the precise delivery and efficient feedback of customer requests. Meanwhile, based on an in-depth analysis of VOC data, the Company can proactively identify potential service risks and proactively implement improvement measures in advance, effectively enhancing service agility and customer satisfaction. During the Reporting Period, the Company did not receive any formal customer complaints.



▲ Response and Decision Process for Customer Complaints

During the Reporting Period

Attendances of special training
on customer complaint response

16,736

Total duration of special training
on customer complaint response

10 hours

Number of special training sessions
on customer complaint response

7

Improvement of Customer Satisfaction

The Company attaches great importance to customer feedback and strives to gain customer satisfaction. To this end, the Company encourages employees to actively communicate with customers, and makes full use of demand service, design liaison, delivery and acceptance, customer training and on-site service scenarios to proactively collect customers' latest requirements on product performance and quality, as well as their opinions and suggestions on services. Through these channels, the Company is able to keep abreast of the latest trends in market dynamics and customer needs, and quickly relay relevant information to divisions to promote the continuous improvement of products and services. In 2025, to comprehensively evaluate customer experience, the Company conducted a full-coverage satisfaction survey of all active customers for the year. The survey covered multiple key dimensions, such as "product, personnel and management", to deeply collect customer needs and feedback. We scientifically analyzed the customer satisfaction information collected, established a "diagnosis-attribution-improvement-verification" closed-loop analysis method, compiled the *Customer Satisfaction Survey Suggestion Tracking Form*, and conducted targeted tracking of all identified specific issues and the implementation status of improvement measures. By formulating special management plans, setting rectification milestones, and ultimately verifying the effectiveness through customer follow-up visits or data from the next survey, we ensure the formation of a closed management loop, effectively driving the continuous improvement of customer satisfaction.

During the Reporting Period

the number of customers participating in the customer satisfaction survey

212

Proportion of customers participating in the customer satisfaction survey

100%

Number of valid customer satisfaction survey questionnaires distributed

165

Customer satisfaction/
Overall satisfaction score

94%

Customer Information Protection

The Company has formulated the *Information Confidentiality Classification and Management Process*, the *Privacy Information Protection Control Procedures*, and other control processes and procedures, covering the entire lifecycle of data collection, transmission, storage, usage, sharing, and destruction, to provide comprehensive and systematic protection for customer information and the organization's key information assets. For more information on protecting customer information, please refer to the "Safeguarding Information Security" section.

Responsible Marketing

Hoperun Software adheres to integrity and compliance in its operations, and firmly avoids false statements and excessive marketing promotion. In strict compliance with the *Advertising Law of the People's Republic of China* and other laws and regulations, the Company has developed a series of management systems such as the *Guidelines for Brand Promotion Management of Hoperun Software*, to strengthen the standardized management of marketing content, channels and processes at the institutional level. The Company stipulates that advertisements and promotional materials shall not contain any false, exaggerated, or misleading content, and that all relevant information in the marketing process shall be truthfully disclosed, without any concealment or distortion of facts. This avoids misleading customers and ensures that all marketing activities are authentic, accurate, legal, and compliant. On this basis, the Company actively offers training sessions on responsible marketing. These systematic training courses help employees further establish awareness of responsible marketing, enhance their understanding of compliant promotion, and integrate the philosophy of responsible marketing into daily work. During the Reporting Period, no marketing violations occurred in the Company.

During the Reporting Period

number of responsible marketing training sessions conducted by the Company

22

Total duration of responsible marketing training conducted

45 hours

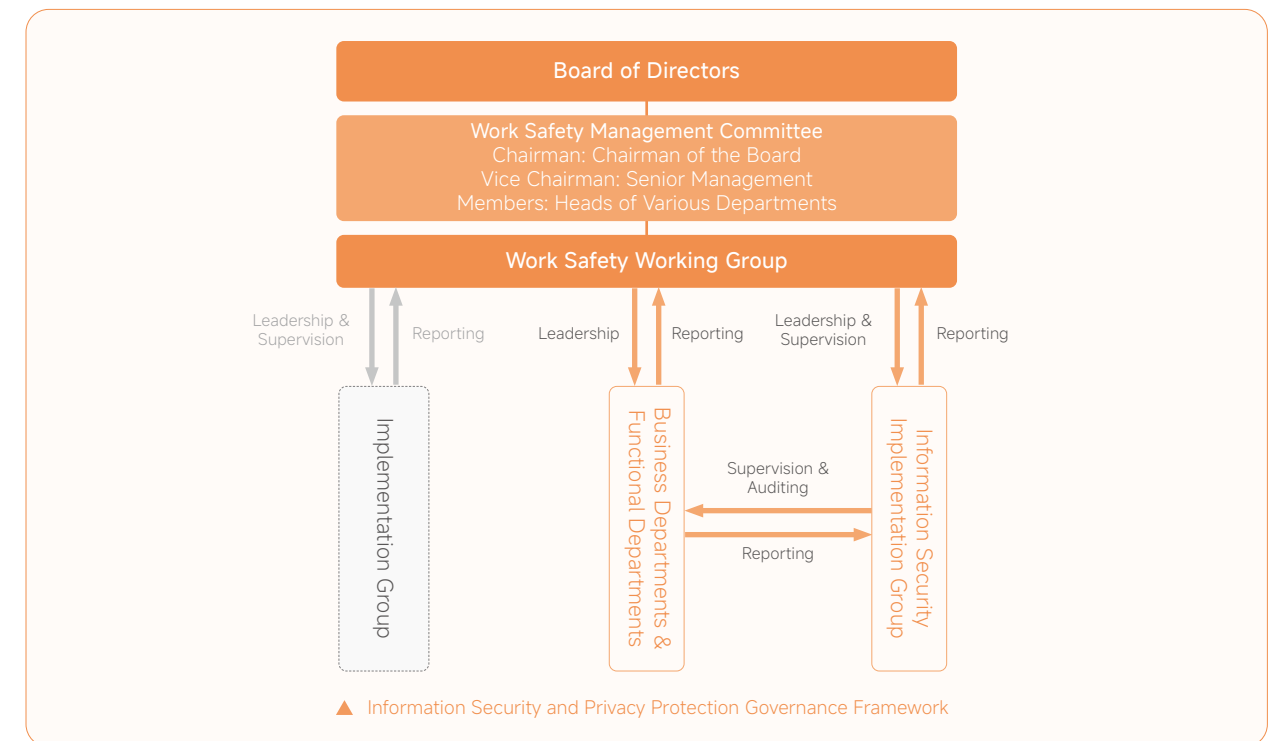
Total attendances of responsible marketing training

1,316 people

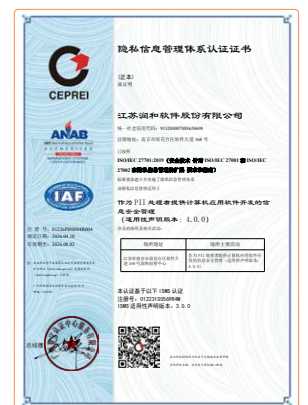
Safeguarding Information Security

Governance

The Company has established a comprehensive information security and privacy protection governance framework. With the Board of Directors as the highest management body, we have established a closed-loop system comprising “decision-making - execution - supervision - coordination” to ensure the authority and effectiveness of the management system. The Company has established a Safety Production Committee, with the Chairman of the Board serving as the director of our Safety Production Committee. The Safety Production Working Group is the Company-level leadership, decision-making, and coordination body for our information security efforts, reporting to the Safety Production Committee, and is responsible for reviewing and approving information security strategies, resource assurance, major decisions, supervision and accountability, and promoting information security culture. As the execution and implementation level, the Information Security Promotion Group, under the leadership of the Safety Production Working Group, is responsible for organizing the promotion, supervision, and inspection of information security and privacy protection at the daily execution level, including formulating plans, daily coordination, tracking and monitoring, information collection and reporting, publicity and training, document review, emergency plan management, and information security incident handling; the Information Security Specialists are the primary-level executors, designated by each department to serve as the primary-level executors and information transmitters for information security and privacy protection work within their respective departments, responsible for top-down and bottom-up communication, coordinating efforts, daily inspections, and initial responses, laying the foundation for information security work.



In terms of institutional development, the Company strictly complies with laws and regulations such as the *Cybersecurity Law of the People's Republic of China*, the *Data Security Law of the People's Republic of China*, and the *Personal Information Protection Law of the People's Republic of China*. We have formulated management measures such as the *Information Security Management Manual*, the *Information Security Policy*, and the *Employee Data Security Management Specification*, as well as control procedures including the *Information Confidentiality Classification and Management Process* and the *Privacy Information Protection Control Procedures*, covering the entire lifecycle of data collection, transmission, storage, usage, sharing, and destruction, to provide comprehensive and systematic protection for customer information and the organization's key information assets. During the Reporting Period, the Company's ISO 27001 Information Security Management System certification remained valid, covering all business types and all operating sites.



▲ Information Security Management System Certification

Strategy and Management Approach

The Company continuously strengthens information security capacity building, establishes a multi-level information security and privacy protection training system and a regular cultural promotion mechanism, and comprehensively enhances the information security awareness and compliance execution capabilities of internal and external stakeholders.

Information Security Capability Enhancement

The Company has established a three-level training system of “division/segment level – department level – project team level”, covering all current employees, suppliers, partners, and other external related parties. The training content focuses on practicality and relevance, covering basic content and specialized skills such as cybersecurity laws and regulations, data security full lifecycle management and control, endpoint security operating procedures, and source code security risk management and control. Meanwhile, we customize courses for different groups, conduct mandatory basic information security training for new employees upon onboarding, covering core requirements such as equipment usage, account security, and confidentiality agreements, and invite external professional institutions to conduct training and presentations on information security and anti-fraud security, effectively enhancing employees’ information security awareness and prevention capabilities. For outsourced personnel, we formulate the *Onboarding Guide for Outsourced Personnel*, specifying mandatory information security requirements such as area access, computer control, and permission revocation, and simultaneously organize specialized training and sign the *Confidentiality Agreement*. The Company specifies in the *Onboarding Guide for Outsourced Personnel* that a successful information security management system requires the joint participation of all employees, suppliers, or other external stakeholders. For suppliers, partners, and on-site personnel, we conduct special training such as “Source Code Security Risk Control Training for External On-site Personnel” and “Security and Confidentiality Training for External On-site Personnel” through a combination of online teaching and offline presentations to strengthen information security control across the entire service chain.

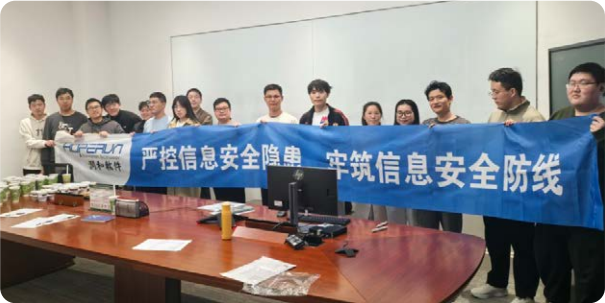
From September to October 2025, the Company invited external instructors to conduct special training on information security, covering key areas such as business information security, quality, internal control, EHS, and OPM, and simultaneously conducted anti-fraud security awareness sessions. By bringing in external professionals for in-depth empowerment, the Company strengthened employees’ security awareness and compliance literacy across multiple dimensions, strengthening the security defense line for steady business operations.



The Company is committed to integrating information security into our corporate culture DNA. In 2025, the Company held an information security oath-taking event, enhancing employees’ sense of responsibility and mission to strictly control information security through a collective oath, and fostering an atmosphere where “information security is everyone’s responsibility” by enforcing daily behavioral standards.



▲ Information Security Oath-Taking Event



Daily Information Security Code of Conduct (28 items, some of which are listed below)

- Upon entering the Company premises, personnel must wear their ID badges on their chests.
- Personnel entering or exiting the development room are required to close the door at all times.
- Entry by non-project team members/personnel outside the security area requires application and approval.
- Within one week of personnel leaving the project team, their project team permissions must be disabled (access control, email groups, SVN, and other permissions) and their computers formatted.
- Office desktops should be neat and clean.
- Without permission, photography, audio recording, and video recording are prohibited;
- Unauthorized use of wireless networks is prohibited, and network devices must be approved by the IT

- Management Department before use.
- Non-compliant high-power electrical appliances must not be used in the workplace.
- Computers must first be registered with the IT Management Department, USB ports must be disabled, and special use must be approved by the division.
- When leaving their seats, personnel must lock their computer screens.



Information Security Emergency Management

The Company attaches great importance to information security emergency management, and focusing on core scenarios such as data backup and recovery, server room power outages, switching to disaster recovery systems due to excessive system load, handling network attacks, and data breaches, we have formulated specific emergency plans, clarified the emergency organizational structure, division of responsibilities, response processes, and technical safeguard measures, forming a systematic emergency plan system. According to the *2025 Emergency Response Drill Plan*, during the Reporting Period, the IT Management Department led the organization of five special emergency drills covering key nodes throughout the year. The drills combined tabletop exercises with practical operations, involving participants such as the IT operations and maintenance team, management representatives, and relevant business departments, focusing on verifying the effectiveness of key processes including alert recognition, fault location, emergency handling, system recovery, and data breach emergency response. After each drill, an effectiveness evaluation was conducted, and rectification plans were formulated to address issues such as insufficient proficiency in system switching. Emergency response plans were simultaneously updated to translate practical experience into institutional standards, continuously improving the timeliness and effectiveness of emergency response, and building a solid defense line for the Company’s information security and business continuity.

Information Security Management for Suppliers

The Company has established a full-chain control system for information security management for suppliers. We implement a strict information security entry mechanism for core suppliers, require them to provide relevant information security qualification certificates such as the ISO 27001 Information Security Management System certificate, and sign cooperation contracts containing core data and information security requirements upon passing the assessment. We regularly collect internal information security review reports from core suppliers during the cooperation period, and continuously track the implementation of their security management. The Company has formulated the *Supplier Information Security Checklist*, and we will subsequently conduct special information security inspections on suppliers, while promoting core suppliers to sign the special *Information Security and Data Protection Agreement*, to further improve the full-process supplier information security management system of “entry review – contractual constraint – process supervision – agreement reinforcement”.

Impact, Risk, and Opportunity Management

Based on information classification and grading, the Company has established a full-process risk management and control system for information security and privacy protection, and strengthened audit supervision. All processes are implemented in accordance with established policies and standards, ensuring that risks are preventable, controllable, and traceable.

Information Classification and Grading Management:
Building a Solid Foundation for Risk Prevention and Control

The Company strictly implements the *Information Confidentiality Classification and Management Process* and the *Employee Data Security Management Specification*, establishing a standardized data classification and grading mechanism to achieve precise control over the entire data lifecycle.

Classification standards	Electronic and paper information generated during business operations is classified into four categories based on its importance and the impact of leakage: "Confidentiality Level I", "Confidentiality Level II", "Internal Use", and "External". It is specified that "Confidentiality Level I" information is accessible only to executive management, "Confidentiality Level II" information is open to specific task groups, "Internal Use" information is limited to use by the Company's employees, and "External" information can be released externally in accordance with regulations.
Graded control measures	Confidential information must be marked with its confidentiality level on the cover, footer, or a conspicuous position; electronic documents must be stored with encryption, and removable media must be labeled according to their confidentiality level and encrypted; and paper documents must be stored in locked cabinets or drawers; accessing, copying, printing, and transmitting confidential information require approval at the corresponding level, external transmission in plaintext is strictly prohibited, and mailing requires the use of sealed envelopes marked with the confidentiality level; confidential information exceeding its confidentiality period must be reclassified, while information exceeding its retention period must be completely destroyed, with records of the destruction process retained.
Special management of privacy information	In accordance with the <i>Privacy Information Protection Control Procedures</i> , we implement special classification for the personal information (including sensitive personal information) of employees, customers, suppliers, and others, specify the "minimum necessity" principle across all stages, including collection, transmission, storage, use, and destruction, and process

Information Security Risk Identification and Assessment:
Achieving Full-Process Dynamic Prevention and Control

The Company has established a full-process risk management and control mechanism of "daily monitoring - regular identification - scientific assessment". Based on standard templates, we conduct risk assessments on various information assets and generate the *Information Asset Risk Assessment Form* to ensure the early detection, early evaluation, and early handling of risks.

 Risk monitoring	Relying on technical measures such as encryption technology, access authentication mechanisms, and remote interface logging, we monitor behaviors such as data access, transmission, and usage in real time, focusing on monitoring risk scenarios such as sensitive data operations, abnormal logins, and external device connections; we conduct regular information security inspections, covering equipment usage, antivirus software deployment, account permissions, and other aspects, to promptly identify potential risks such as the unauthorized use of external network devices and the failure to uninstall non-designated antivirus software as required.
 Risk identification	We regularly organize information security heads and specialists from all departments to conduct risk identification, and based on industry cases, internal audit results, and changes in the external environment, focus on identifying core risks such as data breaches, cyberattacks, data security in third-party cooperation, and insufficient emergency response capabilities; for personal information processing, we additionally identify specific risks such as the legality of collection, compliance of cross-border transfer, and protection of data subject rights, form a <i>Record of PII Processing Activities</i> , and dynamically track processing scenarios and risk points.
 Risk assessment	We adopt a two-dimensional assessment model of "probability of occurrence - degree of impact" to quantitatively classify the identified risks, and determine the high, medium, and low risk levels and priorities; for medium- and high-level risks such as AI model data leakage and third-party collaboration data security, we focus on assessing their potential impact on business operations, customer trust, and brand reputation; for personal information processing risks, we conduct privacy impact assessments based on legal and regulatory requirements and actual business operations, and in particular, confirm the recipient's privacy protection level and legal basis prior to cross-border transfer.

Information Security Audit:
Strengthening Mandatory Requirements on Risk Control

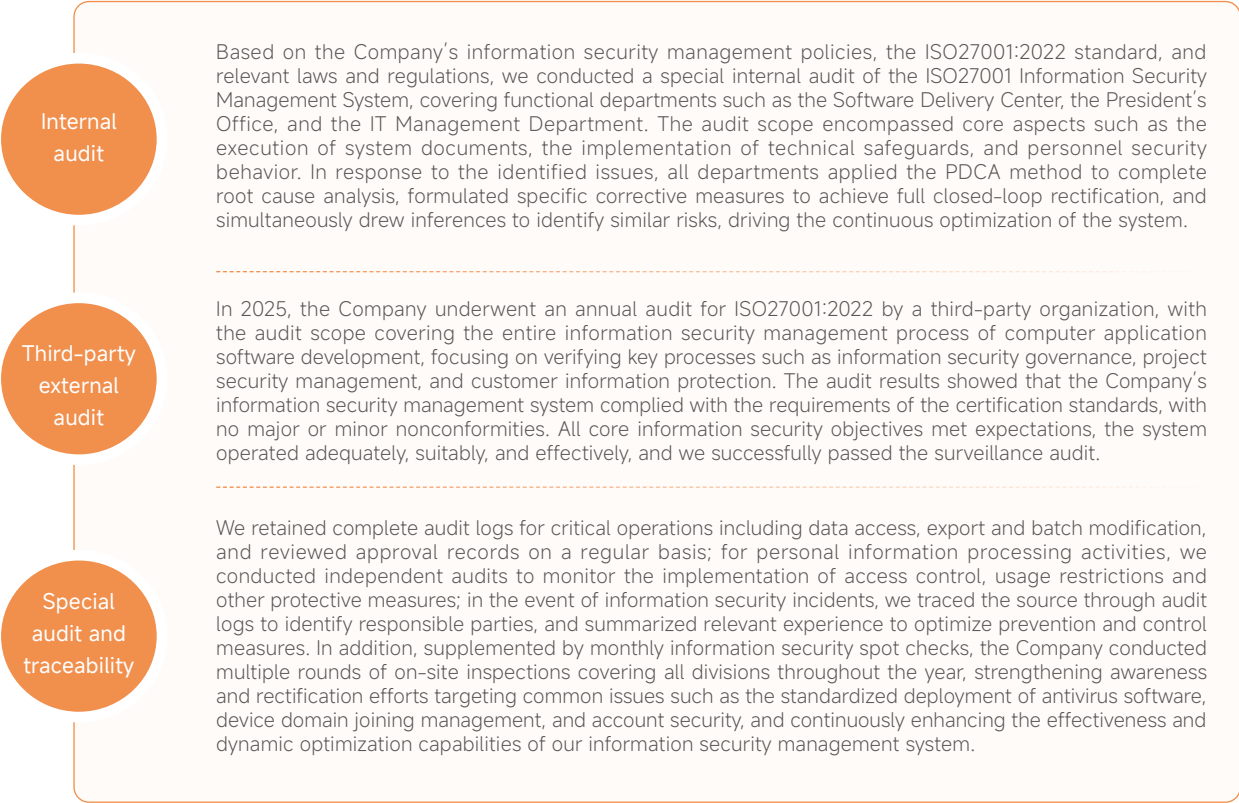
In 2025, the Company continued to strengthen the compliance and effectiveness of our information security management system, and established a multi-layered audit assurance mechanism of "internal audit + third-party external audit + special audit and traceability".

Internal and External Information
Security Audit Conducted Each Year

1

Information Security Inspection
Conducted Every Month

1



Metrics and Targets

The quantitative targets for information security and privacy protection set by the Company for 2025 have all been achieved.

Annual incidents of data breaches, network outages, or information security violations	Information security training coverage for new employees
0	100%
Security vulnerability scanning coverage of Company-level management systems	high-risk vulnerability remediation rate
100%	100%

06

Harmonious Society

Our Philosophy

Hoperun Software is committed to building a harmonious and beautiful community, deeply cultivating the field of industry-education integration, and continuously promoting school-enterprise cooperation, thereby empowering the development of digital talents. The Company upholds the belief of "rooted in society, giving back to society", actively participates in social welfare undertakings, supports the in-depth implementation of the strategy of promoting rural revitalization, conveys care and warmth through practical actions, and contributes Hoperun's strength to building a harmonious society.

Our Actions

- Deepening Industry-Education Integration
- Promoting Rural Revitalization
- Participating in Public Welfare Volunteering

Contributing to the UN 2030 Sustainable Development Goals (SDGs)

4 QUALITY EDUCATION

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

11 SUSTAINABLE CITIES AND COMMUNITIES

Deepening Industry-Education Integration

Industry-education integration is an important practice for Hoperun Software to promote the deep integration of education and industry. The Company continuously delivers high-quality technical and skilled talents through school-enterprise collaborative education, builds a platform for talent supply and development and talent ecosystem construction, promotes the deep integration of the talent chain and the industrial chain, and empowers the high-quality development of regional industries.

Collaboration with Higher Education

Our subsidiary Runkaihong consistently adheres to the philosophy of "putting the integration of industry and education into practice". Through the dual-wheel drive of "OpenHarmony + Artificial Intelligence", it continuously advances the concrete practices of technology empowering education to support the modernization of vocational education.

National Vocational College Professional Large Model Research and Application Alliance

The National Vocational College Professional Large Model Research and Application Alliance was jointly established with the support of more than 130 vocational undergraduate and higher vocational colleges, and over 30 leading enterprises in the artificial intelligence industry nationwide. It focuses on the integration and innovation of AI large model technology applications and teaching and practical training scenarios, comprehensively integrates the ecological resources and capabilities of alliance members, and leverages industry-education collaboration to jointly build vertical models in the professional fields of vocational education. Hoperun Software was awarded the plaque as a vice-chairman unit of the alliance, and joined hands with Runkaihong, member units of the alliance, and industry partners to break down barriers between schools and enterprises and bridge the digital divide through resource sharing, joint development of standards, joint cultivation of talents, and joint creation of achievements, providing solid support for the digital transformation of vocational education and the high-quality industrial development.



Jiangsu Artificial Intelligence Application Industry-Education Integration Community

Hoperun Software took the lead in establishing the Jiangsu Artificial Intelligence Application Industry-Education Integration Community to explore the interdisciplinary and interdisciplinary talent cultivation path of "Artificial Intelligence + Major," develop a modular curriculum system, and promote the organic integration of the education chain, talent chain, and industry chain, providing solid support for building Jiangsu into a national artificial intelligence industry highland. As one of the leading units, the subsidiary Runkaihong will steadily advance the construction process of the Community at all stages, empower regional industries, facilitate the collaborative advancement of industry and education, and contribute talent and technological strength to regional economic development and the implementation of national strategies.



▲ Launch Ceremony for the Establishment of Jiangsu Artificial Intelligence Application Industry-Education Integration Community

"AI + Vocational Education" Jointly Building a New Platform for the Integration of Industry and Education in Universities

At the 2025 Annual Conference of the National Development Zone Vocational Education Development Alliance, the subsidiary Runkaihong practiced the construction and development philosophy of "AI + Vocational Education" and jointly built the "OpenHarmony Technology Collaborative Innovation Center" with Zhejiang Dongfang Polytechnic. The establishment of the center aims to build a high-end platform for technology R&D and talent cultivation for vocational colleges, integrate Runkaihong's advantageous industrial capabilities in the OpenHarmony field, focus on talent cultivation, technology R&D, and the transformation of achievements, effectively promote the integration of OpenHarmony technology into the curriculum systems and practical teaching of colleges and universities, and provide a replicable "Dongfang case" for vocational education reform in the development zone.



Empowering Basic Education

In 2025, Hoperun Software participated in hosting the SourceBrother Creative Development Competition, empowering the cultivation of youth digital literacy with open-source technology. This competition is the first open-source innovation event for youth developers in China. Based on the "SourceBrother" open-source hardware platform and through the model of "promoting learning, teaching, and application through competition", it attracted over 510 students from more than 60 primary and secondary schools across 16 provinces nationwide, accumulating over 50 teaching cases for information technology and artificial intelligence general education courses in primary and secondary schools, and promoting the implementation of open-source scientific and technological innovation education for youth.

Chairman Zhou Hongwei was awarded the **Certificate of Appointment as Industry Professor (Postgraduate Supervisor Category) of Jiangsu Province**



As a promoter of open-source education, Runkaihong introduced OpenHarmony to more than 100 universities nationwide. Among its partner institutions, North University of China, Fuyang Normal University, Changzhou Vocational Institute of Information Technology, and Jiangsu Vocational College of Information Technology were awarded the **OpenHarmony Talent Ecosystem Annual Institution**

Runkaihong received the **Excellent Partner Award for "OpenAtom Campus Tour"** in recognition of its leading role in implementing educational empowerment and joint development of ecosystem





Promoting Rural Revitalization

The Company actively responds to the national rural revitalization strategy, leveraging technological empowerment and resource support to help achieve sustainable development. Focusing on industrial revitalization, infrastructure improvement, talent cultivation, and cultural prosperity, we build an ecosystem where technology serves people’s livelihoods, promote the development of livable and workable rural areas, and consolidate the foundation for rural revitalization and development.

Industrial Revitalization



- We built a dedicated sales platform for agricultural and sideline products for Shuangba Village, Sanhe Town, Hongze District, Huai’an, unblocking production-to-sales channels for green agricultural products, expanding pathways for villagers to increase income, and strengthening the village collective economy.
- Moreover, we advanced the implementation of the digital human project for the Patriotic Education Base in Zhangxiang Village, Danyang, leveraging digital technology to empower upgrades in rural cultural and tourism development and optimize the service experience of revolutionary heritage tourism.

Ecological Revitalization



- We actively engaged in rural infrastructure construction, donated funds to build rural roads in Zhangxiang Village, Danyang, continuously improved the living environment of villagers, and addressed shortcomings in rural infrastructure.



▲ Fund Donations to Build Rural Roads in Zhangxiang Village, Danyang

Education Revitalization



Youth talent cultivation

We launched a public welfare book donation campaign and donated books to local communities. We organized the 2025 Training Programs for Outstanding Youth in Rural Revitalization and Outstanding League Leaders in Ili Prefecture, and arranged on-site teaching, visits to science and technology exhibition halls, and special research and learning on cutting-edge AI technologies.

Care for left-behind children

We carried out outreach activities to stimulate interest in science; organized left-behind children in the community to visit the Company’s technology exhibition hall, supporting the comprehensive improvement of young people’s overall competencies.



▲ Public Welfare Book Donation Activity



▲ Training Programs for Outstanding Youth in Rural Revitalization

Cultural Revitalization



- We supported the Shu Heshun Memorial Hall in Zhangxiang Village, Danyang, in building a patriotic education base, empowering the development of rural civilization with red culture, and promoting the coordinated enhancement of rural cultural revitalization and spiritual civilization development.
- We collaborated with Youfang Community in Xishanqiao Subdistrict to jointly develop intangible cultural heritage, empowering grassroots governance through culture and supporting the high-quality development of the community.

Assistance with the Shu Heshun Memorial Hall in Zhangxiang Village, Danyang to Build a Red Education Base ▶



Participating in Public Welfare Volunteering

Hoperun Software organically integrates high-quality corporate development with fulfilling social responsibilities, upholding a passionate commitment to public welfare, encouraging and supporting employees to engage in volunteer services and community interactions, earnestly giving back to the people, and building a harmonious society.



Supporting Education

The Company practices the social responsibility philosophy of "giving back to education through technology and nurturing talent through innovation", actively engages in educational philanthropy, leverages technological advantages to promote the inclusive sharing of educational resources, and supports the high-quality development of basic education and the cultivation of innovative talent.

On April 2, 2025

Zhou Hongwei, Chairman and President of Hoperun Software, gave back to his alma mater, Meicun Senior High School, by officially launching for the school the Independent Open-Source Artificial Intelligence Science and Innovation Base, which was donated by Hoperun Software and jointly developed by the school and the Company, and by receiving the plaque for the "Xinhuo" Action Science Education Practice Base for Cultivating Innovative Talent in Primary and Secondary Schools, initiated under the guidance of the Jiangsu Provincial Task Force for Strengthening the Chain of the ITAI Industry.



On May 13, 2025

The donation signing ceremony for the Hoperun Software and Haian High School "Hoperun Scholarship and Teaching Award Fund" was successfully held. We hope to use this donation ceremony as a starting point to rally the combined efforts of the government, schools, and society, and to write a new chapter in high-quality educational development.

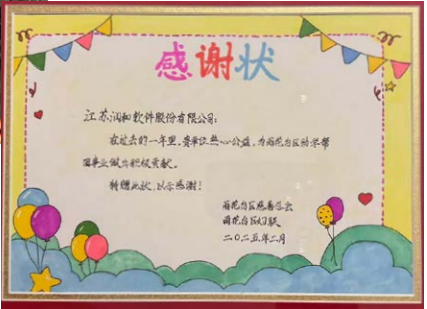


On May 27, 2025

Hoperun Software partnered with Danyang Phoenix Lake School to establish the "Shu Heshun Scholarship". The establishment of this scholarship aims to inspire more "Little Phoenixes" to thrive in an educational environment that emphasizes both technology and humanities, helping the school cultivate future-oriented innovative talent.



▲ Macau University of Science and Technology Scholarship Donation



▲ Certificate of Appreciation for Yuhuatai District Public Welfare Student Grant

Public Welfare Volunteer Activities

The Company advocates the spirit of volunteerism and encourages employees to participate in social welfare activities such as veteran care, ecological and environmental protection practices, and child care and assistance, giving back to society through practical actions and conveying corporate warmth.

Case Hoperun Software Visits and Extends Condolences to Veterans

On August 21, 2025, the Party Committee of Hoperun Software, together with the Yuhuatai District Veterans Affairs Bureau, visited Tianbao Community to carry out a condolence activity for veterans in need. The condolence group brought daily necessities such as rice, flour, and cooking oil, and visited multiple households of veterans in need, inquiring with care about their health conditions and living needs, listening to their military years, and expressing the highest respect. This activity is a vivid practice of serving veterans through government-enterprise-community collaboration and supporting primary-level governance under the "Runhongxin" Party-building initiative. In the future, the Company will continue to join forces with multiple parties, deepen care services for veterans, and actively foster a strong atmosphere across society of respecting service members and caring for veterans.

Case Hoperun Software Organizes a Child Seedling Protection Activity

As Arbor Day 2025 approached, the Party Committee of Hoperun Software and the Party General Branch of Gaojiaku Community jointly carried out the themed activity "Embracing Spring:Building a Green Community Together", organizing more than 30 children and adolescents to participate in environmental practices. Promoting "Waste-to-Resource" approach", Party member volunteers guided the children to transform biodegradable eco-friendly paper cups into succulent seedling pots, while promoting knowledge on waste sorting and resource recycling, so that the concept of ecological civilization takes root in their hearts. In the future, the Company will continue to explore new models for green development through the power of technology, advancing the deep integration of ecological protection and social responsibility.





Parent-Child Running Activity with Children from Youfang Community

Intangible Cultural Heritage Inheritance Activity with Youfang Community

Appendix

Key Performance Indicators

Economic Performance

Indicator	Unit	2023	2024	2025
Financial Positions				
Total Assets	RMB 10,000	505,928.76	537,234.36	584,983.25
Operating Income	RMB 10,000	310,622.47	339,923.23	398,220.05
Total Taxes	RMB 10,000	21,000.38	19,164.40	19,853.27
Total Profit	RMB 10,000	16,395.75	16,967.54	10,386.73

Governance Performance

Indicator	Unit	2023	2024	2025
Corporate Governance				
General Meetings of Shareholders	Times	3	3	4
Proposals Deliberated and Approved	Items	15	19	17
Board Meetings	Times	8	6	8
Proposals Deliberated and Approved	Items	34	41	35
Number of Board Members	Persons	7	7	7
Investor Rights Protection				
Investor On-site Surveys	Times	10	7	5
Total Attendance of On-site Surveys	Person-times	222	125	205
Interactions via "Easy IR" Platform	Times	335	206	141
Investor Inquiries via Telephone	Times	167	153	167
Communications via Email/Social Media	Times	39	7	12
Regular Reports Disclosed	Copies	4	4	4
Extraordinary Reports Disclosed	Copies	98	98	91
Internal Control & Compliance				
Legal Training Sessions	Times	1	6	2
Legal Training Duration	Hours	1	6	2
Legal Training Participants	Persons	75	420	170

Indicator	Unit	2023	2024	2025
Business Ethics				
Corruption Incidents	Cases	0	0	0
Anti-corruption Training for Directors	Hours	4	6	8
Anti-corruption Training for Directors	Person-times	7	7	7
Anti-corruption Training Coverage (Directors)	%	100	100	100
Anti-corruption Training for Management	Hours	4	4	6
Anti-corruption Training for Management	Person-times	271	273	285
Anti-corruption Training Coverage (Management)	%	100	100	100
Anti-corruption Training for Employees	Hours	1,102.5	1,788.5	2,927
Anti-corruption Training for Employees	Person-times	2,209	4,191	5,848
Anti-corruption Training Coverage (Employees)	%	18.5	29.9	34.8
Corruption Reports via Whistleblowing	Cases	0	0	0
Signing Rate of Business Ethics Agreements	%	100	100	100
Unfair Competition Incidents	Cases	0	0	0
Anti-monopoly & Fair Competition Training	Times	4	4	5
Anti-monopoly & Fair Competition Participants	Persons	2,205	3,577	5,854
Anti-monopoly & Fair Competition Duration	Hours	101	106	331
Risk Management				
Internal Risk Training Sessions	Times	182	187	242
Internal Risk Control Training	Person-times	2,384	5,446	13,767
Internal Risk Control Training Duration	Hours	101	106	331

Environmental Performance*

Indicator	Unit	2023	2024	2025
Energy Management				
Purchased Electricity	kWh	2,189,173.63	2,741,910.21	4,364,661.32
Total Comprehensive Energy Consumption	tce	269.05	336.89	536.27
Energy Consumption Intensity	tce/RMB Million	0.087	0.099	0.135
Water Resource Management				
Water Consumption	Tonnes	13,821.59	13,137.71	17,280.26
Water Consumption Intensity	Tonnes/RMB Million	4.45	3.86	4.34

*Note: Environmental performance data covers the parent company of HopeRun Software.

Social Performance

Indicator	Unit	2023	2024	2025
Employment				
Total Number of Employees	Persons	11,938	14,016	16,802
Percentage of Ethnic Minority Employees	%	3.58	3.91	4.15
Labor Contract Signing Rate	%	100	100	100
Social Insurance Coverage Rate	%	100	100	100
Employees Taking Maternity/Paternity Leave	Persons	103	107	170
Return-to-work Rate after Parental Leave	%	100	100	100
Average Paid Annual Leave	Days	5.18	4.98	4.81
Items Approved by Employee Representative Congress	Items	4	1	8
Proportion of Labor Union Members	%	72	85	87
Employee Voluntary Turnover Rate	%	17.5	14.1	14.7
Employee Training				
Total Investment in Employee Training	RMB 10,000	2715	48.55	39.61
Total Employee Training Attendance	Person-times	22,643	32,760	49,473
Employee Training Coverage	%	95.05	97.23	97.86
Public Welfare & Volunteering				
Total Charitable Donations	RMB 10,000	231	553	832.90
Total Volunteer Activity Attendance	Person-times	380	260	320
Volunteer Activities Organized	Times	46	31	36
Total Volunteer Service Duration	Hours	138	124	216
R&D and Innovation				
R&D Investment	RMB 10,000	37,034.74	35,762.82	37,970.77
R&D Investment as % of Revenue	%	11.92	10.52	9.54
Cumulative Authorized Patents	Items	29	53	68
Divided by patent type				
Authorized Invention Patents	Items	14	24	38
Authorized Utility Model Patents	Items	2	2	2
Authorized Design Patents	Items	13	27	28

Indicator	Unit	2023	2024	2025
Other intellectual property				
Cumulative Software Copyrights	Items	589	674	789
Cumulative Trademarks	Items	179	210	211
Specialized and Sophisticated Enterprises	Units	2	2	2
National High-tech Enterprises	Units	7	7	9
Post-doctoral Research Stations	Units	1	1	1
Product & Service Quality				
Quality Training Attendance	Person-times	1,462	3,476	5,256
Quality Training Duration	Hours	9	9	20.5
Quality Training Sessions	Times	6	6	14
Customer Satisfaction Score	%	96	97	94
Responsible Marketing Training Attendance	Person-times	1,120	1,292	1,316
Responsible Marketing Training Duration	Hours	37	42	45
Responsible Marketing Training Sessions	Times	16	19	22
Supplier Management				
Total Number of Suppliers	Units	236	160	392
Suppliers with ISO 9001 (Quality)	Units	85	63	151
Suppliers with ISO 14001 (Environment)	Units	48	42	78
Suppliers with ISO 45001 (OHS)	Units	48	42	78
Integrity Agreement Signing Rate	%	100	100	100
Local Procurement Expenditure Ratio	%	39.4	35.6	23
Information Security				
Information Security Training Sessions	Times	138	119	230
Information Security Training Coverage	%	100	100	100
Data Security & Privacy Breaches	Cases	0	0	0

Index Tables

SZSE Self-Regulatory Guidelines No. 17 — Sustainable Development (Trial) Index

Dimension	Topic	Articles	Corresponding Chapter
Environment	Climate Change	Art. 21-28	Climate Response
	Pollutant Emissions	Art. 30	Green Operation Practices
	Waste Management	Art. 31	
	Ecosystem & Biodiversity	Art. 32	
	Environmental Compliance	Art. 33	
	Energy Utilization	Art. 35	
	Water Resource Utilization	Art. 36	
	Circular Economy	Art. 37	Green Products and Services
Social	Rural Revitalization	Art. 39	Promoting Rural Revitalization
	Social Contribution	Art. 40	Deepening Industry-Education Integration Participating in Public Welfare Volunteering
	Innovation-driven	Art. 42	Building Innovation Momentum Thriving Innovation Ecosystem
	Tech Ethics	Art. 43	Building Innovation Momentum
	Supply Chain Security	Art. 45	Excellent Quality Services
	Fair Treatment of SMEs	Art. 46	
	Product/Service Safety & Quality	Art. 47	
	Data Security & Privacy	Art. 48	Safeguarding Information Security
	Employees	Art. 50	Protection of Employees' Rights and Interests Talent Training and Development Employee Health and Care
	Due Diligence	Art. 52	Improvement of Corporate Governance
Governance related to sustainability	Stakeholder Engagement	Art. 53	Sustainable Development Governance
	Anti-bribery & Anti-corruption	Art. 55	Steady and Compliant Operations
	Anti-unfair Competition	Art. 56	

GRI Standards Content Index

Corresponding Chapter		GRI Standards
About This Report		2-2/2-3
Message from the Chairman		
Sustainable Development Highlights		201-1/302-3/305-4
About Hoperun Software		2-1/2-6/2-9
Sustainable Development Governance		2-9/2-12/2-16/2-17/2-29/3-1/3-2/3-3
Inspiring Evolution/ Innovation-Driven Development	Building Innovation Momentum	2-27/203-2
	Thriving Innovation Ecosystem	2-6/2-28/203-2
Gathering Talents/ Talent Development	Protection of Employees' Rights and Interests	2-7/2-27/401-1/403-1/403-2/403-3/ 403-5/403-6/403-7/405-1/406-1/ 407-1/408-1/409-1
	Talent Training and Development	2-19/2-20/2-25/2-27/401-2/404-1/404-2
	Employee Health and Care	403-1/403-2/403-5/403-9/403-10
Sustainable Development/Tech for Green	Climate Response	2-27/201-2/305-1/305-2/305-4
	Green Products and Services	2-27/302-5
	Green Operation Practices	2-27/302-1/303-5/306-2
Harmonious Management	Improvement of Corporate Governance	2-9/2-10/2-27/2-29/2-26/2-27/405-1
	Steady and Compliant Operations	205-2/205-3/206-1/207-2
Forging Quality	Excellent Quality Services	2-27/204-1/308-1/308-2/414-1/417-3
	Safeguarding Information Security	2-27/418-1
Harmonious Society	Deepening Industry-Education Integration	203-1/203-1/203-2/413-1
	Promoting Rural Revitalization	203-1/413-1
	Participating in Public Welfare Volunteering	203-1/413-1
Appendix	Key Performance Indicators	/
	Index Tables	/



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